

 <p>PINAL • COUNTY <i>Wide open opportunity</i></p>	<p>RFP: 152420 PROJECT: PCSO Towing Services - Supplemental 4/18/2016 PAGE 1 OF 1</p>	<p>Pinal County Finance Department 31 N. Pinal St. Bldg. A P.O. Box 1348 Florence, AZ 85132</p>
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ADDENDUM 1

The purpose of this addendum is to answer responder questions that were asked in writing. Addendum 1 answers questions that have been asked prior to noon on April 18, 2016. Additional addendum(s) may follow if additional questions are asked.

QUESTIONS AND ANSWERS

1. Q: I have a storage facility in a different location from my office where I run dispatching. The office is run out of my home. Is that ok or do I need to rent an office?

A: You are not required to rent an office so long as you meet the response times and release requirements in the RFP.

Section 2.7.1(h) of the RFP requires that the storage facility be accessible for releasing vehicles between 8am and 5pm Monday-Friday and between 8am and noon on Saturday. Therefore you must be able to release vehicles from the storage facility and not require citizens to go to an alternate location to release their vehicles.

In addition Section 2.7.1(h) states that if the storage facility is a satellite facility which may not have employees present during those accessibility hours, the Contractor must be able to respond to citizen or PCSO calls within 30 minutes. This means the Contractor must be able to get to their storage facility within the 30 minute time requirement to assist citizens in the release of their vehicles.