

 <p>PINAL COUNTY wide open opportunity</p>	<p>CONTRACT: PC-111317</p> <p>Inmate Phone Services</p>	<p>Pinal County Finance Department 31 N. Pinal St. Bldg. A P.O. Box 1348 Florence, AZ 85132</p>
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MODIFICATION OF CONTRACT

Modification Number: (M01)

Modification Type: Bilateral Unilateral

Description:

The purpose of this modification is to extend the term of the contract for its 1st option year.

In accordance with Pinal County Contract PC-111317 entered into on April 10, 2013 between Securus Technologies, Inc. and Pinal County, Pinal County is exercising its unilateral right to extend the contract for the 1st option year, April 11, 2015 through April 10, 2016.

This modification also covers an expansion of services provided by Securus Technologies, Inc. to include the Automated Information Services (AIS) application at no charge to the County.

All other terms and conditions of the Contract remain unchanged.

County:

<p>NAME AND TITLE OF SIGNER: PETE RIOS - VICE CHAIR Cheryl Chase, Chairwoman Board of Supervisors</p>	
<p>SIGNATURE: </p>	<p>DATE: 3/18/15</p>

PINAL COUNTY (AZ)

005472

**THIRD AMENDMENT TO
MASTER SERVICES AGREEMENT**

This **THIRD AMENDMENT** ("Third Amendment") is effective as of the last date signed by a party ("Third Amendment Effective Date") and amends and supplements that certain inmate Master Service Agreement with an Effective Date of May 26, 2012 ("Agreement") by and between Pinal County ("Customer") and Securus Technologies, Inc., f/k/a Evercom Systems, Inc. ("Provider").

WHEREAS, Customer desires and Provider agrees to deploy certain new features pursuant to the terms and conditions outlined below; and

NOW, THEREFORE, as of the Third Amendment Effective Date and in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

TERM. This Third Amendment will commence on the Third Amendment Effective Date and will remain in effect through the term of the Agreement.

APPLICATIONS. In addition to the Applications currently being provided to you pursuant to the Agreement, Provider will deploy the features described below.

AUTOMATED INFORMATION SERVICES

DESCRIPTION.

Provider will provide the Automated Information Services (AIS™) as described herein through its wholly owned subsidiary, Telerus. The AIS™ application is designed to automate internal inquiries from detainees and outside calls from friends and family members on one single platform, as well as allow inmates' friends and families the ability to open or fund a pre-paid telephone account, an inmate phone account, an inmate trust account or leave a voicemail. The application is accessed through a telephone IVR system. Once Facility staff has uploaded all required information, the system is able to automate information such as Commissary Balances (pending MIS system data flow); Charge Information; Court Appearance Dates, Times, Locations; Bond Amounts, Types; Projected Release Dates; and Visitation Eligibility, Times.

Automated Information Services 2.0 is configurable to meet the specific needs of Customer's Facility. The standard option includes automation of inmate and Facility information to constituents who call Customer's existing main telephone number and to inmates at Customer's Facility. The following are options and requirements available for AIS.

- ✓ Automation of inmate and Facility information to constituents (standard)
- ✓ Automation of inmate and Facility information to inmates (Securus ITS Customers only)

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BY:

- ✓ Ability to open or fund a Securus pre-paid telephone account (Required)
- ✓ Ability to fund an inmate phone account (Required)
- ✓ Ability to fund an inmate trust account (Required)
- ✓ Ability to leave a voice mail (Required)
- ✓ Ability to provide for inmate information and trust funding via InmateInfo.com

The application provides all information automatically without staff intervention 24/7. Customer shall be responsible for any/all integration fees incurred by their JMS/MIS system provider in order for AIS™ to receive inmate data.

The AIS™ Jail Voicemail feature is a one-way communication product that allows friends and family members calling a facility to leave a 45-second voicemail for an inmate providing a quick way for friends and family to initiate communication or deliver timely information to an inmate prior to a scheduled phone call or visitation. Friends and family will pay up to a \$1.99 usage fee for each voicemail they leave, 20% of which Customer will receive each month as a commission payment. AIS™ Jail Voicemail is not subject to any other compensation.

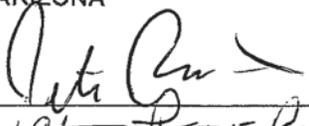
InmateInfo.com provides the features and benefits of AIS™ on the Web. InmateInfo.com allows friends and family members to search by facility and inmate to find the same inmate information AIS™ provides as well as giving them the opportunity to fund an inmate's trust account over the Web.

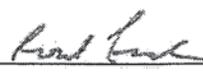
Customer agrees to implement all Required features above and to allow Provider to expand the AIS™ services offering at any time during the Term of the Agreement upon thirty (30) days advance written notice to include additional constituent notification services provided through the AIS™ application.

IN WITNESS WHEREOF, the parties have executed this Third Amendment as of the Third Amendment Effective Date by their duly authorized representatives.

PINAL COUNTY, ARIZONA

SECURUS TECHNOLOGIES, INC.

By: 

By: 

Name: Cheryl Chase

Name: Robert Pickens

Title: Chairman, Board of Supervisors

Title: Chief Operating Officer

Date: 3/18/15

Date: 3/2/15

Please return signed amendment to:

14651 Dallas Parkway
Sixth Floor
Dallas, Texas 75254

Attention: Contracts Administrator

Phone: (972) 277-0300