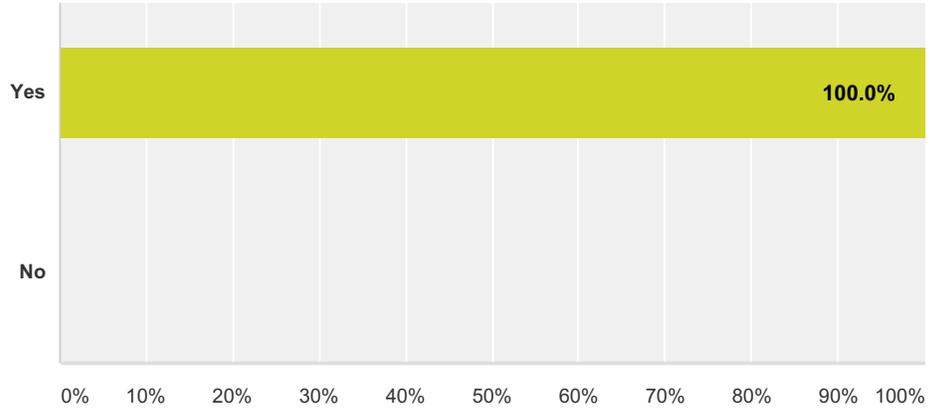


Pinal County Citizen Satisfaction Survey

Q1 I certify that I am both a resident of Pinal County and I am an adult (age 18 years or older).

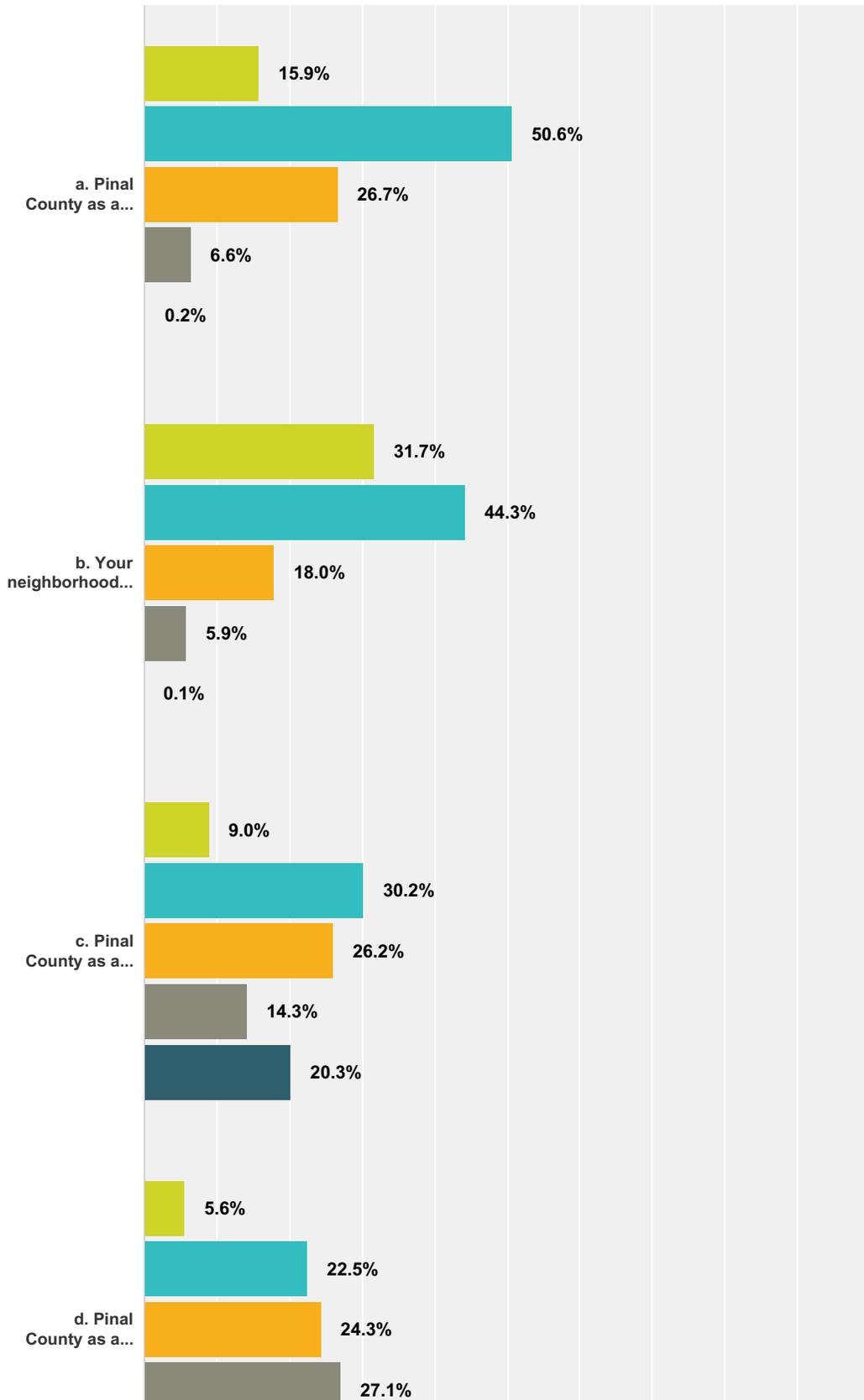
Answered: 1,035 Skipped: 0



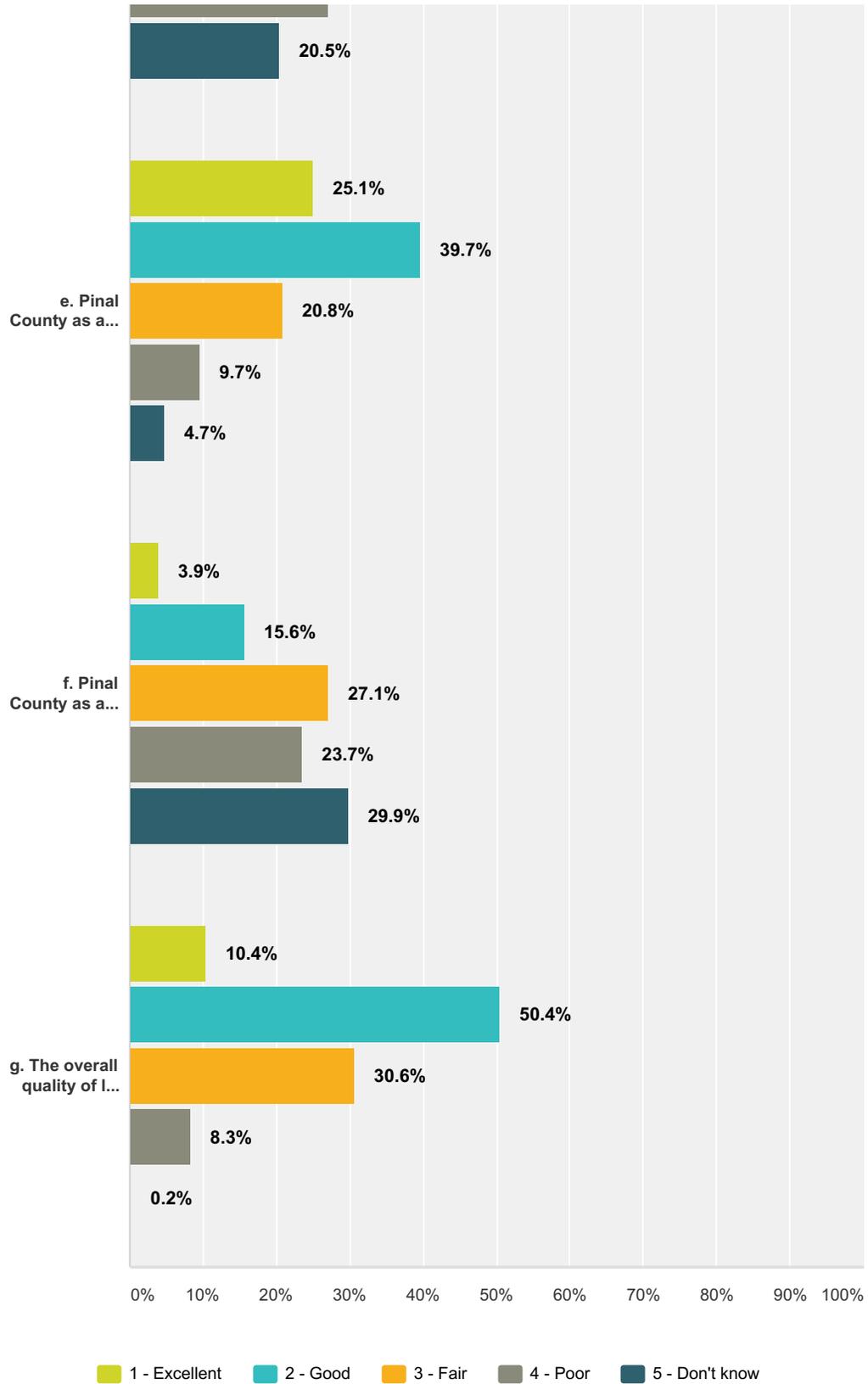
Pinal County Citizen Satisfaction Survey

Q2 Please rate each of the following aspects of quality of life in Pinal County:

Answered: 1,035 Skipped: 0

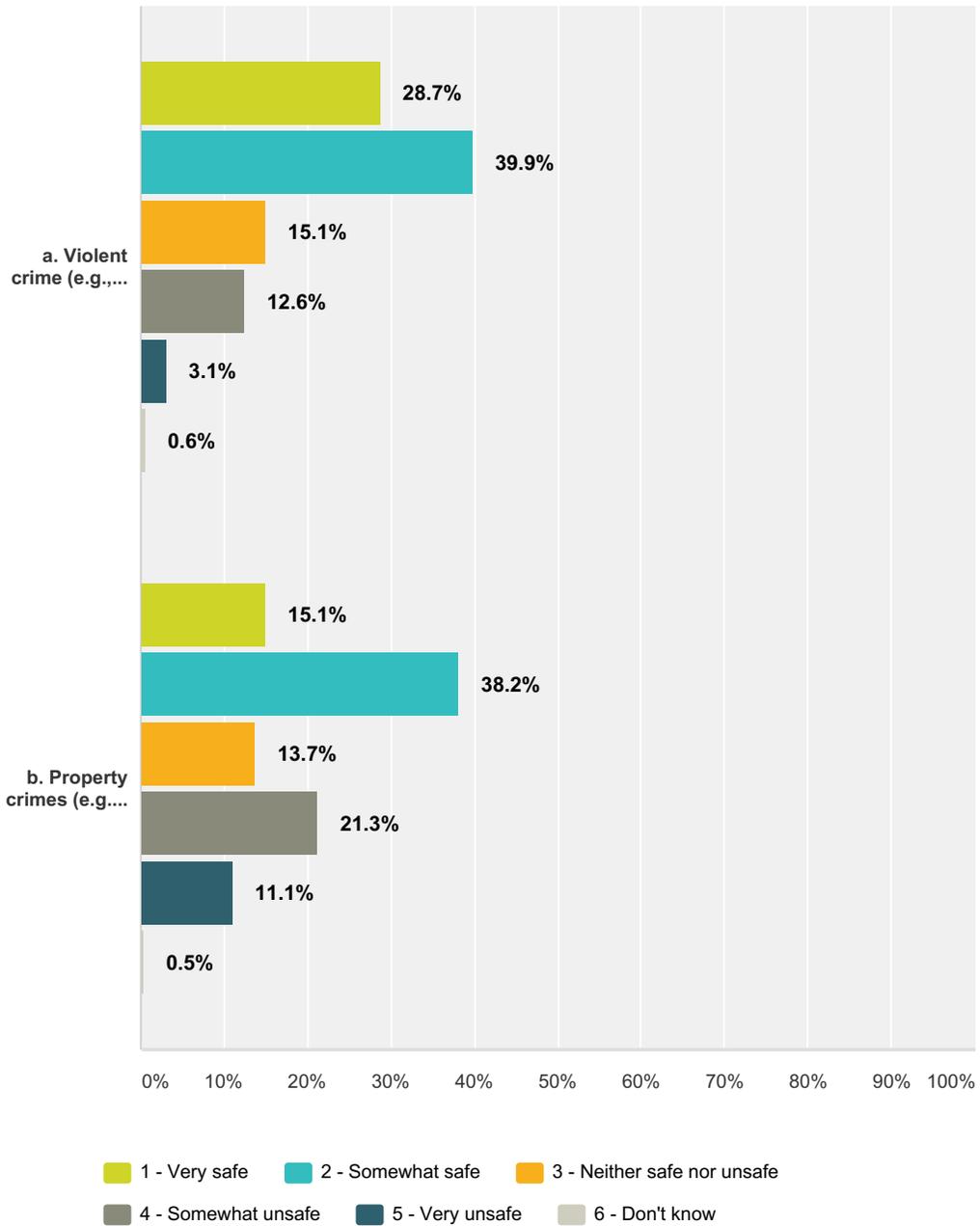


Pinal County Citizen Satisfaction Survey



Q3 Please rate how safe or unsafe you feel from the following in Pinal County:

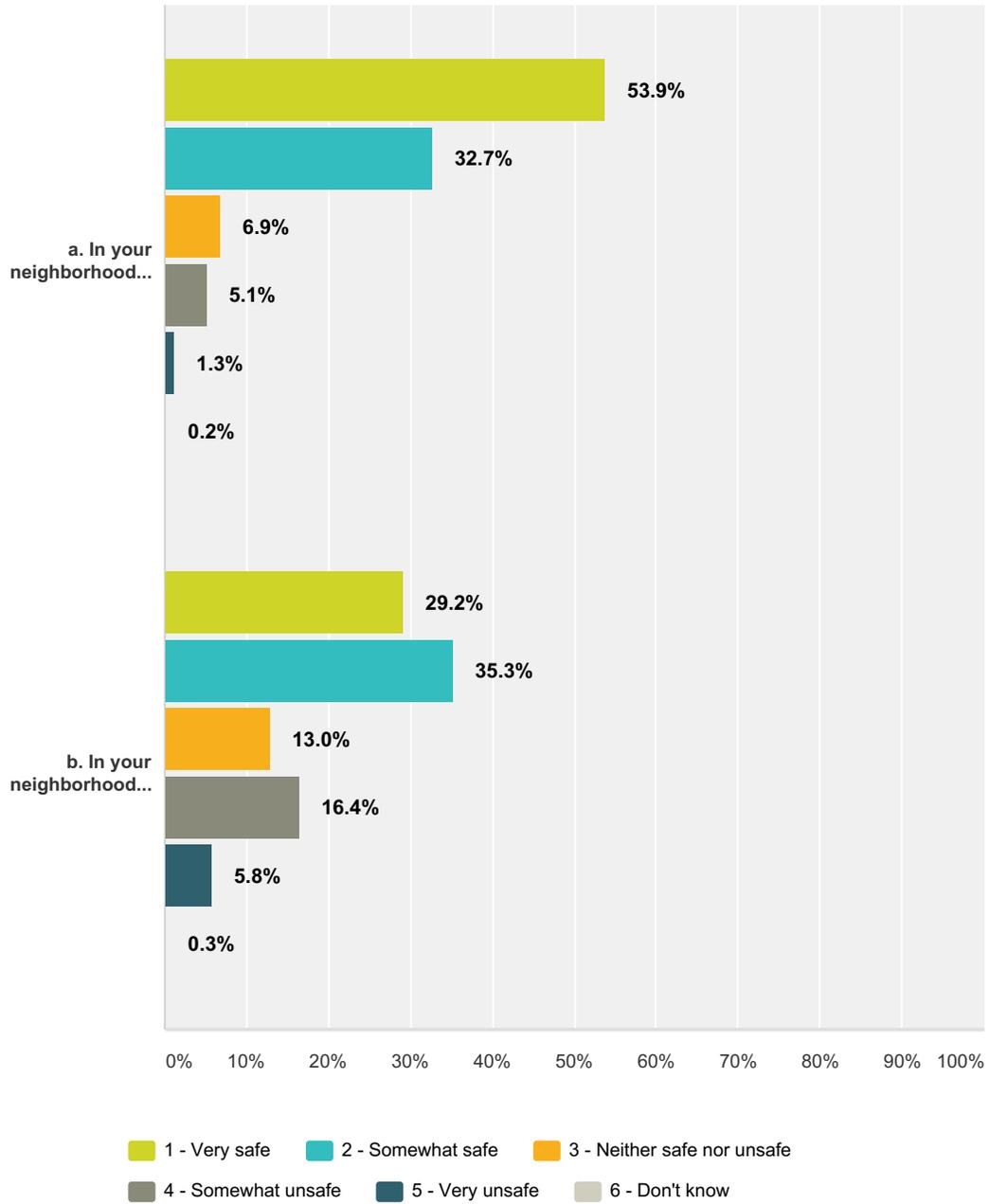
Answered: 1,035 Skipped: 0



Pinal County Citizen Satisfaction Survey

Q4 Please rate how safe or unsafe you feel:

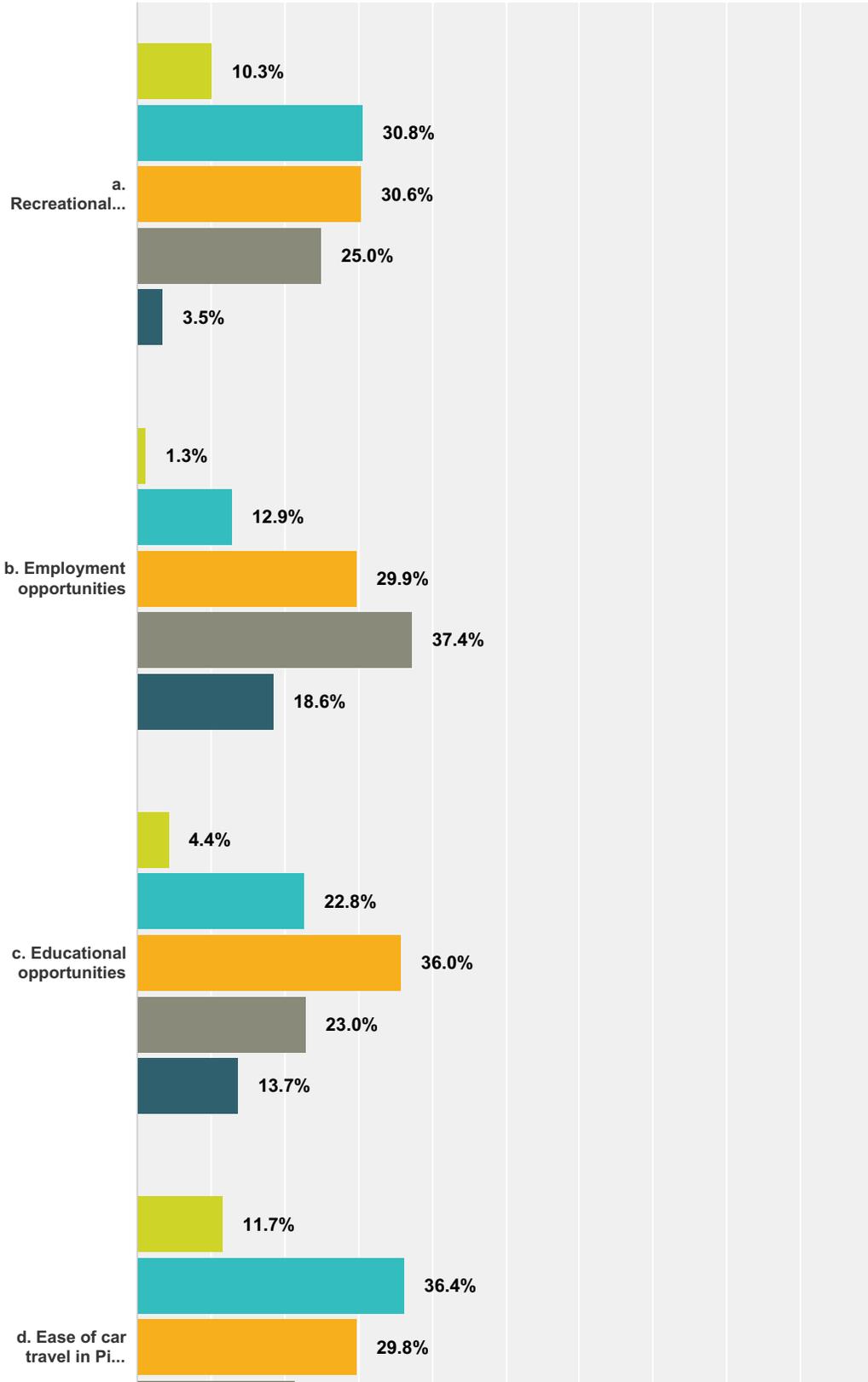
Answered: 1,035 Skipped: 0



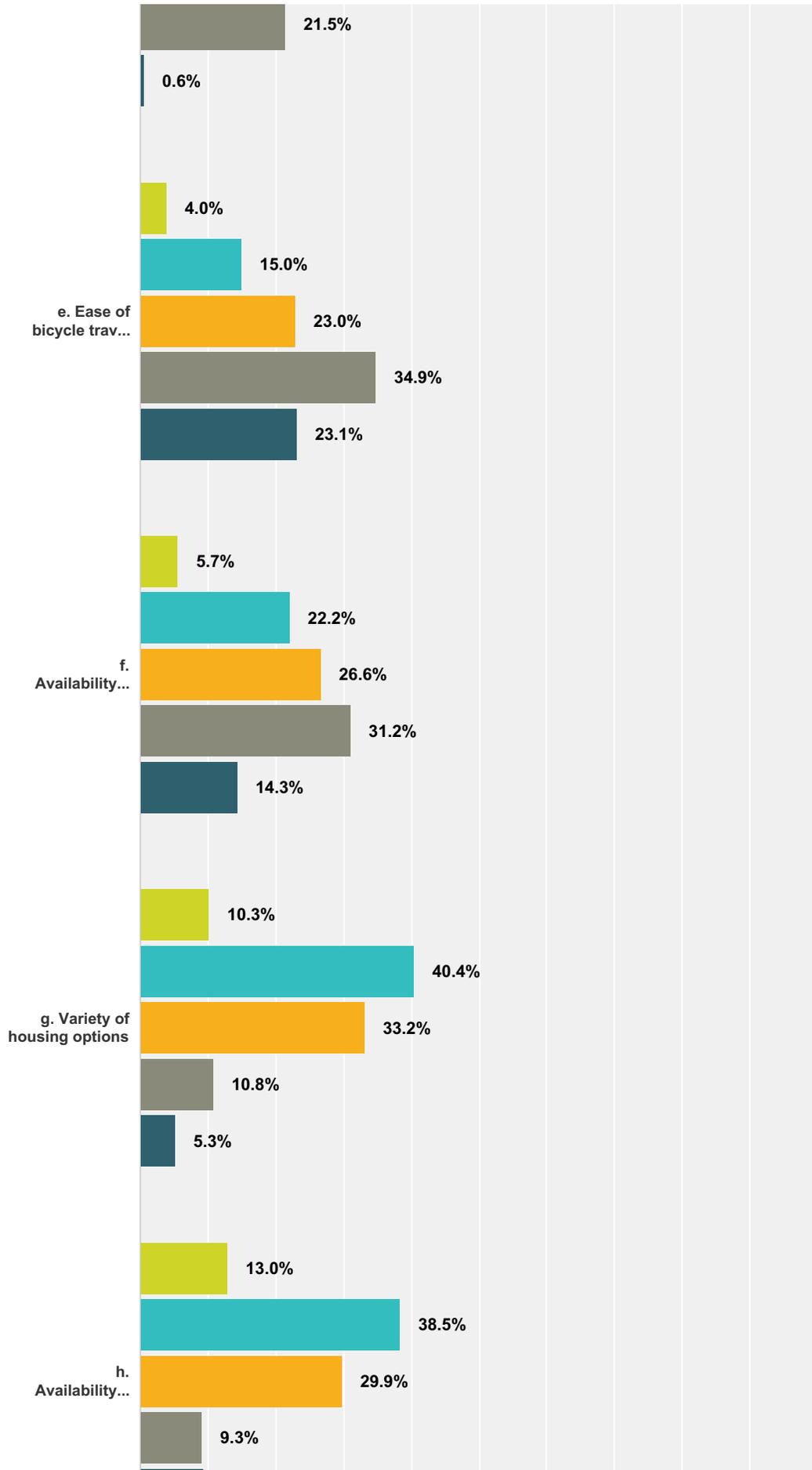
Pinal County Citizen Satisfaction Survey

Q5 Please rate each of the following characteristics as they relate to Pinal County as a whole:

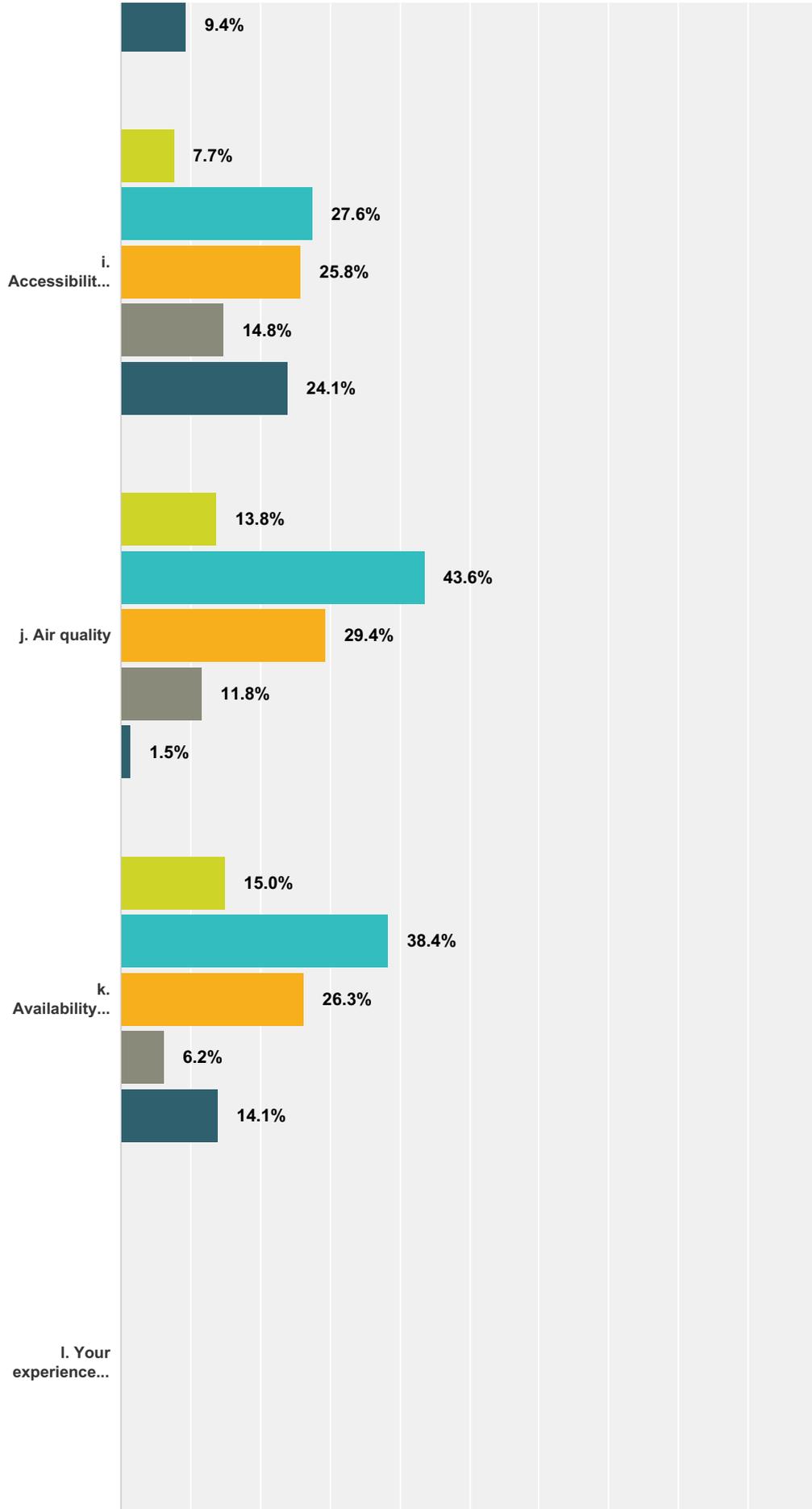
Answered: 1,035 Skipped: 0



Pinal County Citizen Satisfaction Survey



Pinal County Citizen Satisfaction Survey



Pinal County Citizen Satisfaction Survey

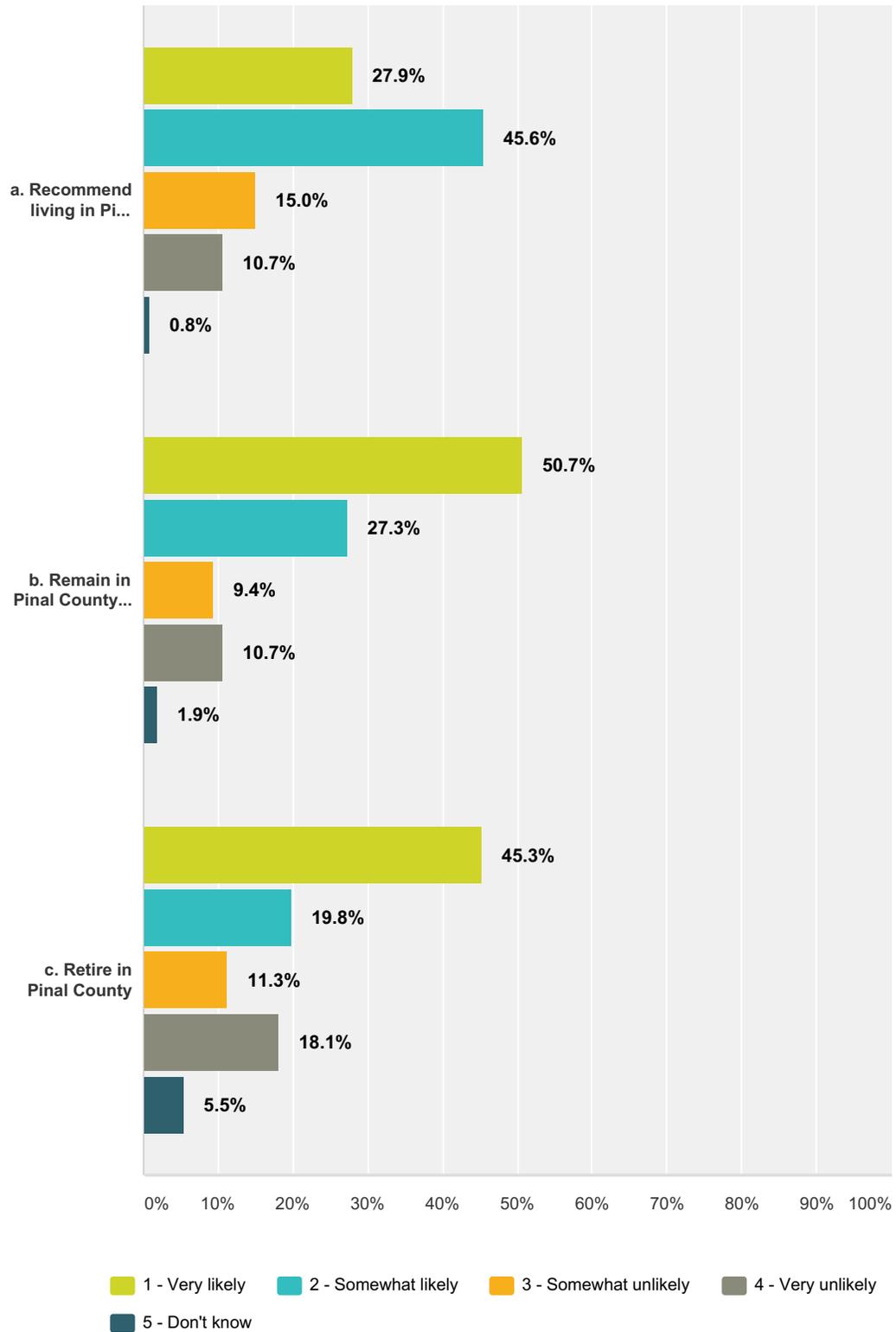


0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

1 - Excellent 2 - Good 3 - Fair 4 - Poor 5 - Don't know

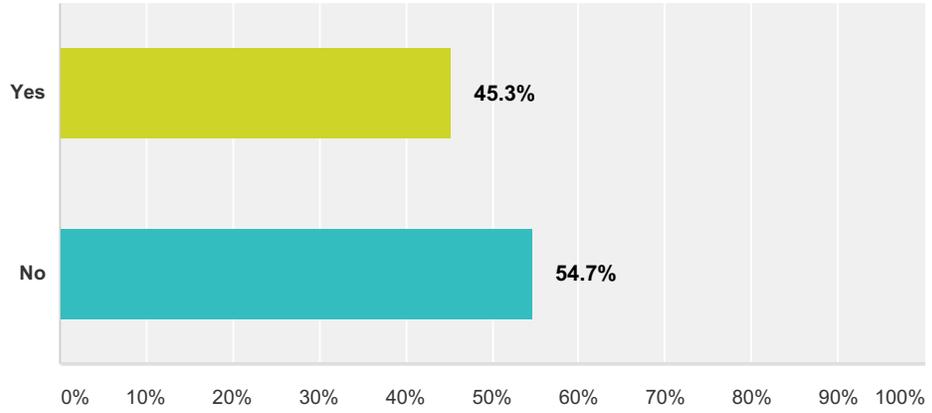
Q6 Please indicate how likely or unlikely you are to do each of the following:

Answered: 1,035 Skipped: 0



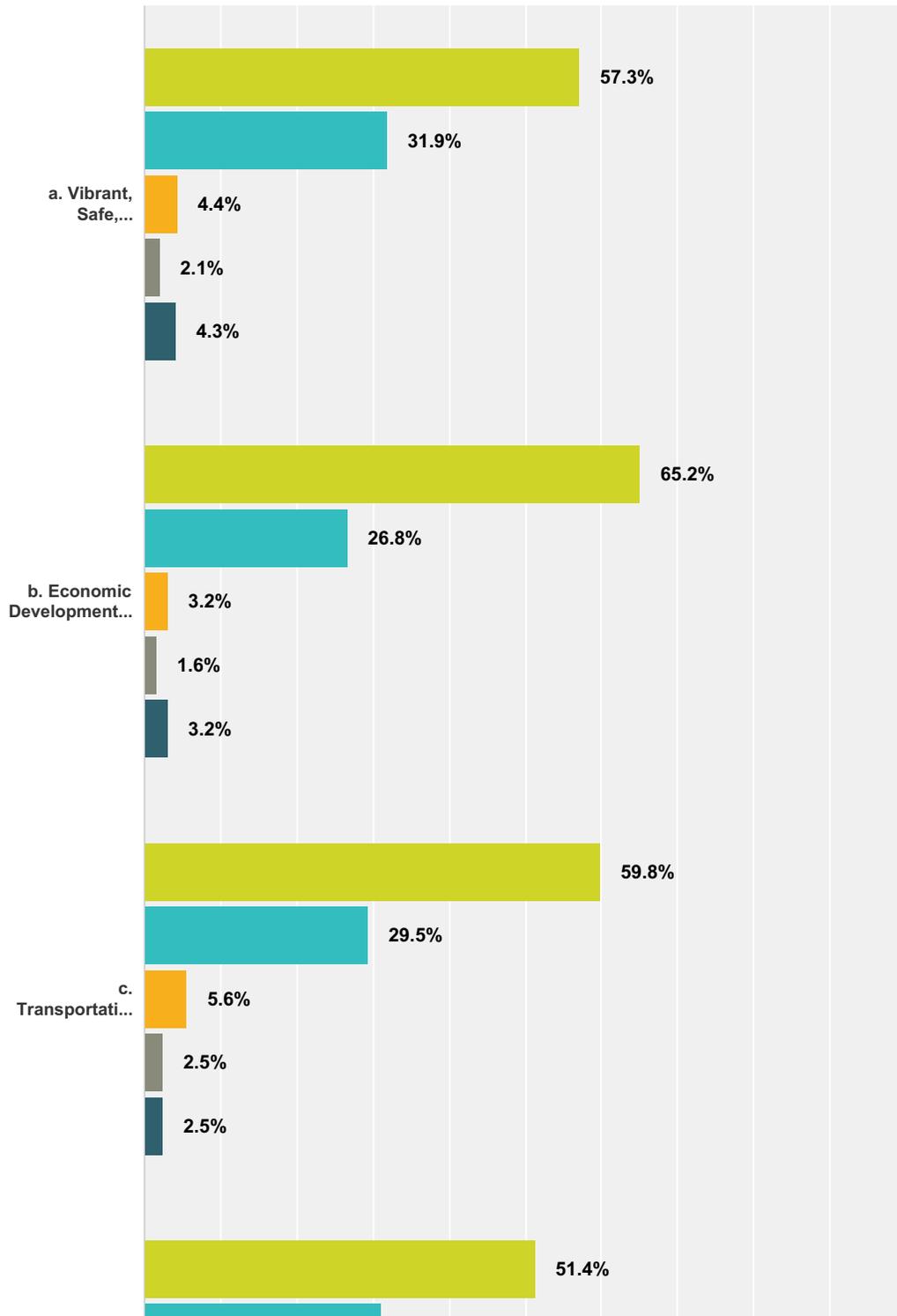
Q7 Are you aware that Pinal County has a Strategic Plan?

Answered: 1,035 Skipped: 0

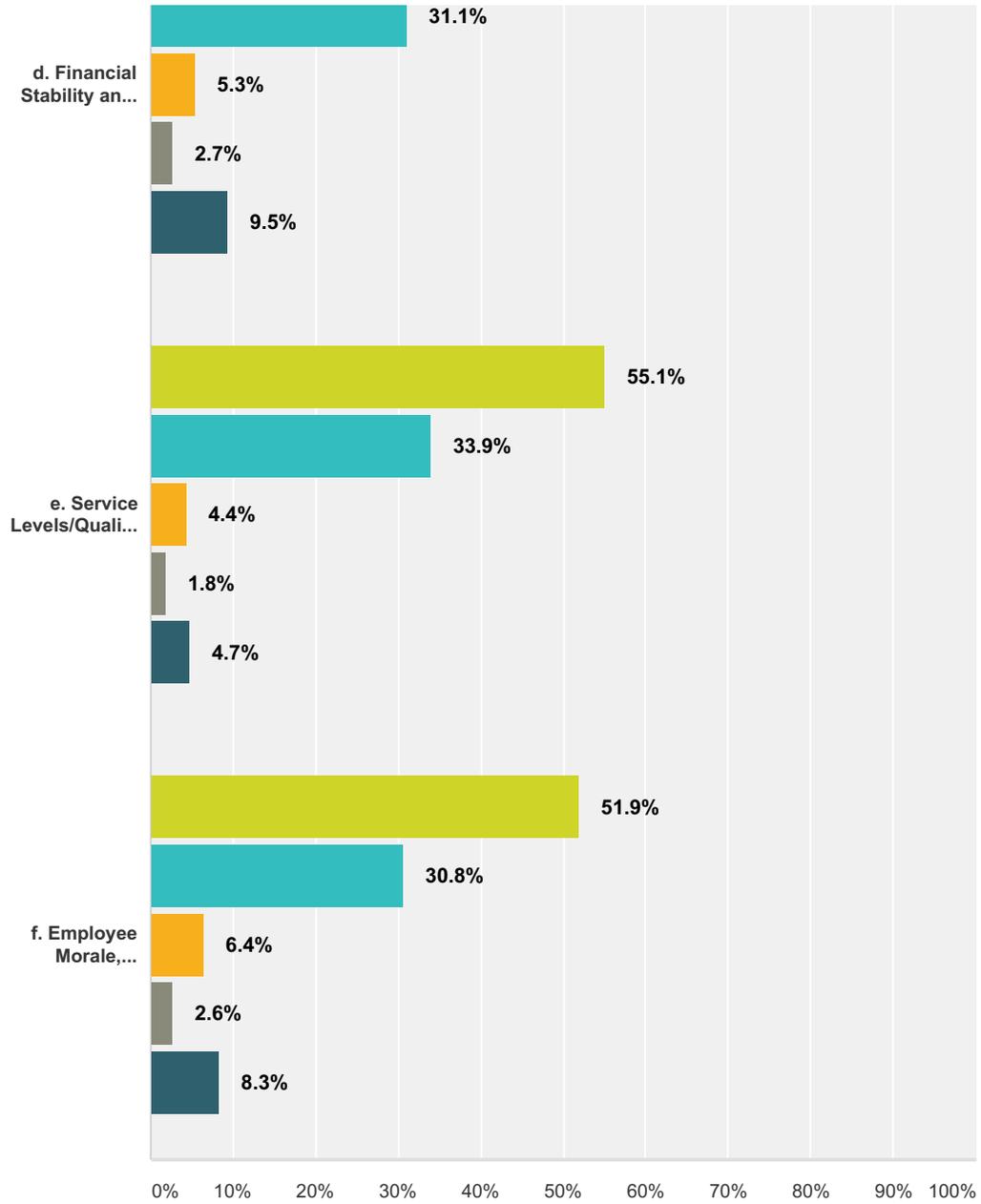


Q8 The Pinal County Strategic Plan 2014-2017 is our roadmap for continuous improvement and accountability. To what extent do you support or oppose Pinal County elected officials or staff expending local resources towards these priorities?

Answered: 1,035 Skipped: 0



Pinal County Citizen Satisfaction Survey

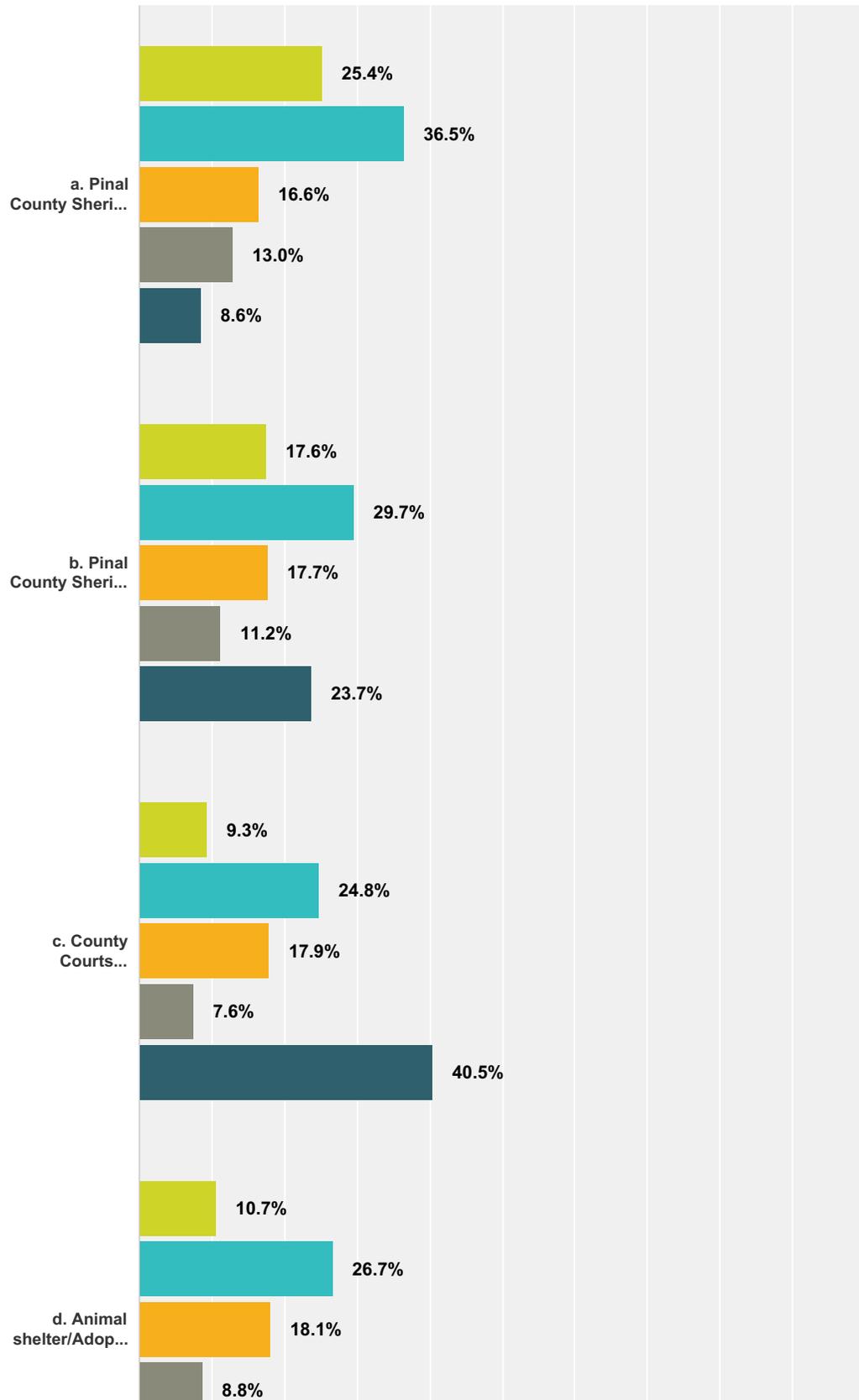


■ 1 - Strongly support
 ■ 2 - Somewhat support
 ■ 3 - Somewhat oppose
■ 4 - Strongly oppose
 ■ 5 - Don't know

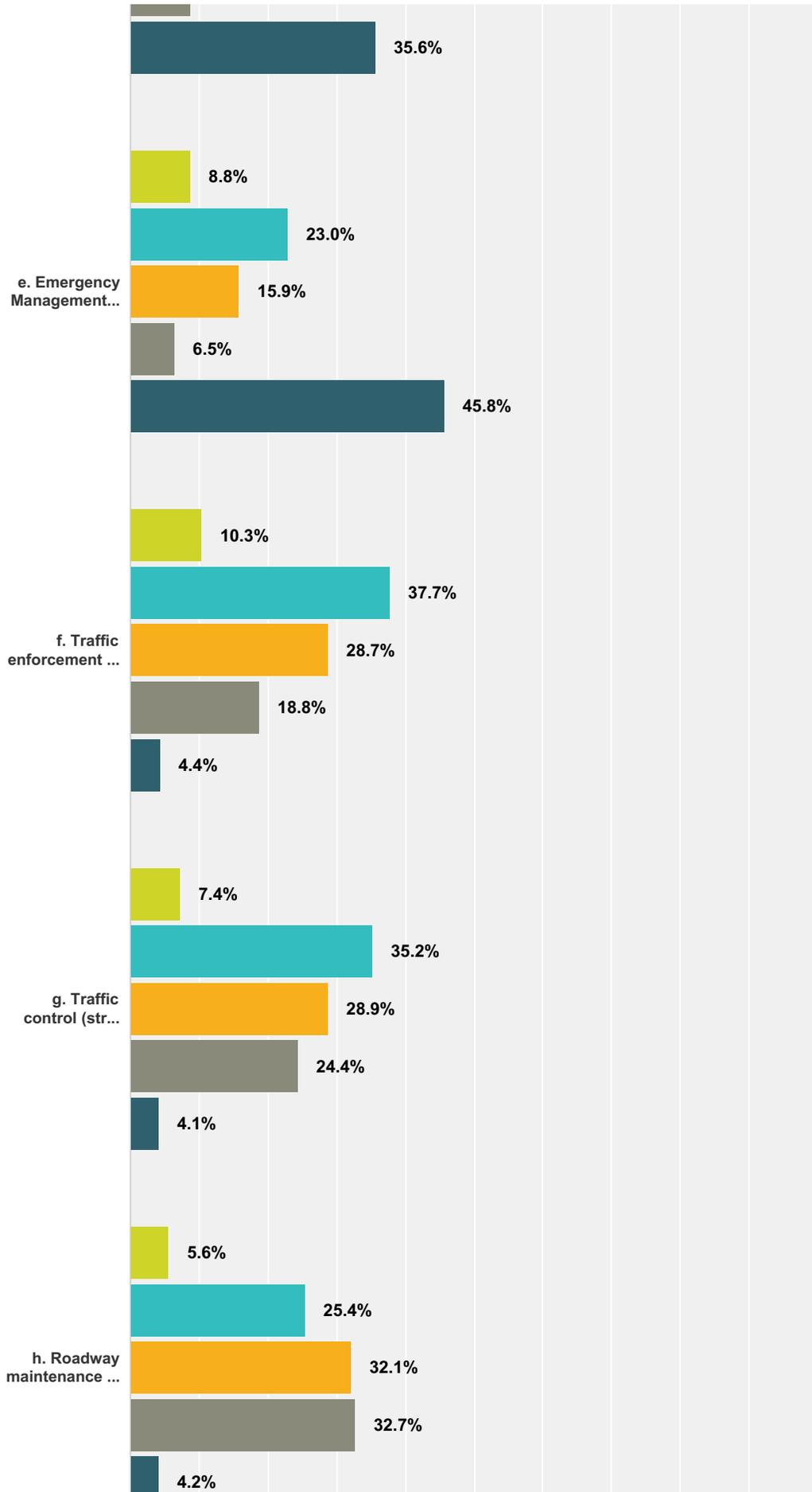
Pinal County Citizen Satisfaction Survey

Q9 Please rate the quality of each of the following services in Pinal County:

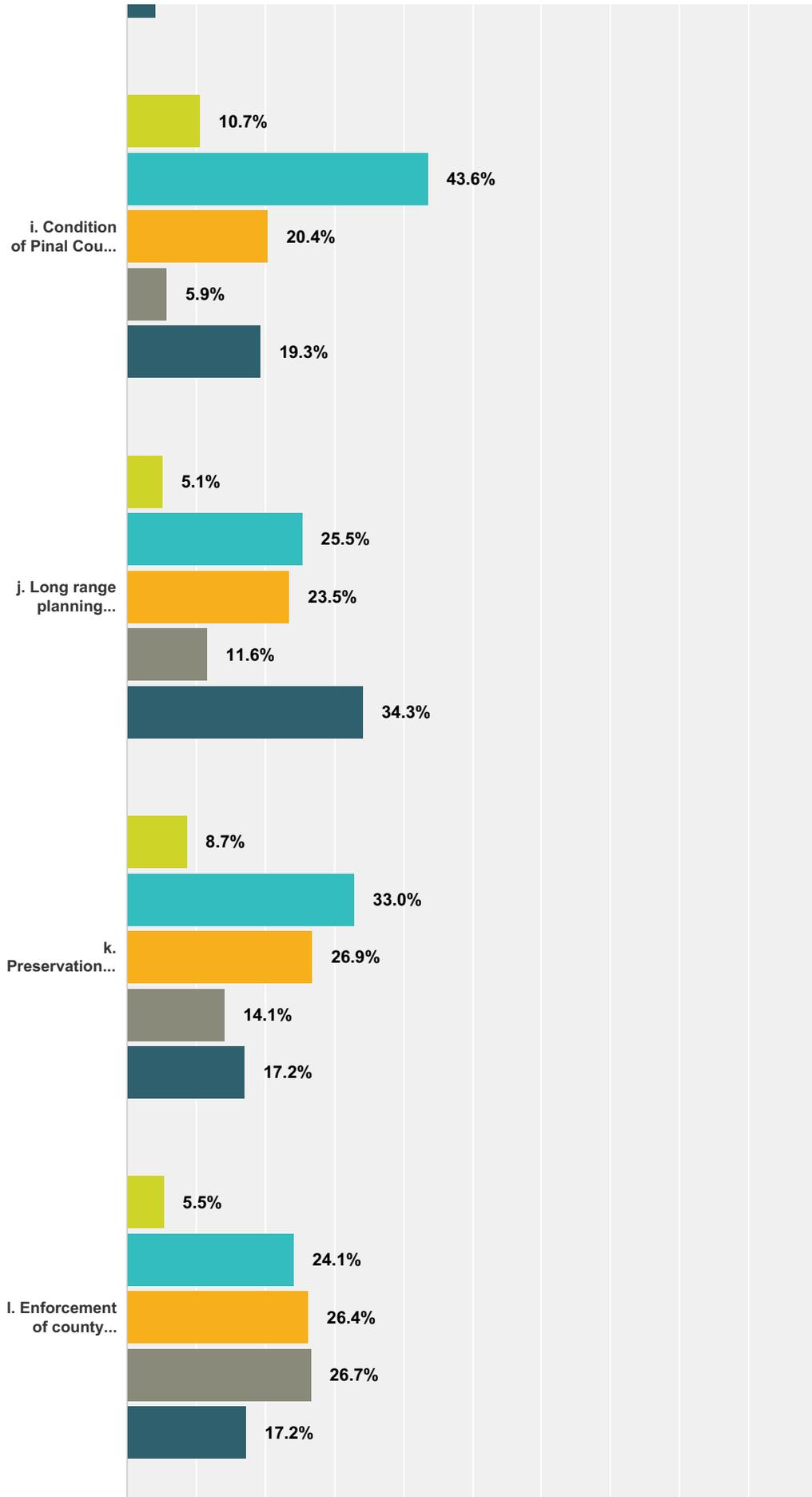
Answered: 1,035 Skipped: 0



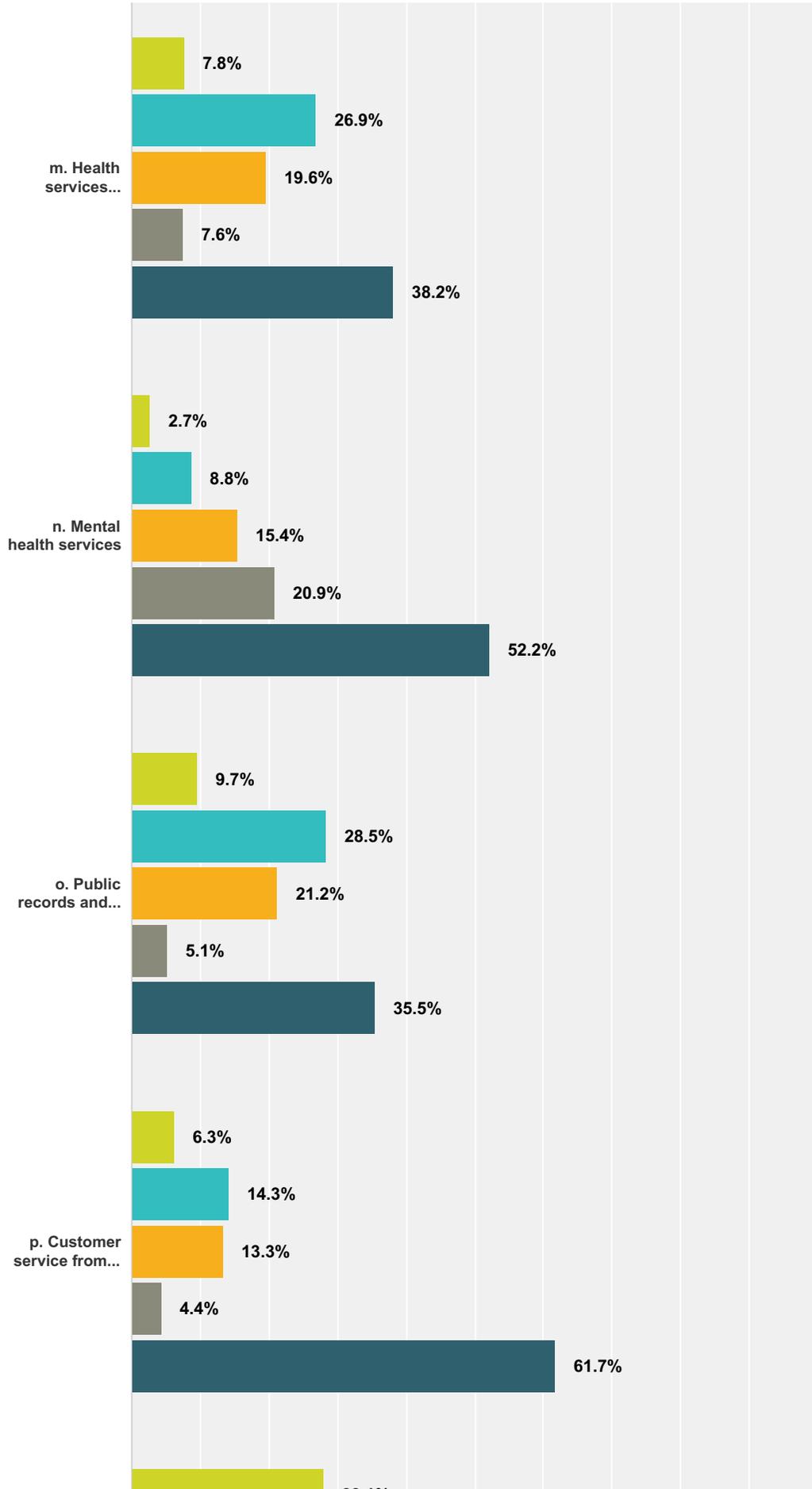
Pinal County Citizen Satisfaction Survey



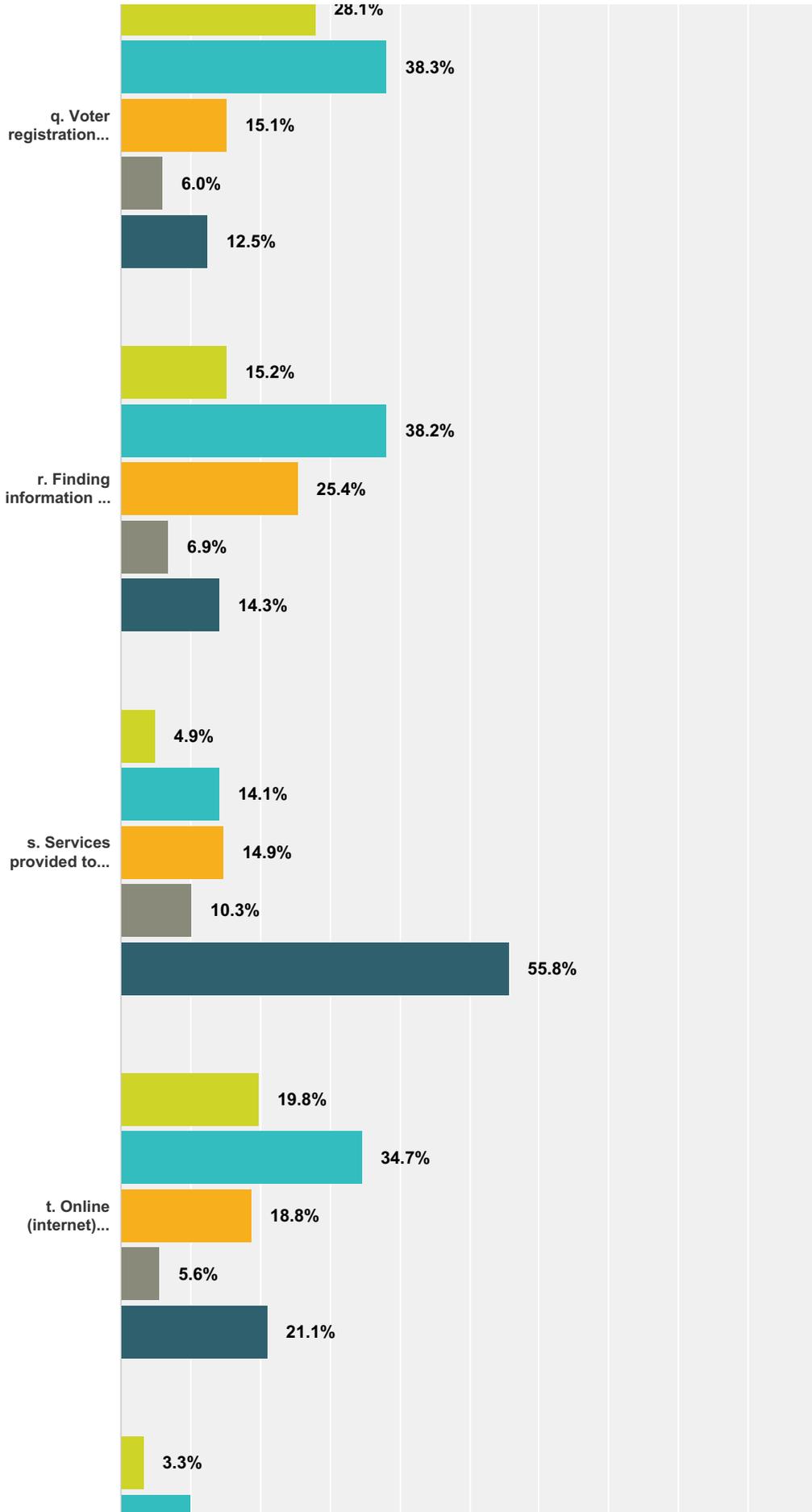
Pinal County Citizen Satisfaction Survey



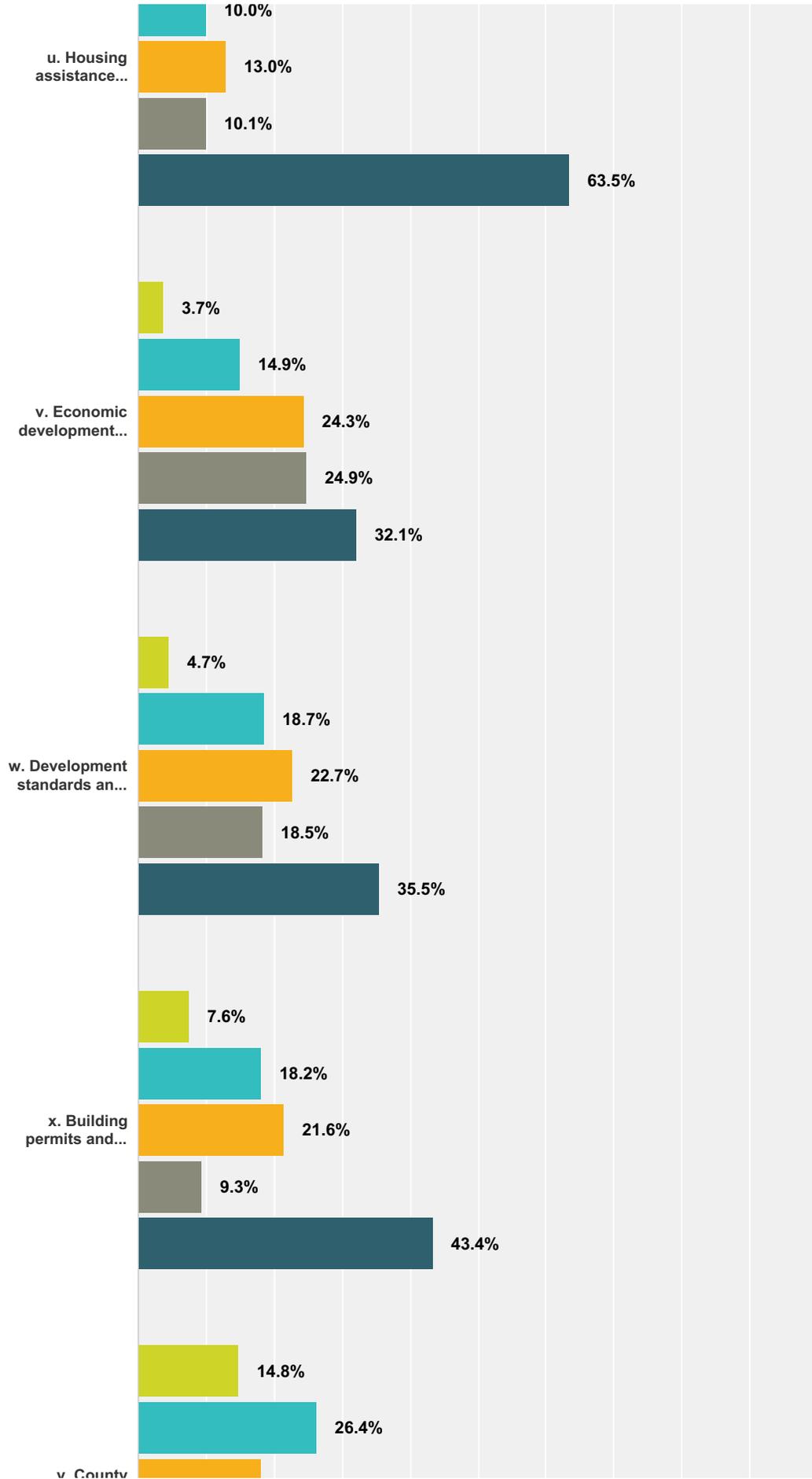
Pinal County Citizen Satisfaction Survey



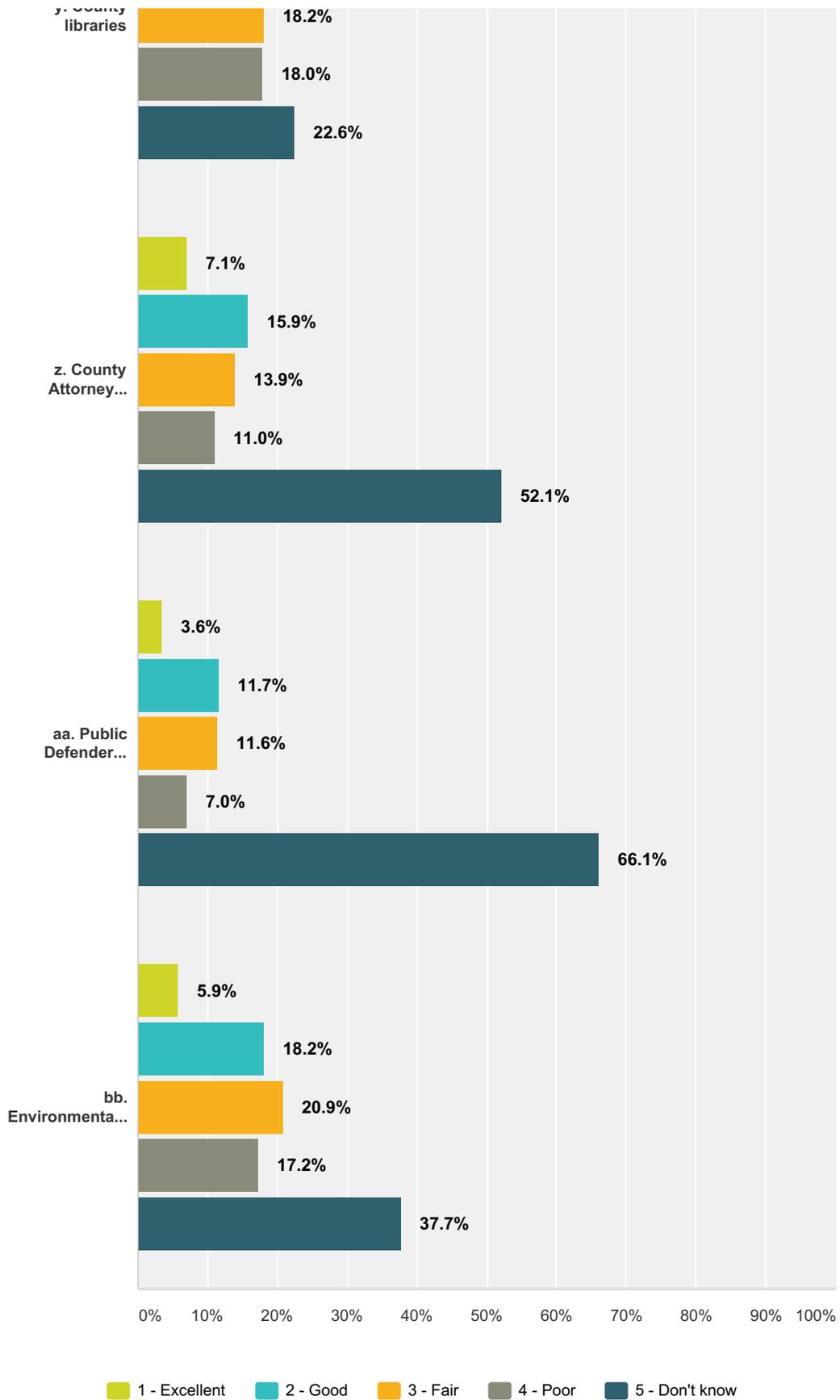
Pinal County Citizen Satisfaction Survey



Pinal County Citizen Satisfaction Survey



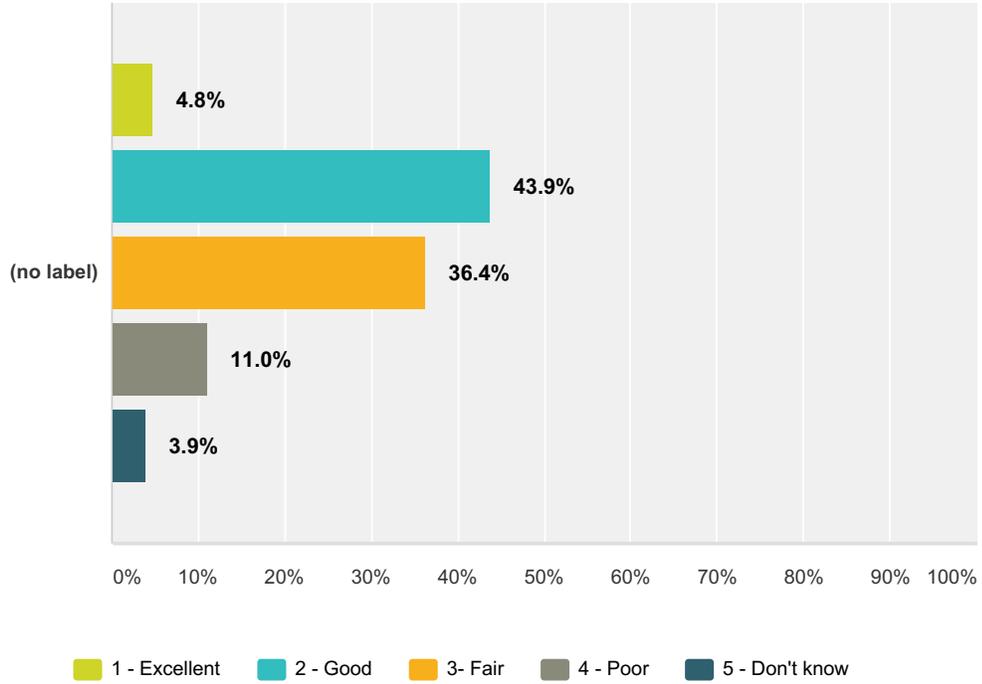
Pinal County Citizen Satisfaction Survey



Pinal County Citizen Satisfaction Survey

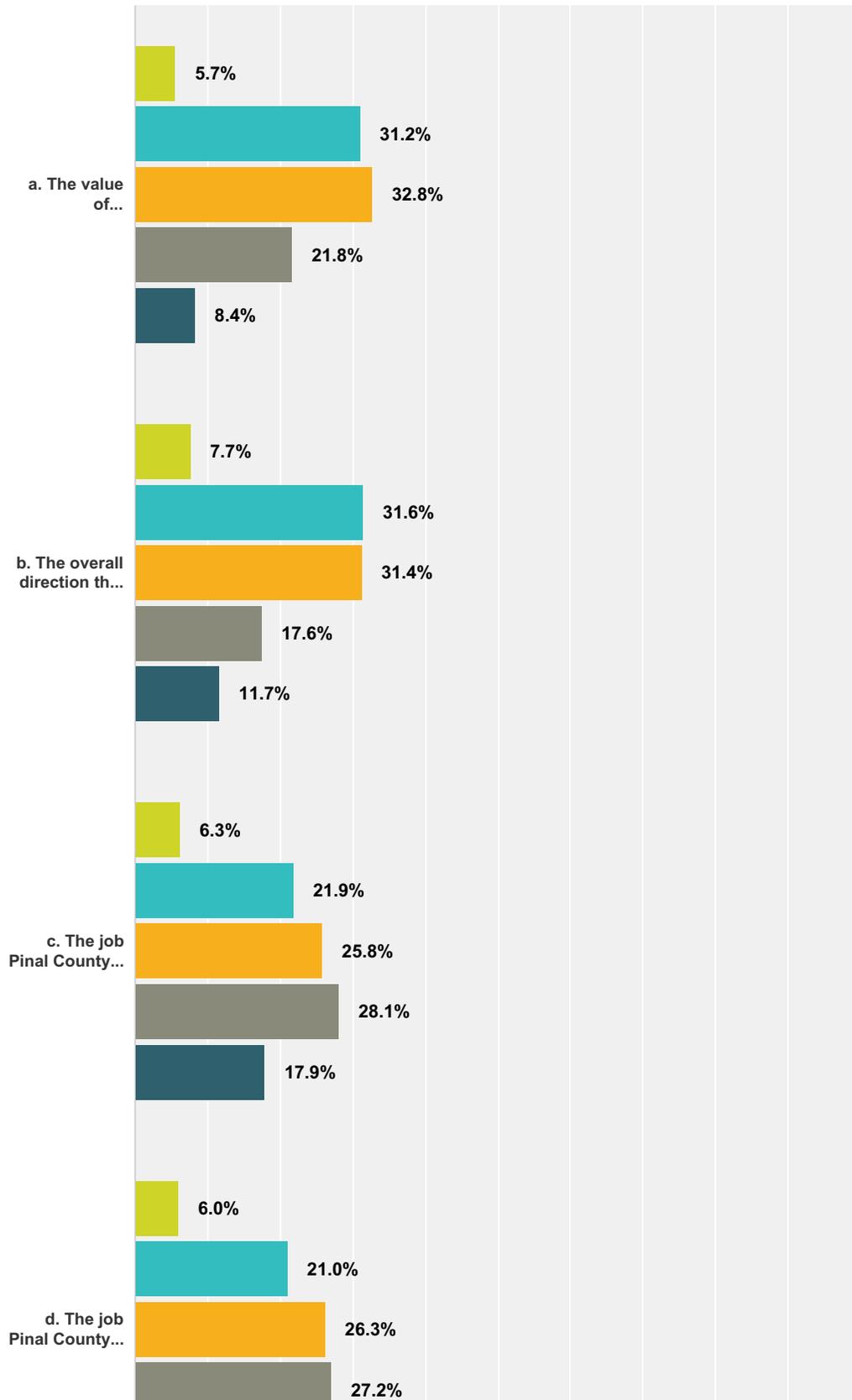
Q10 Overall, how would you rate the quality of the services provided by the Pinal County Government?

Answered: 1,035 Skipped: 0

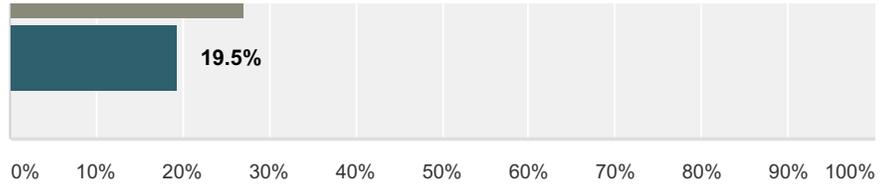


Q11 Please rate the following aspects of Pinal County government performance:

Answered: 1,035 Skipped: 0



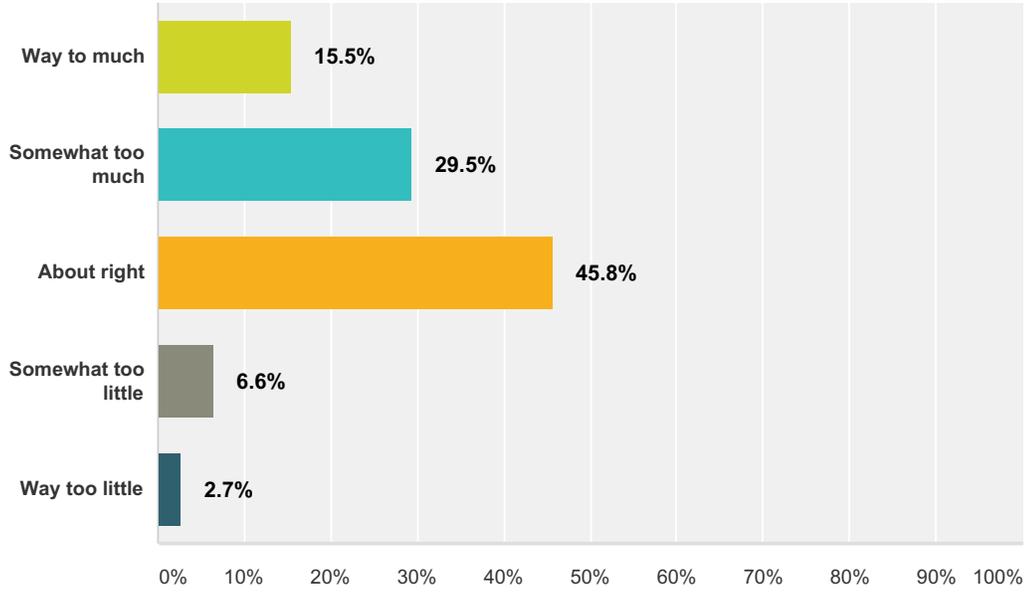
Pinal County Citizen Satisfaction Survey



1 - Excellent 2 - Good 3 - Fair 4 - Poor 5 - Don't know

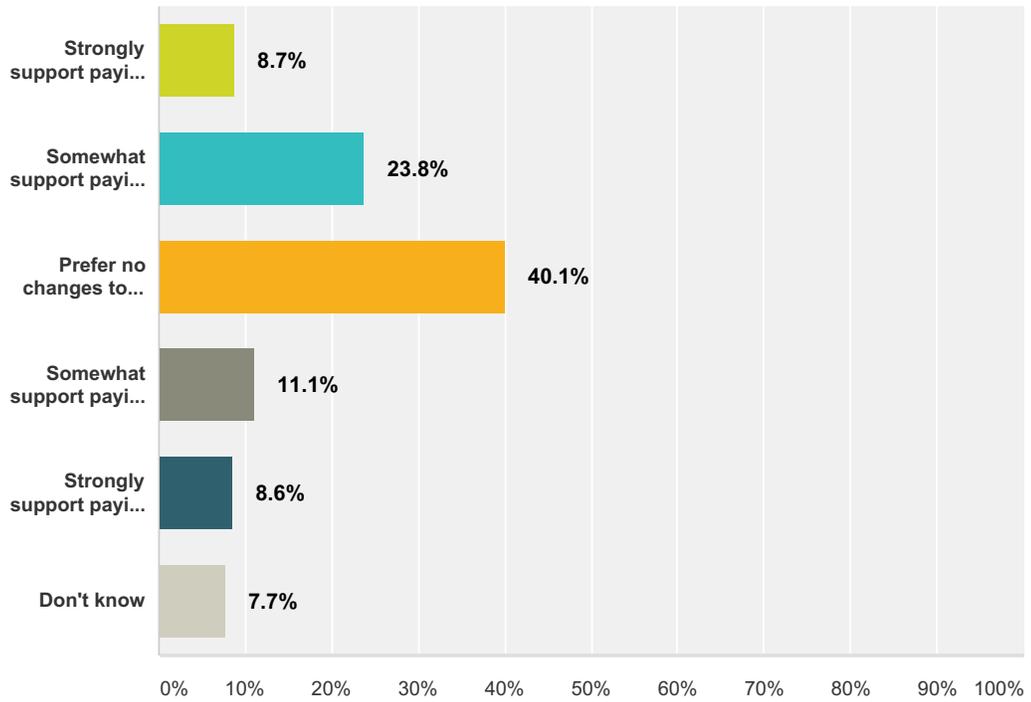
Q12 Thinking about the number and quality of Pinal County services that you receive, do you feel your Pinal County taxes are:

Answered: 1,035 Skipped: 0



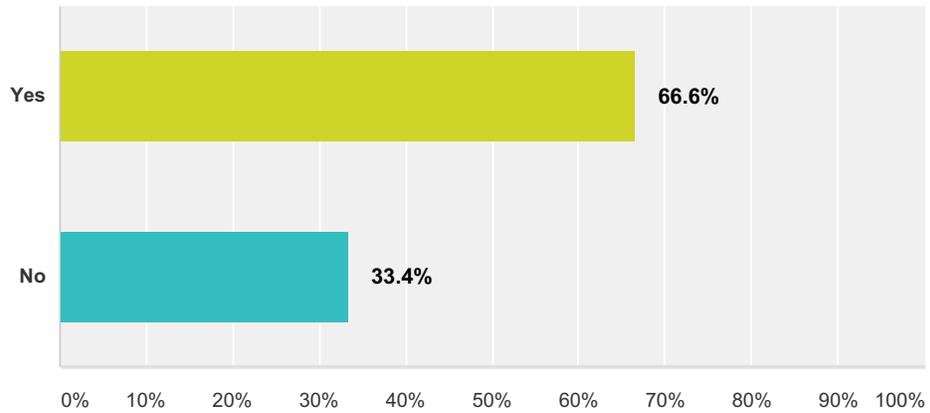
Q13 How do you rate your support of Pinal County taxes and services?

Answered: 1,035 Skipped: 0



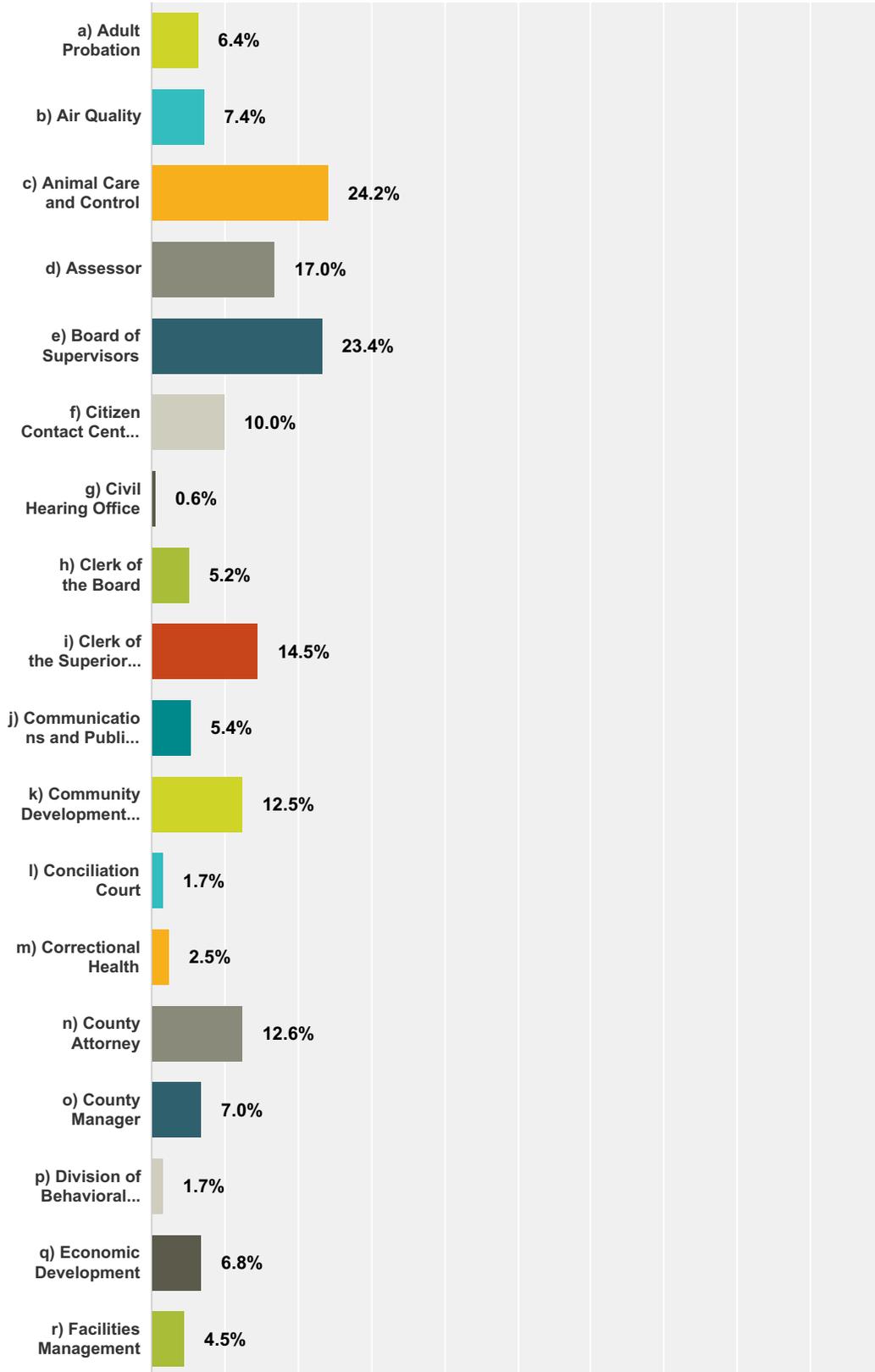
Q14 Have you had any in-person, phone or email contact with a Pinal County employee regardless of department or office, within the last 12 months (including sheriff, receptionists, planners, engineers or any others)?

Answered: 1,035 Skipped: 0

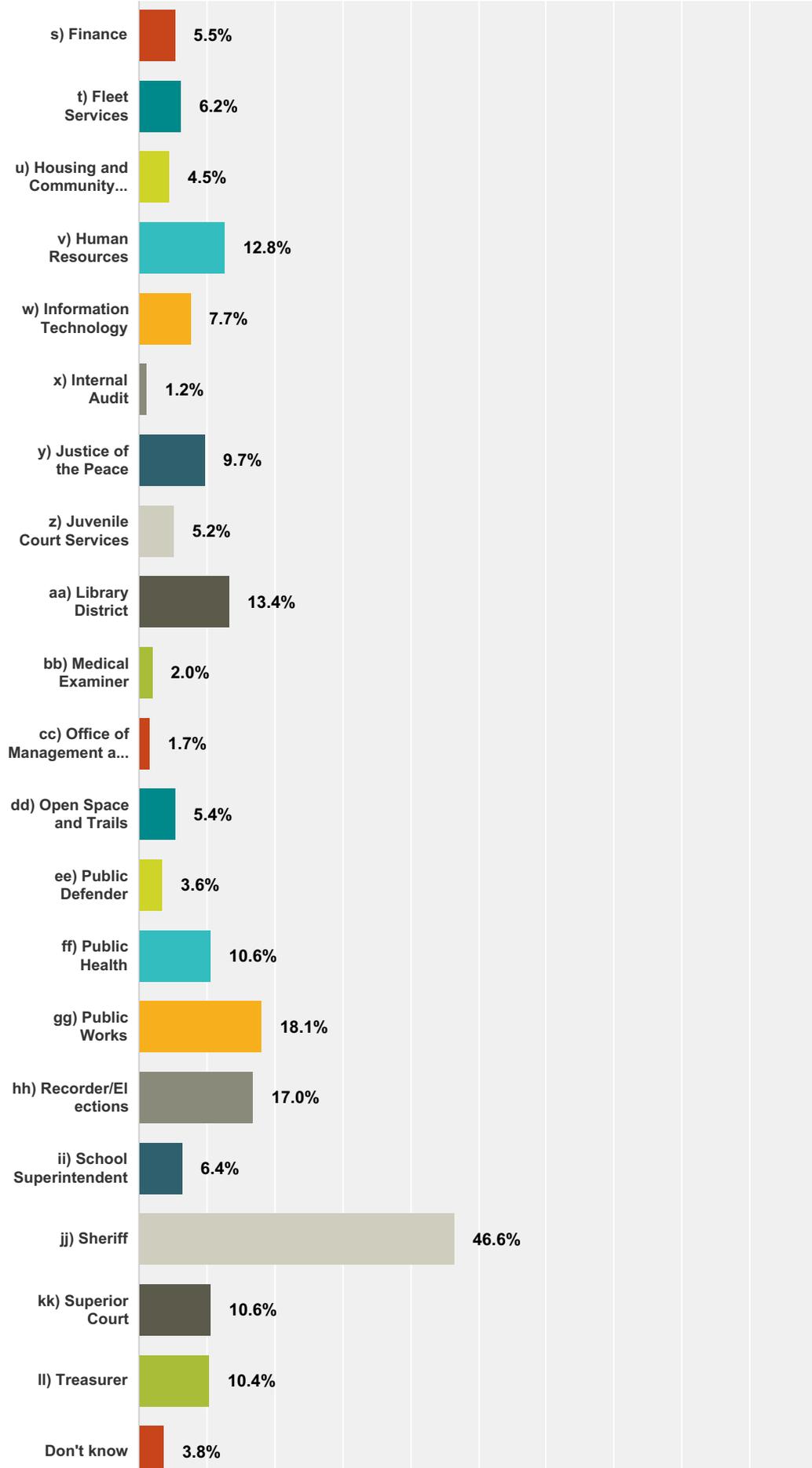


Q15 Which Pinal County Office(s) or Department(s) did you have contact with in the last 12 months? (Check all that apply.)

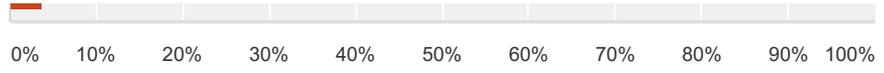
Answered: 689 Skipped: 346



Pinal County Citizen Satisfaction Survey

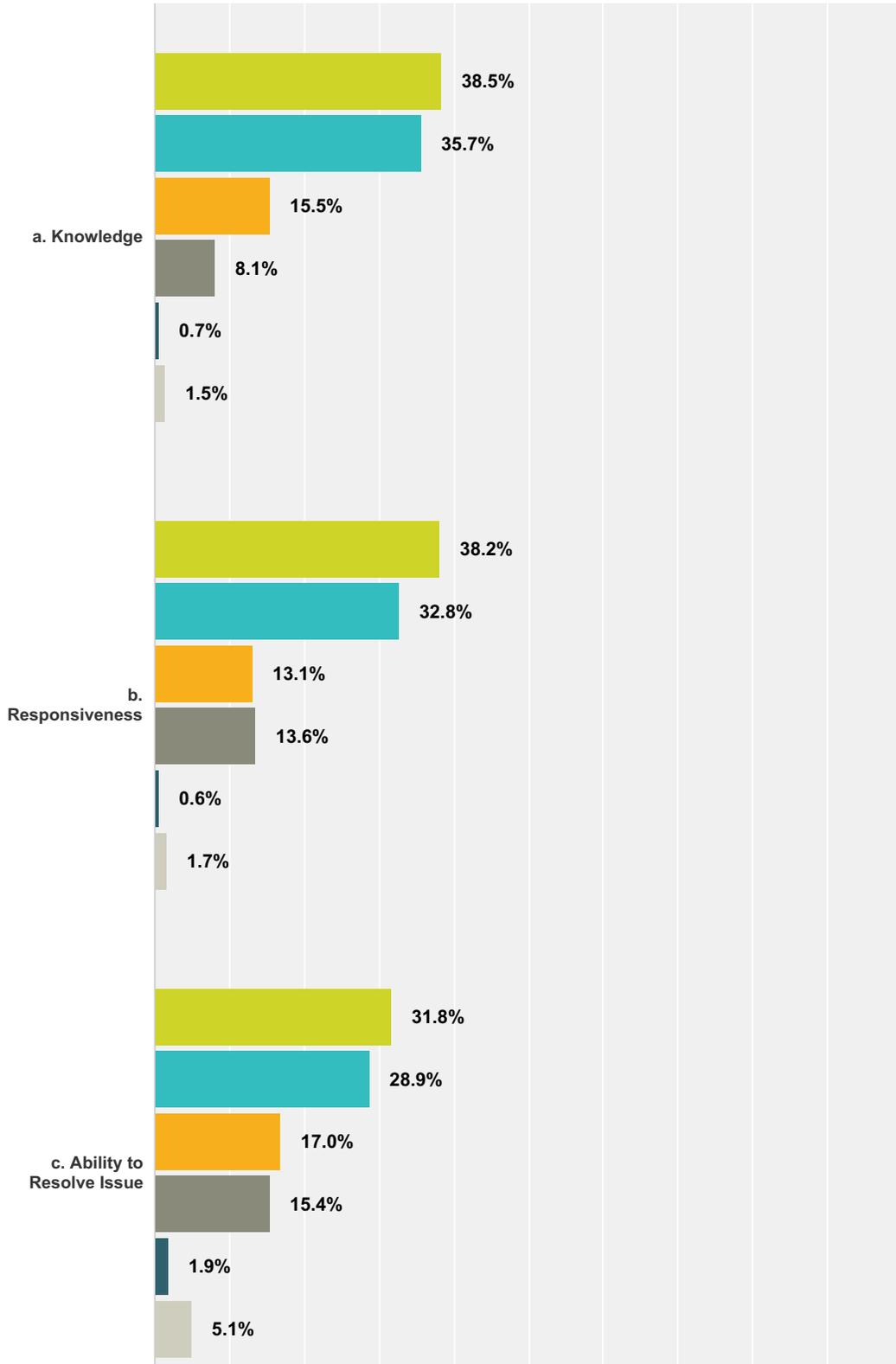


Pinal County Citizen Satisfaction Survey

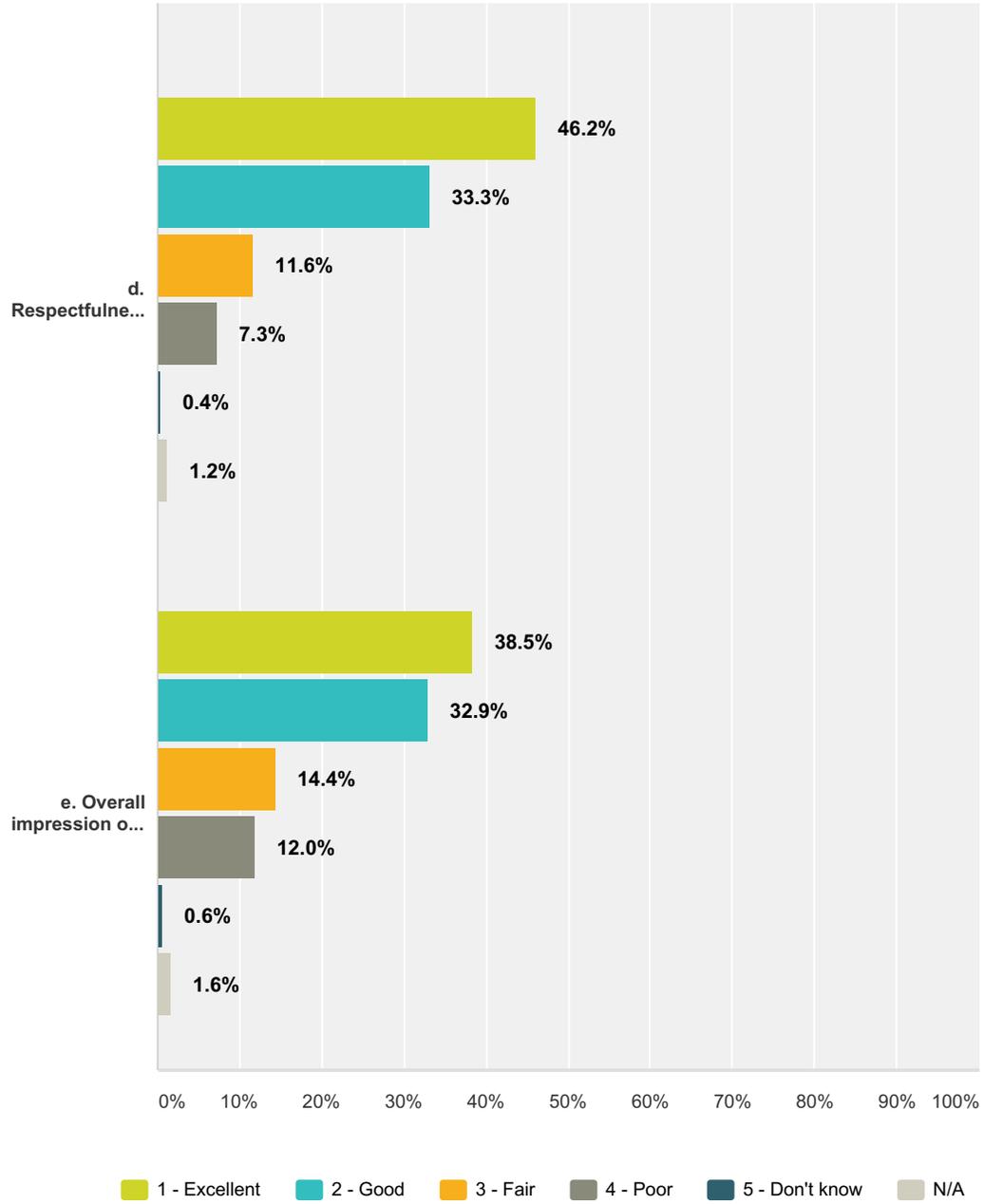


Q16 What was your impression of the employee(s) of Pinal County in your most recent contact? (Rate each characteristic below.)

Answered: 689 Skipped: 346

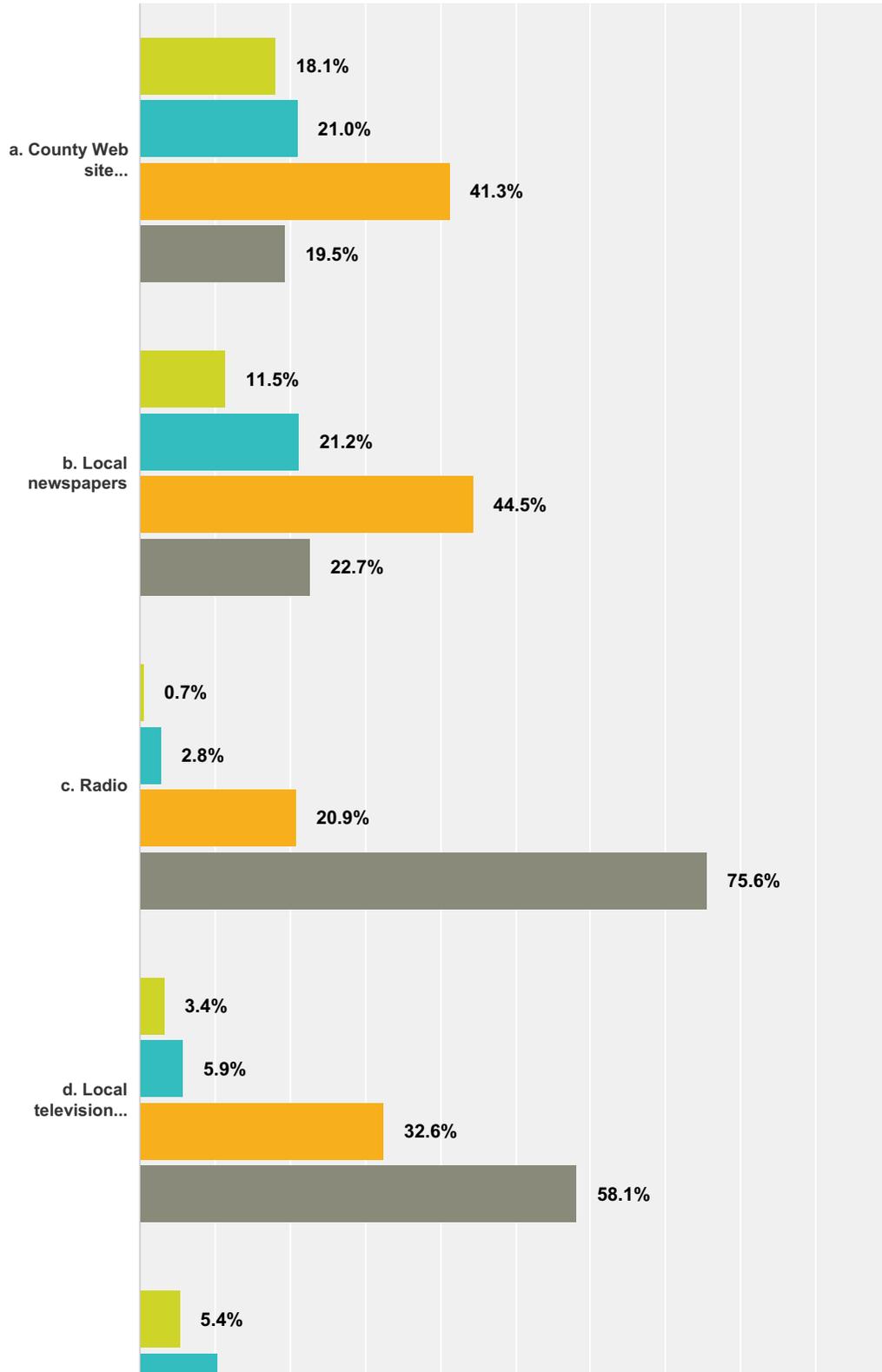


Pinal County Citizen Satisfaction Survey

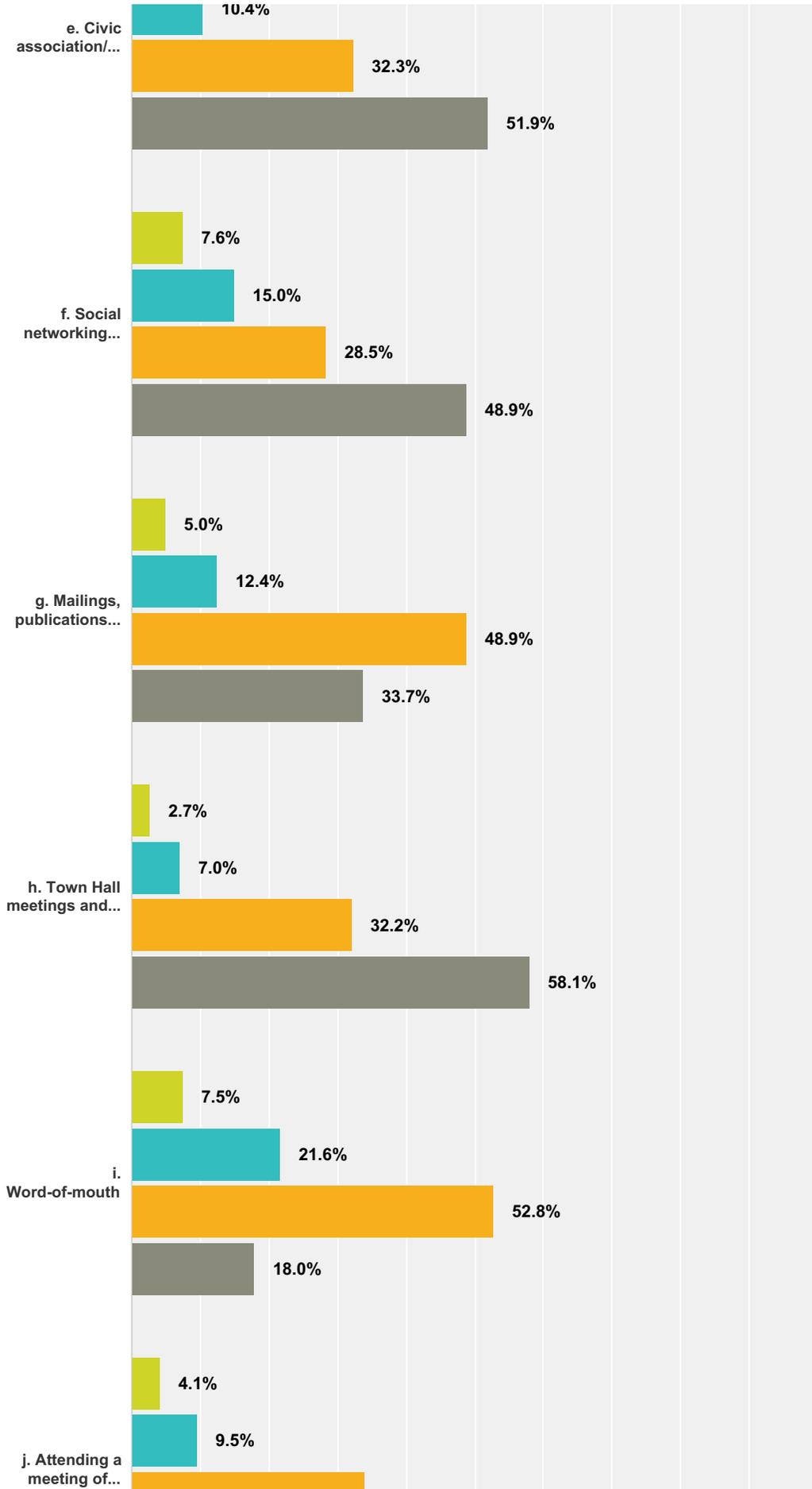


Q17 How much information, if any, do you get about Pinal County government and its activities, events and services from each of the following sources?

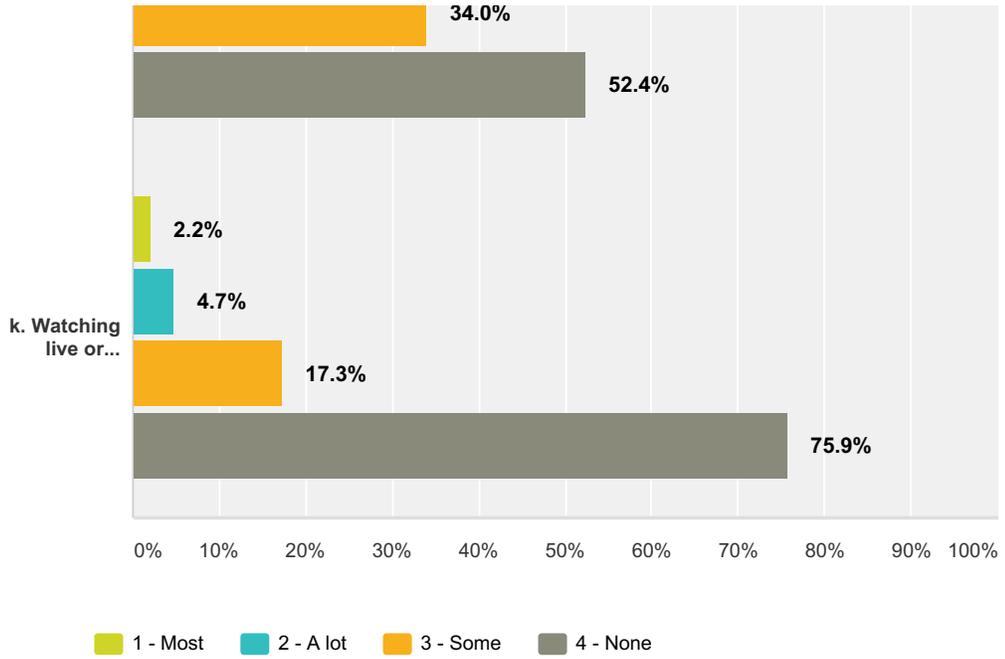
Answered: 1,035 Skipped: 0



Pinal County Citizen Satisfaction Survey

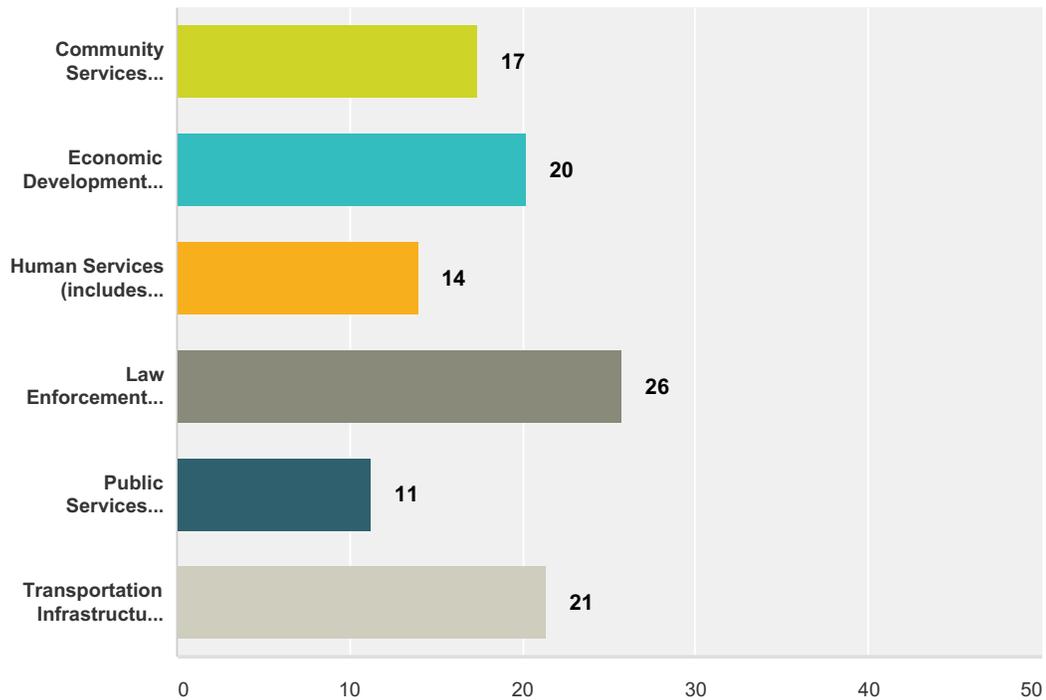


Pinal County Citizen Satisfaction Survey



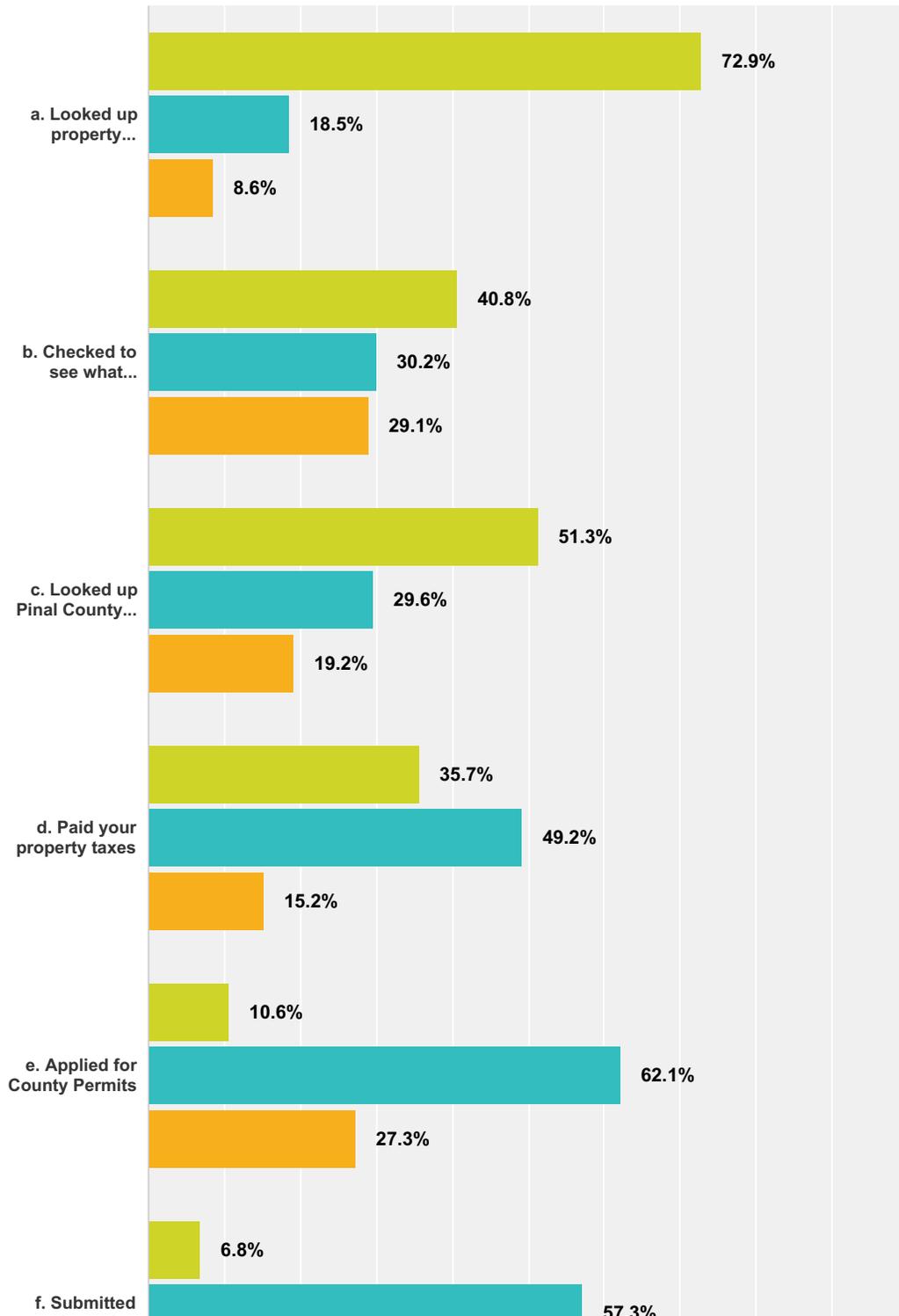
Q18 Pretend for a moment that you are responsible for making decisions about service provisions in Pinal County that require difficult trade-offs. Now say you have a total of 100 “importance” points that you can distribute among 6 service categories. Please give each category the number of points you think it deserves based on how important you think this is to the quality of community life in Pinal County. The most important category should receive the largest number of points. (You must use all but not more than 100 points. You do not have to give points to every category. In fact, if you would like to assign all of the points to 1, 2 or 3 categories and 0 points to all of the others, you may do so).TOTAL: 100 points

Answered: 1,035 Skipped: 0

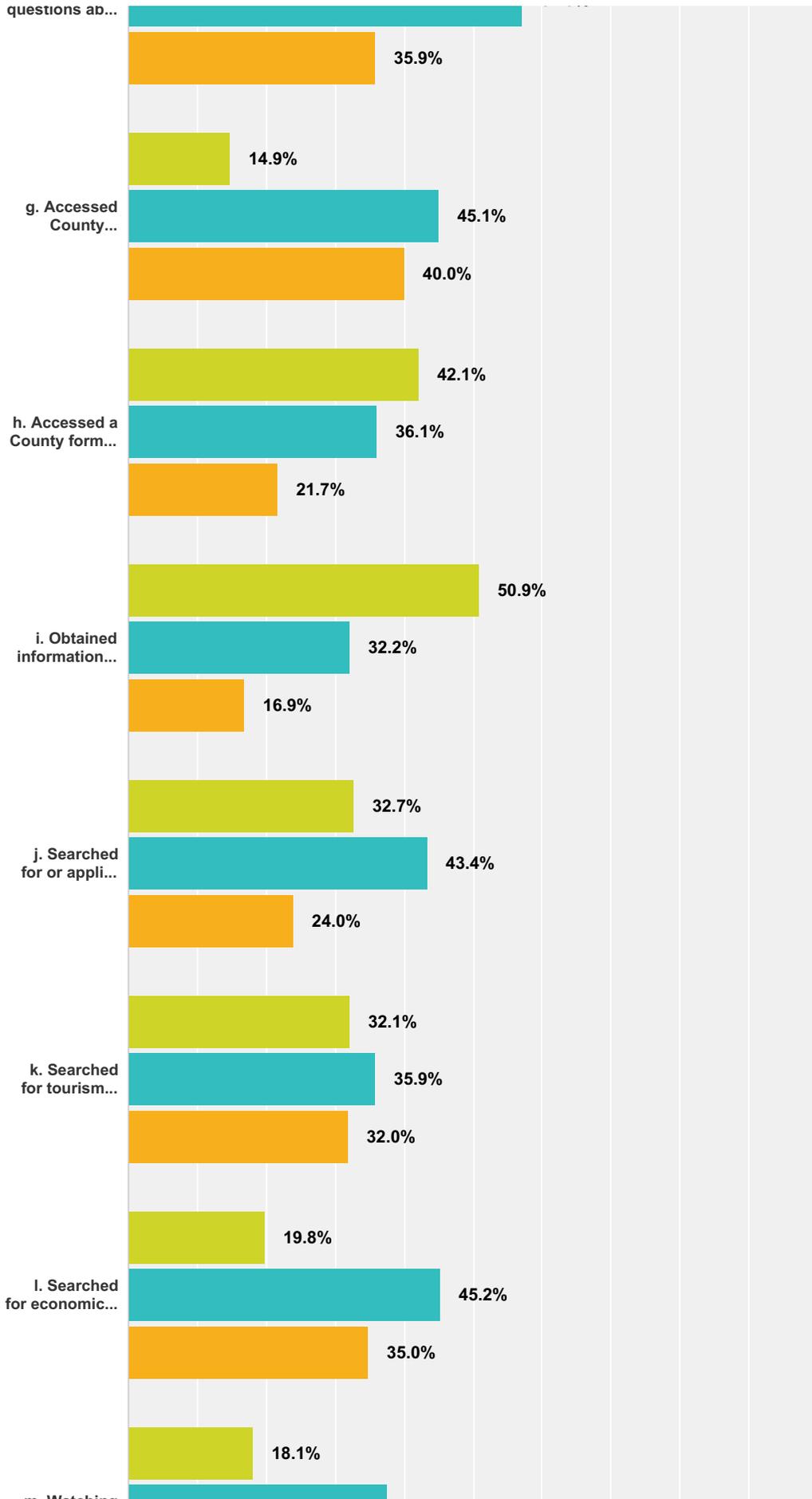


Q19 Below is a list of services available online at Pinal County's Web site (www.Pinal CountyAZ.gov). Please indicate whether you have ever used the service, heard of but never used the service, or have never heard of the service.

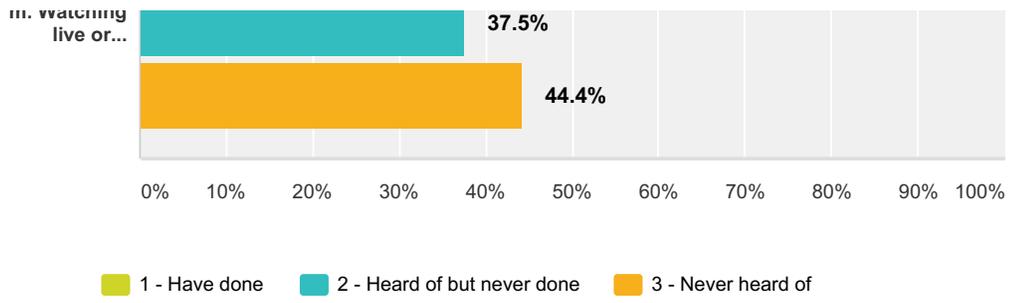
Answered: 1,035 Skipped: 0



Pinal County Citizen Satisfaction Survey

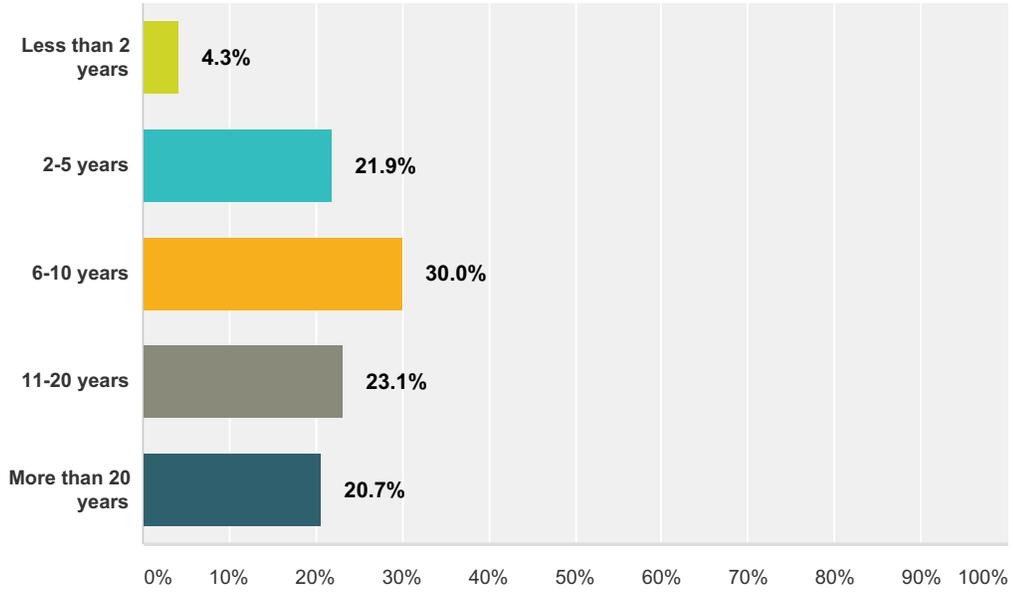


Pinal County Citizen Satisfaction Survey



Q20 How many years have you lived in Pinal County?

Answered: 1,035 Skipped: 0



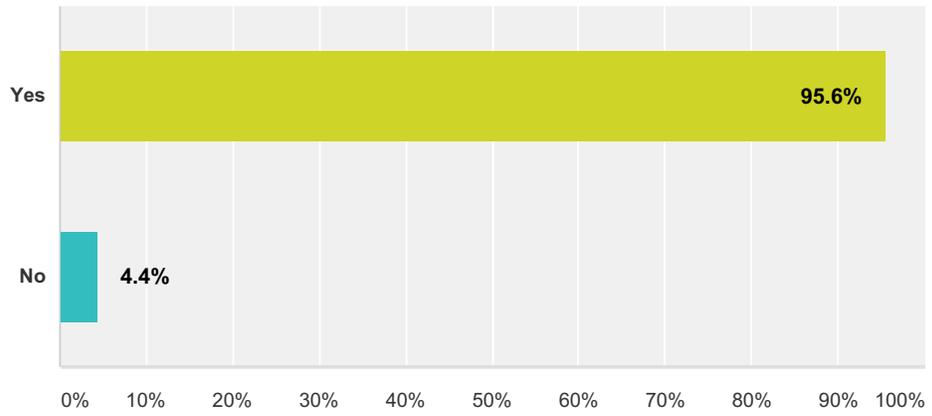
Q21 What is your zip code?

Answered: 1,035 Skipped: 0

Pinal County Citizen Satisfaction Survey

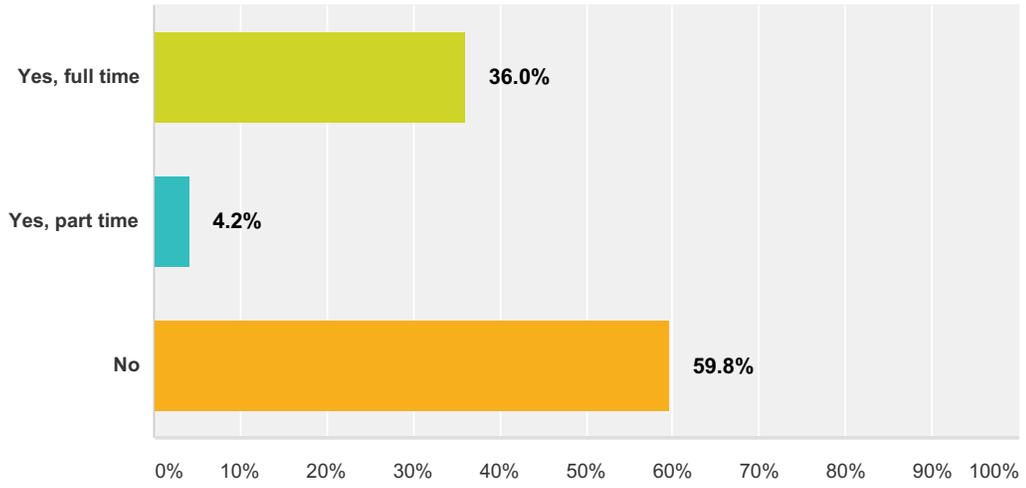
Q22 Do you reside in Pinal County more than 50% of a given year?

Answered: 1,035 Skipped: 0



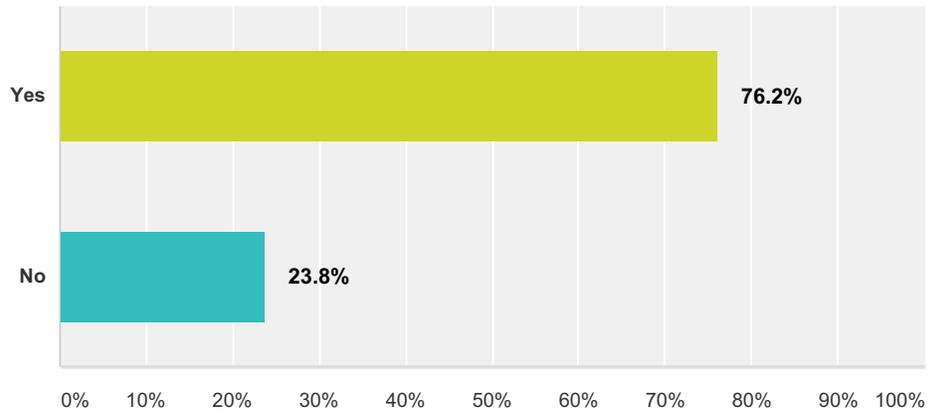
Q23 Are you currently a paid employee?

Answered: 1,035 Skipped: 0



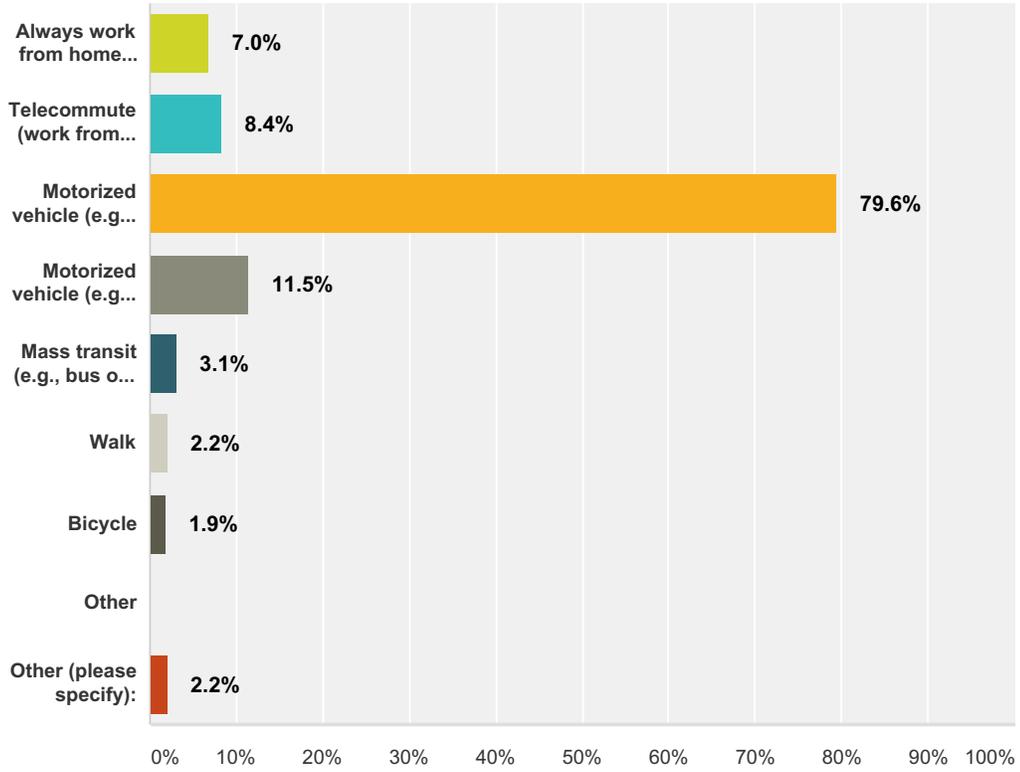
Q24 Is your place of employment within Pinal County?

Answered: 416 Skipped: 619



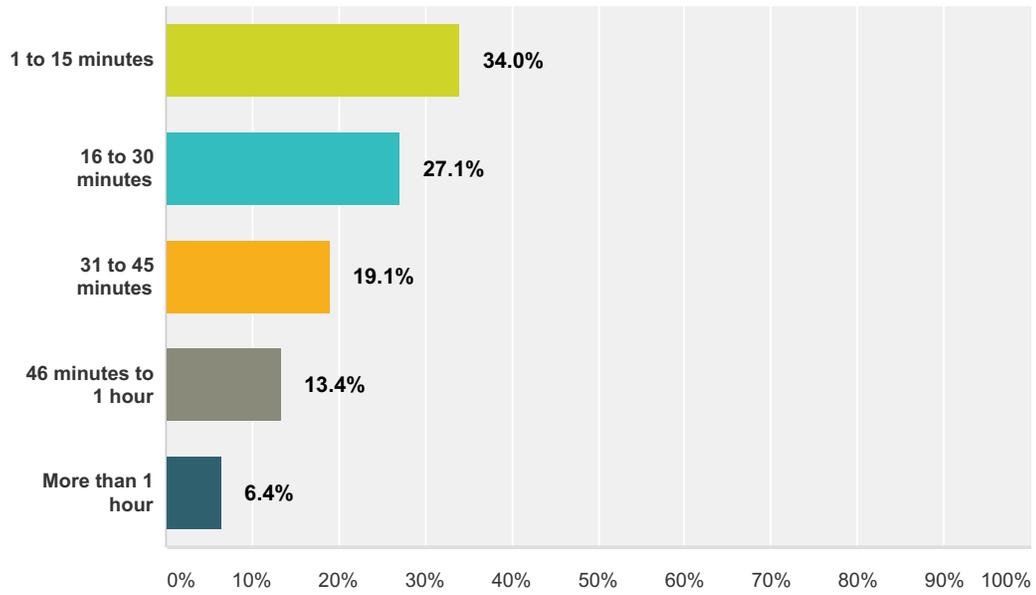
Q25 During a typical week, how do you commute to work? (Check all that apply.)

Answered: 416 Skipped: 619



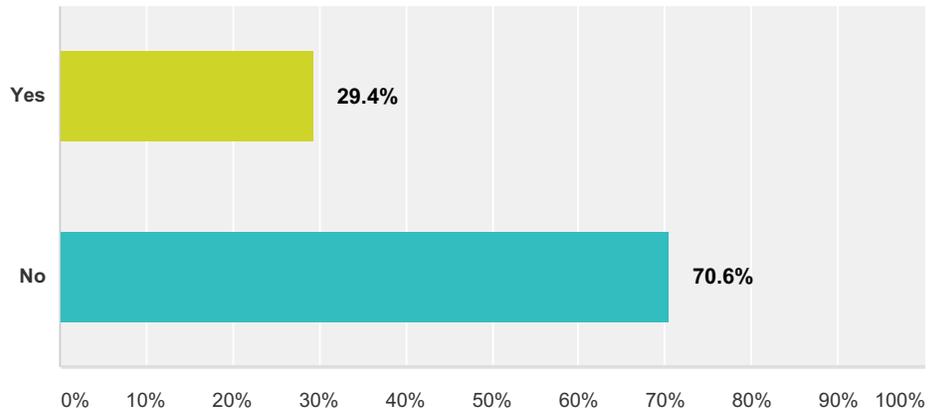
Q26 On average, about how long does it take you to travel TO work?

Answered: 388 Skipped: 647



Q27 Do any children age 17 years or under live in your household?

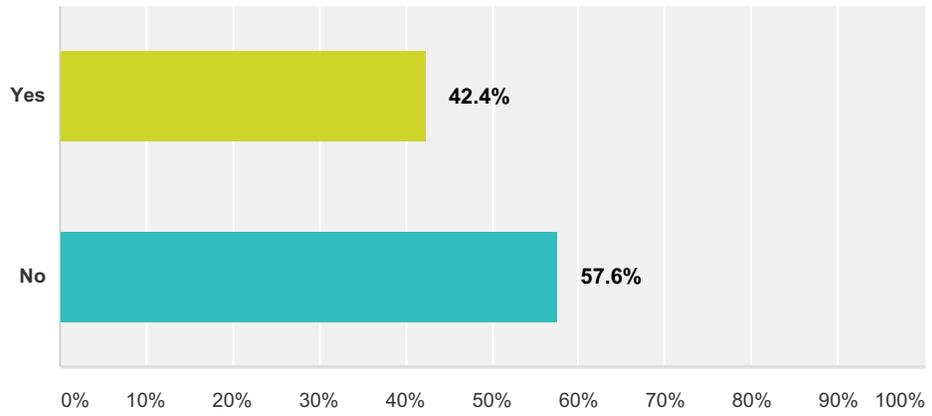
Answered: 1,035 Skipped: 0



Pinal County Citizen Satisfaction Survey

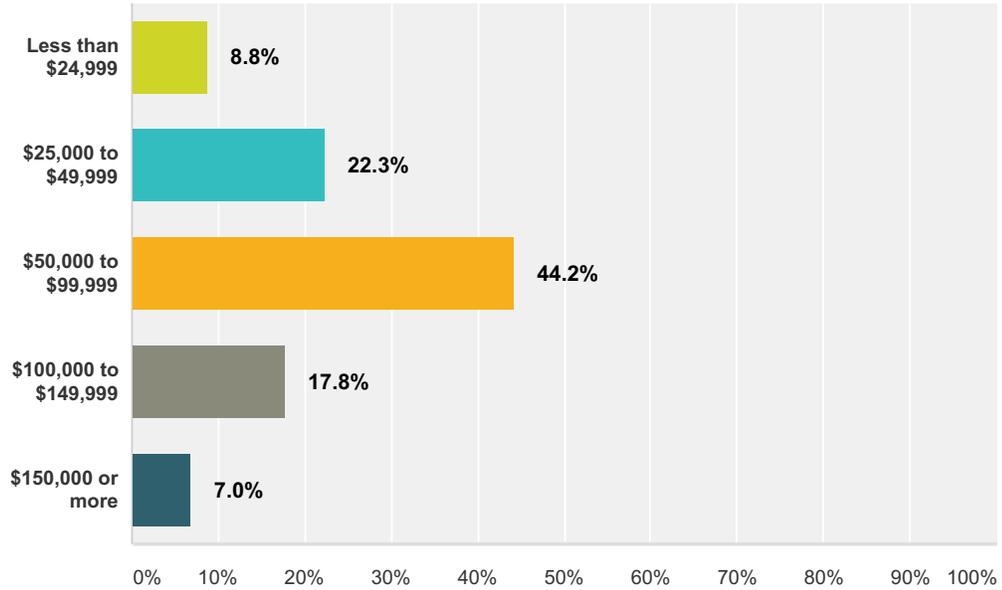
Q28 Are you or any other members of your household aged 65 or older?

Answered: 1,035 Skipped: 0



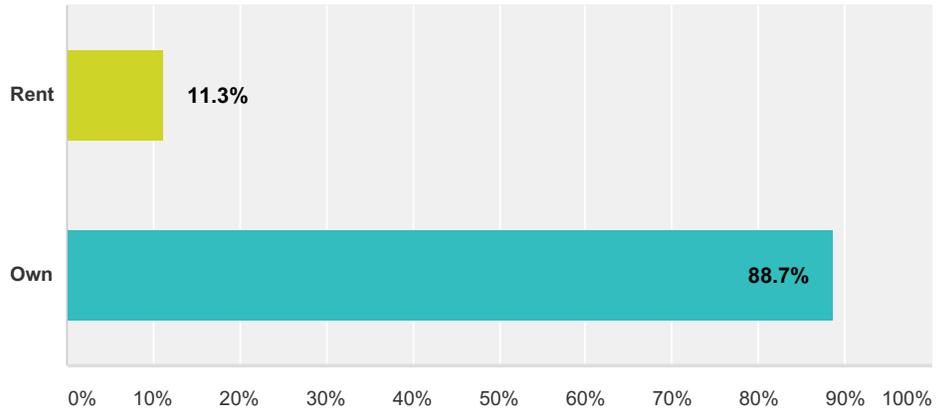
Q29 How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

Answered: 1,035 Skipped: 0



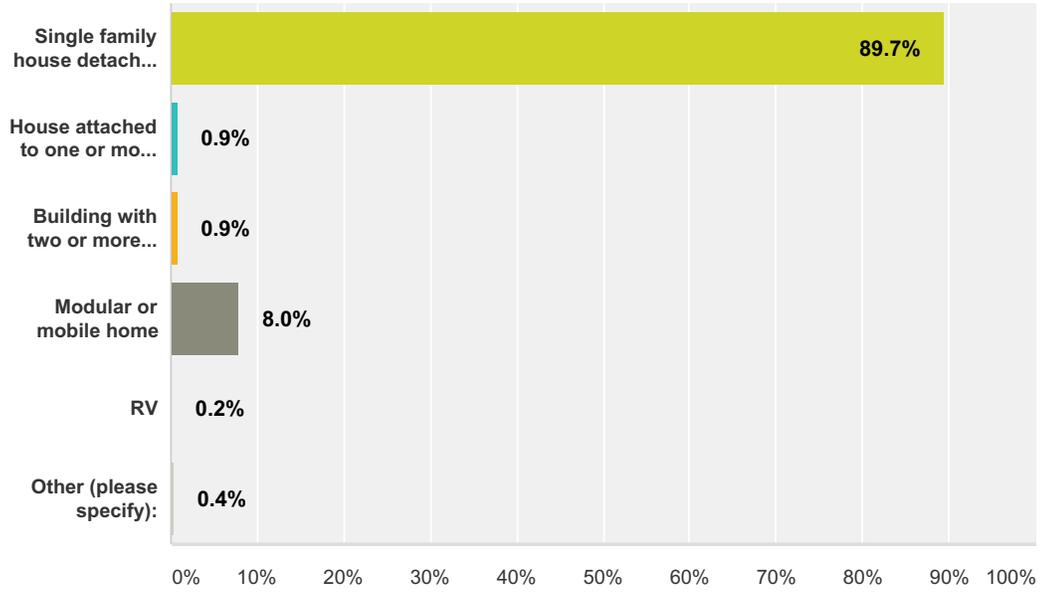
Q30 Do you rent or own your home?

Answered: 1,035 Skipped: 0



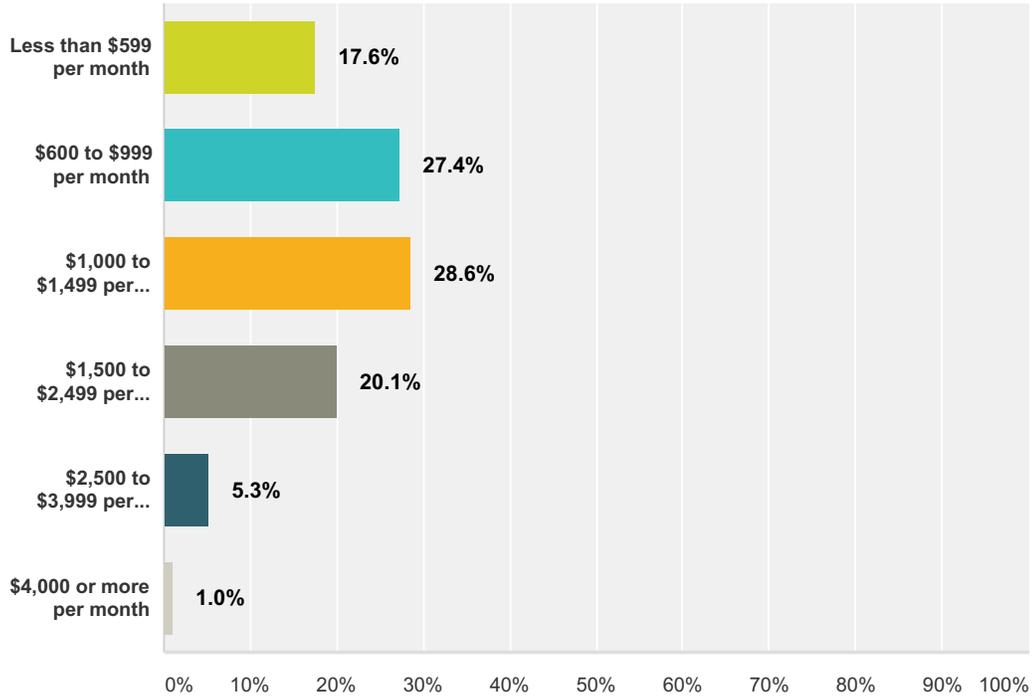
Q31 Which best describes the building you live in?

Answered: 1,035 Skipped: 0



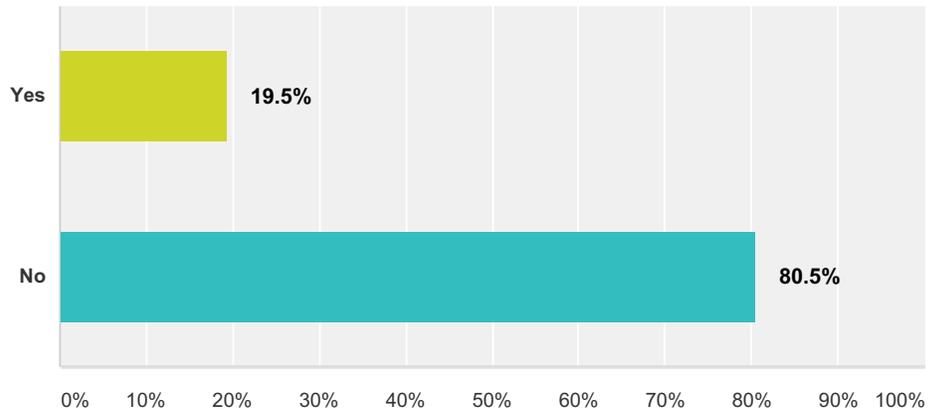
Q32 About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, utilities, and homeowners' association [HOA] fees)?

Answered: 1,035 Skipped: 0



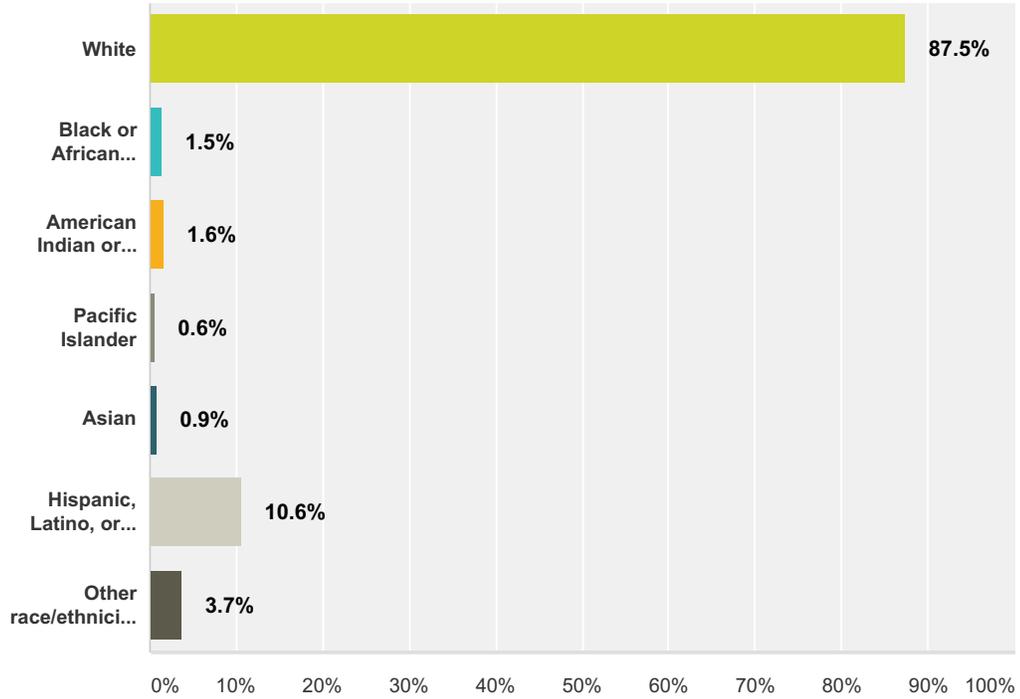
Q33 Are you an active member or veteran of the United States military?

Answered: 1,035 Skipped: 0



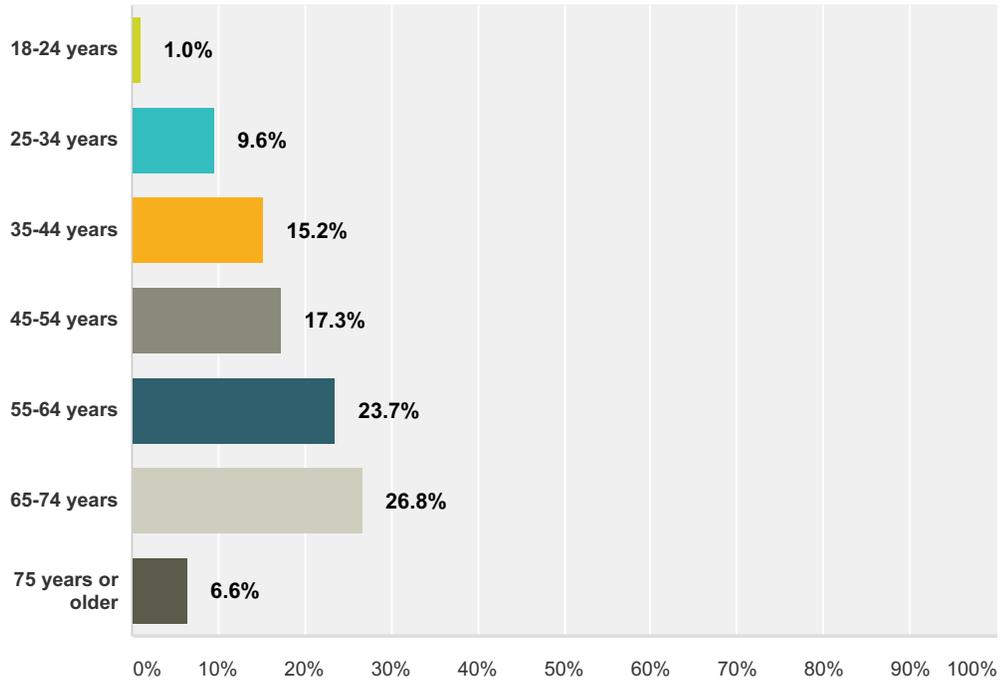
**Q34 Please indicate your race and ethnicity.
(You may select one or more options.)**

Answered: 1,035 Skipped: 0



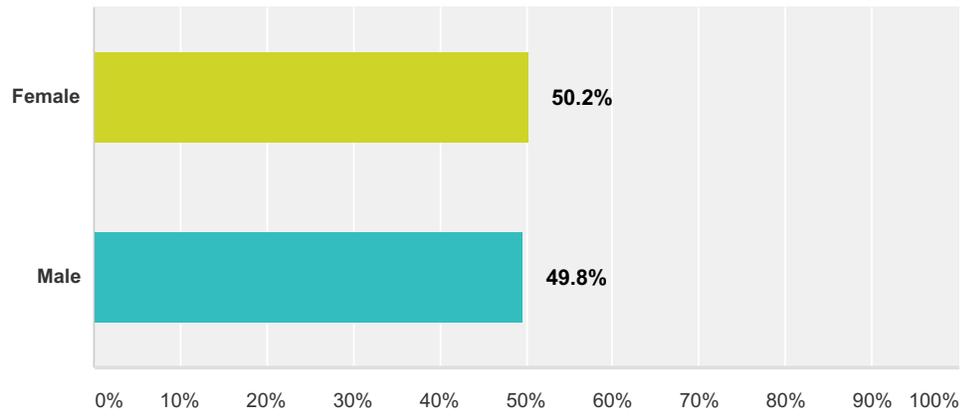
Q35 In which category is your age?

Answered: 1,035 Skipped: 0



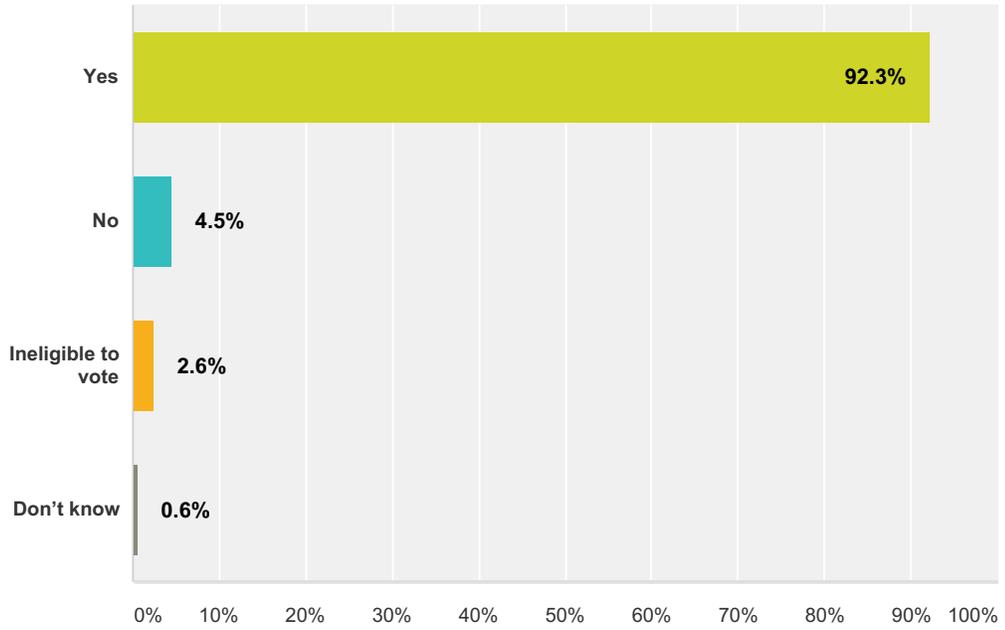
Q36 What is your gender?

Answered: 1,035 Skipped: 0



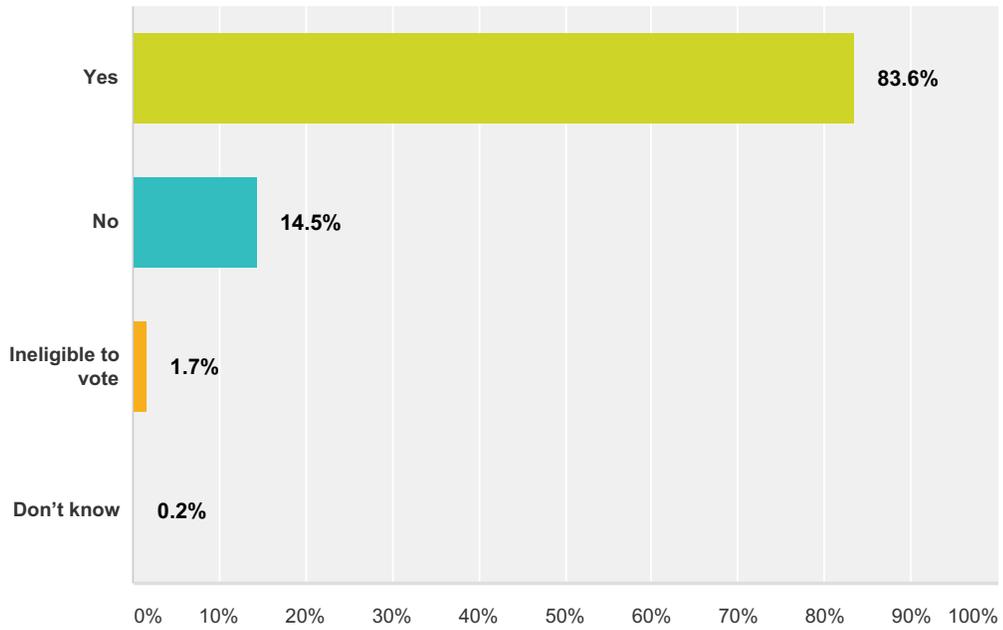
Q37 Are you registered to vote?

Answered: 1,035 Skipped: 0



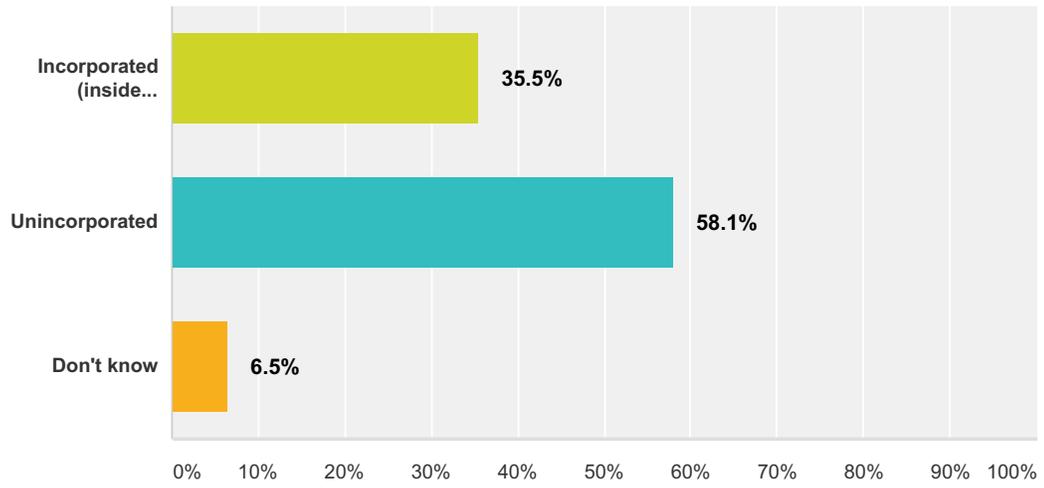
Q38 Did you vote in the last general election?

Answered: 1,035 Skipped: 0



Q39 Do you live in an incorporated or unincorporated area of Pinal County?

Answered: 1,035 Skipped: 0



Q40 Do you live in one of the following Towns or Cities?

Answered: 1,035 Skipped: 0

