

# Pinal County Performance Management

## Annual Report - FY 2014-2015

### JUVENILE COURT SERVICES

#### 1. Intervention

##### 1.1 Intervention and Community Supervision Services Activity

R  
SBP 1. % of youth on probation will not commit a new offense during their probation term

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70.00%	72.66%	70.00%	76.90%	70.00%	76.92%	70.00%	76.40%	75.79%

Data from this measure has been collected for the months of July 1, 2014 through June 30, 2015. We established the goal that 70% of youth on probation will not commit a new delinquent offense and have exceeded that goal by 6%. Our year end totals show that nearly 76% of all youth on probation did not commit a new delinquent offense while on probation. We can attribute this at least in part to the increased use of incentives, the increased use of intermediate sanctions and matching the youth up with the right resources and services.

R  
SBP 2. % of youth on probation will successfully complete probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	75.81%	80.00%	72.97%	80.00%	75.00%	80.00%	88.00%	79.06%

During this fiscal year the percentage of youth successfully completing their probation was just below target at 79%. There are multiple variables that lead to an unsuccessful termination such as; non-payment of monetary restitution, Court discretion and/or non-compliance with terms. In reviewing last fiscal year and this fiscal year (since we implemented the practice of removing youth successfully if just fines and fees had not on been paid in full-this excluded restitution) compared to years past our successful completions overall have increased substantially to 79% compared to an average of 56% over the three years prior. In a further breakdown of why youth were removed unsuccessfully over the last five years some interesting trends and variances have developed. In FY 11-13 the number one reason youth were unsuccessful was unpaid fines/fees and the number two reason was commitment to the Juvenile Department of Corrections. In FY 14 that changed with commitment being number one and the youth being on warrant status as of age 18 at number two. In this FY we saw yet another variance with youth being overall non-compliant with their terms of probation upon aging out (18yoa) as the number one reason for unsuccessful release and commitment coming in at number two. With yet another policy change going into effect July 1, 2015 that could further bring down the number of unsuccessful releases due to unpaid restitution, thus virtually eliminating the unpaid financial burden of probation as the cause for unsuccessful releases it will be interesting to see what, if any trends emerge.

R  
SBP 3. % of youth will successfully complete Juvenile Intensive Probation (JIPS)

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70.00%	69.57%	70.00%	85.71%	70.00%	68.42%	70.00%	77.78%	73.13%

During this fiscal year reporting period the percentage of youth successfully completing their Juvenile Intensive probation was above target. There are many variables that lead to an unsuccessful termination such as non-payment of monetary restitution, Court discretion and/or non-compliance with terms. This is a relatively new measure as of last fiscal year. Last fiscal year our average was at 75% and this year we are at 73%. In breaking down the reason for unsuccessful discharges from JIPS during this reporting period commitment to the Juvenile Department of Corrections was at number one and non-compliance with probation terms upon aging out (18yoa) was at number two.

R  
SBP 4. % of youth discharged successfully from probation will not commit a new offense within a 12-month period, or until their eighteenth birthday, following the completion of probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	94.00%	90.00%	87.50%	90.00%	94.00%	90.00%	87.18%	91.06%

Data from this measure has been collected for the months of July 1, 2013 through June 30, 2014. This measure reflects the number of youth who were successfully terminated from probation July 1, 2013 through June 30, 2014 and how many of those youth did not commit a new delinquent offense in the 12 months following successful termination. Of the youth who successfully terminated from probation, 91% did not committed a new delinquent offense within 12 months of successful termination.

R  
SBP 5. % of youth will successfully complete Drug Court

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
40.00%	50.00%	40.00%	0.00%	40.00%	33.33%	40.00%	100.00%	46.67%

# JUVENILE COURT SERVICES

## 1. Intervention

### 1.1 Intervention and Community Supervision Services Activity

The Juvenile Drug Court Program had been in existence in Pinal County for quite some time. The program experienced some great successes over the years but unfortunately, the last few years we saw a decline in the number of youth being serviced, in addition to a low percentage of youth who successfully complete the program. There is significant cost associated with managing a Drug Court Program and it was determined that the cost of running this program far outweighed the outcomes. After much discussion over several months, a decision was made to dissolve the Pinal County Juvenile Court Drug Court Program effective April 1, 2015.

That said we still offered the same treatment services to the four remaining youth in the program and the Juvenile Drug Court Judge continued to review their cases on a monthly basis. By the end of this quarter all four youth had successfully completed their treatment programs so the Judge Graduated all four youth successfully.

○ SBP 1. # of youth supervised on probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
708	296	600	90	575	82	575	112	580

We estimated that we would supervise 708 youth on probation during FY15, however, we were short of that projection by 128 youth. This demonstrates an approximately 18% fewer youth being supervised than had been projected.

○ SBP 2. # of youth discharged from probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
270	62	250	61	250	60	250	75	258

Our annual number of discharged youth, 258, was below our projected target of 270. This was due to the number of youth on probation decreasing.

○ SBP 3. # of JIPS youth discharged from probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
82	23	90	12	80	19	80	18	72

Our annual number of discharged youth, 72, was below our projected target of 82. This was due to the number of youth on intensive probation decreasing.

○ SBP 4. # of youth supervised in the Drug Court program

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
28	13	25	1	25	1	15	4	19

As stated above, the Drug Court program was officially dissolved as of April 1, 2015 but we continued to offer the treatment services to all four remaining youth.

# JUVENILE COURT SERVICES

## 1. Intervention

### 1.2 Rehabilitation Services Activity

<sup>R</sup>  
<sup>SBP</sup> 1. % of referred youth that successfully complete intensive in-home counseling will not commit a new delinquent offense within 12 months of their completion date

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	81.82%	85.00%	88.89%	85.00%	100.00%	75.00%	100.00%	90.32%

In Q4 of FY15, two youth that successfully completed intensive in-home counseling in FY14 did not commit a new adjudicated delinquent offense within one year following completion of services. This reflects a one hundred percent success rate.

In FY15, twenty-six youth that successfully completed intensive in-home counseling in FY14 did not recidivate within a twelve month period. This reflects an overall ninety percent success rate which exceeds the annual target rate of eighty-five percent.

<sup>R</sup>  
<sup>SBP</sup> 2. % of youth that successfully complete placement at a residential treatment center will not commit a new delinquent offense within 12 months of their completion date

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
95.00%	100.00%	95.00%	75.00%	75.00%	33.33%	90.00%	71.43%	83.33%

In Q4 of FY15, five youth successfully completed out of home placement at a residential treatment center in FY14 and did not commit a new delinquent offense within one year following the completion of services. This reflects a seventy-one percent success rate.

In FY15, twenty-five youth that successfully completed out of home placement at a residential treatment center in FY14 did not recidivate within a twelve month period. This reflects an overall success rate of eighty-three percent which falls below the annual target of ninety-five percent.

<sup>O</sup>  
<sup>SBP</sup> 1. # of youth that complete intensive in-home counseling

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
12	11	30	8	30	9	30	2	30

In FY15, there was a ninety percent success rate of the youth that did not recidivate for a period of twelve months following the completion of intensive in-home counseling.

<sup>O</sup>  
<sup>SBP</sup> 2. # of youth that complete placement at a residential treatment center

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
37	16	45	3	45	3	45	7	29

In FY15, there was an eighty-three percent success rate of the youth that did not recidivate for a period of twelve months following the completion of placement at a residential treatment center.

## 2. Detention

### 2.1 Detention Operations Activity

<sup>R</sup>  
<sup>SBP</sup> 1. % decrease in the number of detained youth who are categorized as low risk

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50.00%	0.00%	20.00%	100.00%	20.00%	0.00%		100.00%	28.57%

In Q4 of FY15, zero low risk youth were detained as compared to Q4 of FY14 where one low risk youth was detained. This data indicates there was a one hundred percent decrease in the number of low risk youth detained during Q4 of FY15.

During this fiscal year, a total of three hundred ninety-four youth were detained, fifty-seven of which were detained on new charges and five of which were categorized as low risk.

In FY14, seven low risk youth were detained on new charges. When comparing FY14 to FY15, there was a twenty-two percent decrease in the number of youth detained on new charges who were categorized as low risk.

<sup>R</sup>  
<sup>SBP</sup> 2. % of youth detained post-advisory hearing will be assessed by the Transition Coordinator and, if appropriate, referred to community agencies

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	97.01%	75.00%	92.96%	75.00%	96.97%		97.10%	95.97%

# JUVENILE COURT SERVICES

## 2. Detention

### 2.1 Detention Operations Activity

In Q4 FY15, sixty-seven of the sixty-nine youth that were detained post-advisory were referred to community agencies for services. This data is above the annual target of seventy-five percent.

In FY15, a total of two hundred sixty-six youth were referred to community agencies for services. During this fiscal year, the target was exceeded by twenty percent, ending this fiscal year at ninety-five percent.

#### R SBP 3. % decrease in the number of grievances filed by youth in detention

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
20.00%	0.00%	20.00%	33.33%	20.00%	62.50%		83.33%	35.48%

In Q4 FY15, only one grievance was filed. No youth rights were violated.

For FY15, there was a total of twenty five grievances filed. This indicates a decrease of one from FY14. Although we did not reach our target of twenty percent, we found that no youth rights were violated in FY15.

#### R SBP 4. % decrease in the number of youth involved incidents requiring the use of physical force by staff

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
20.00%	-25.00%	20.00%	0.00%	20.00%	33.33%	20.00%	-700.00%	-100.00%

In Q4 FY15, there were a total of sixteen incidents requiring use of force. Of the total sixteen, four required use of mechanical restraints. Of those four, three were for the same youth.

For FY15, there were a total of twenty six use of force incidents compared to thirteen in FY14. This is a one hundred percent increase, which may be attributed to the change in youth population who are predominantly categorized as moderate and high risk.

#### O SBP 1. # of detained youth categorized as low risk

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
92	4	16	0	6	1		1	6

In Q4 FY15, there were zero youth detained on new charges who were categorized as low risk. When comparing FY14, there was one youth detained on new charges who was categorized as low risk. There was a one hundred percent decrease in the number of youth detained on new charges who were categorized as low risk.

For FY15, there were a total of five youth who were detained on new charges who were categorized as low risk as compared to seven in FY14.

#### O SBP 2. # of youth detained post-advisory

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
148	67	148	66	198	64		69	266

In Q4 FY15, there were sixty-nine youth detained post-advisory. Of the sixty-nine youth, sixty-seven were referred to community agencies for services.

For FY15, there were a total of two hundred sixty-six youth detained post-advisory that received referrals to community agencies. Thirteen of those youth were not referred due to extenuating circumstances.

#### O SBP 3. # of grievances filed

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
22	14		2	22	8	30	1	25

When comparing FY15 to FY14, there was one less grievance filed for a reduction of four percent.

#### O SBP 4. # of use of force incidents

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
9	5	11	1	9	4	12	16	26

When comparing FY15 to FY14, there were thirteen more use of force incidents for a one hundred percent increase.

# JUVENILE COURT SERVICES

## 2. Detention

### 2.1 Detention Operations Activity

## 3. Youth and Family Accountability

### 3.1 Youth and Family Accountability Activity

R  
SBP 1. % of probationers will successfully complete financial restitution to victims by the termination of probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50.00%	20.00%	50.00%	50.00%	50.00%	60.00%	50.00%	53.85%	51.28%

During this fiscal year we were just above target. While it has been a challenge, we are committed to improving restitution collection for victims. We amended our policy which requires officers to review the payment plan with the juvenile and parent/guardian monthly. Officers will immediately address any arrearage in court ordered restitution with the juvenile and/or parent guardian. If the juvenile and/or parent/guardian are non-compliant with their restitution payment, strategies to get them into compliance are to be identified, discussed and documented. In instances where the juvenile and/or parent/guardian have fallen three (3) full restitution payments in arrearage the supervising Officer shall set a review hearing before a Superior Court Judge.

Unfortunately, overall this year our collections were down from the previous three years despite this policy change. In bi-annual field officer caseload audits officers are setting reviews and discussing restitution payments per policy.

R  
SBP 2. % of probationers will successfully complete community restitution by the termination of probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	72.73%	80.00%	71.43%	80.00%	83.33%	80.00%	80.39%	77.70%

Data for this measure has been collected for the months July 1, 2014 through June 30, 2015. Of those youth ordered community restitution during FY15, 78% completed their court order CWS prior to their termination of probation. Therefore, we fell just short of reaching our goal of 80% successful completion.

It should be noted HOPE community restitution hours were captured during this fiscal year. We believe that the intent of this particular measure is to calculate court ordered community restitution, therefore we will only be capturing court ordered community restitution hours next fiscal year.

R  
SBP 3. % reduction of pending non-adjudicated warrants

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
25.00%	-5.56%	25.00%	-15.56%		-22.22%	25.00%	-11.11%	-13.61%

We ended Q4 of FY 15 with 110 pending non-adjudicated warrants. This was an decrease of 10 over Q3 of FY 2015 and an increase of 10 over our baseline of 90 warrants at the end of FY13.

It should be noted the department has received an increase in the number of referrals each FY since the baseline FY of 2013. In FY13, we received 1,798, FY14 we received 2,063 and are estimating FY15 to receive 2,240. This may complicate our ability to reduce the number of per-adjudicated warrants when we actually have more referral's entering the system.

Staff will continue to their efforts to reduce the number of pre-adjudicated warrants by contact families upon receipt of new referrals to verify or update current contact information which aids in the prevention of having to issue these types of warrants. In addition, staff will continue to make efforts to ascertain the whereabouts of youth with outstanding warrants. Staff will also evaluate circumstances of cases to determine the appropriateness of requesting a warrant.

R  
SBP 4. % of total victim satisfaction survey responses indicating an above average satisfaction level with the services of Juvenile Court Services

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	88.89%	90.00%	100.00%	95.00%	92.31%	95.00%	100.00%	96.67%

For FY15, we were successful in exceeding our target, with approximately 97% of our survey responses indicating an above average satisfaction level. We attribute this to several factors including collaboration with the court, county attorney's office and department staff. We also attribute this to victims' rights training that is provided to all new hires as well as offered on an annual basis. Our Victims' Rights Technician has also be instrumental in promoting victims' rights awareness and promoting increased collaboration between departments locally and with other juvenile court agencies statewide to ensure that victims are kept apprised of their case status.

O  
SBP 1. # of youth terminated from probation that were ordered restitution

	Q1	Q2	Q3	Q4	FY15 YTD
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# JUVENILE COURT SERVICES

## 3. Youth and Family Accountability

### 3.1 Youth and Family Accountability Activity

FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50	5	30	6	25	15	34	13	39

Our annual number of youth that were ordered restitution was below out projected target of 50. This may be due to the number of youth on probation, thus being ordered restitution, decreasing.

O  
SBP

#### 2. # of youth terminated from probation that were ordered community restitution

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
180	33	150	28	125	37	125	51	149

Our annual number of youth that were ordered community restitution was below out projected target of 180. This may be due to the lower number of youth being placed on probation,

O  
SBP

#### 3. # of outstanding non-adjudicated warrants

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
78	95	78	104	78	110	78	100	409

As stated above, we ended Q4 of FY15 with 100 pending non-adjudicated warrants. This was an decrease of 10 over Q3 of FY15 and an increase of 10 over our baseline of 90 warrants at the end of FY13.

It should be noted that PCPCM has totaled the 4 quarters for the fiscal year however this number has no value as we are measuring the number of outstanding warrants at a given time.

O  
SBP

#### 4. # of survey responses received

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
22	9	30	13	40	13	52	25	60

For FY15, we received a total of 60 survey responses back, which more than double our anticipated target. During Q4 of FY15, we started piloting a phone survey process for our diversion cases. Our preliminary findings indicate that this is having a positive impact on our response rate, which increased from 4% in Q1 up to 12% in Q4.

# JUVENILE COURT SERVICES

## 4. Prevention and Education

### 4.1 Prevention

R  
SBP 1. % of youth seen for Diversion by a Restorative Justice Panel will complete Diversion successfully

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	75.00%	90.00%	63.64%	90.00%	100.00%		100.00%	88.64%

This quarter shows 16 juveniles participated in the Restorative Justice Panels with 14 showing successful. The 2 juveniles that are not included represent those who will be reappearing in August. No juveniles were unsuccessful this quarter.

39 juveniles successfully completed the Restorative Justice Panels this year with only 1 juvenile being returned to the diversion officer as unsuccessful. Panels routinely met with appropriate diversion cases that provided the opportunity for volunteers to work with juvenile and families. As part of the consequences, the juveniles collectively provided over 140 hours of community service.

\* It should be noted that panels do not meeting in July.

\*\* It should also be noted that there was a data error in the 2nd quarter of this year as we entered 7 out of 11 youth competed successfully and we should have entered 7 out of 7 completed successfully. Thus our annual percentage is actually 97.5% of youth seen for Diversion by a Restorative Justice Panel completed Diversion successfully.

R  
SBP 2. % of youth complete their assigned consequences as required in a Diversion Agreement

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	89.30%	90.00%	86.64%	90.00%	88.80%	90.00%	86.96%	87.94%

87.94% of youth assigned to the diversion program for FY15 completed their assigned consequences. This was short of the departments goal of 90%. A possible contributing factor to this year's percentage is the fact that we had a significant increase in the number of diversions this year, 861 compared to 545(FY14) and 397(FY13).

4th Quarter Analysis: Of he 184 youth who exited the program this quarter, 160 of them completed their consequences successfully. The 24 youth who failed to complete the their diversion consequences failed to do so as a result of generating new referrals or failing to complete specifically assigned consequences.

R  
SBP 3. % of juveniles will not re-offend within a 12-month period following Diversion completion

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	83.05%	85.00%	83.02%	85.00%	87.01%	85.00%	77.70%	82.79%

In FY15, 82.79% of youth did not reoffend within a 12 month period following their completion of their Diversion, which was just below our target rate of 85%. A possible contributing factor to this might by the significant increase in diversion cases for FY15 which was 861. This is in comparison to 545 for FY14 and 397 for FY13.

4th quarter analysis: 77.70% of youth did not re-offend within a 12 month period following the completion of their Diversion, which is below our goal of 85%. We will continue to offer services as we assign diversion contracts and consequences. We believe this program offers a very brief and limited intervention that does have a positive impact on the youth that successfully complete the program.

O  
SBP 1. # of youth participating in a Restorative Justice Panel

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
36	5	36	11	36	15	36	16	47

We had 47 appearances before the Restorative Justice Panels this fiscal year. 39 juveniles successfully completed the Restorative Justice Panels this year with only 1 juvenile being returned to the diversion officer as unsuccessful. The 7 remaining were youth completing re-appearances. Panels routinely met with appropriate diversion cases that provided the opportunity for volunteers to work with juvenile and families. As part of the consequences, the juveniles collectively provided over 140 hours of community service.

O  
SBP 2. # of youth participating in the Diversion program

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
558	204	750	217	855	224	855	216	861

The number of youth being referred to the Diversion program continues to increase. This increase began FY13 and has continued through the 4th quarter of this fiscal year.

# JUVENILE COURT SERVICES

## 5. Court Services

### 5.1 Dependency Activity

R  
SBP 1. % of court ordered/recommended services will be provided for youth and families involved in the Integrated Family Court

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	100.00%	90.00%	92.31%		87.50%		88.24%	91.67%

4th quarter-the percentage decreased due to one service which was ordered but could not be provided as the youth ran away from placement. Otherwise the annual target was met as the majority of services ordered are referred.

R  
SBP 2. % of contested adjudications and severances will be referred to mediation

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	65.71%	90.00%	85.19%	90.00%	73.68%	80.00%	67.50%	72.14%

The percentage of cases referred to mediation fell again in this quarter. Cases sent to mediation are ordered by the court on a case by case basis. The year end estimate was reduced from 90% to 80% as a result.

R  
SBP 3. % of cases referred/ordered to mediate will be successfully resolved

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	56.41%	85.00%	64.29%	85.00%	71.43%	80.00%	78.57%	66.92%

The number of mediations which partially or fully resolve in agreements increased again this quarter. While the year end estimate was not reached, this last quarter's percentage is within a few points.

O  
SBP 1. # of court ordered/recommended services

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50	10	50	13		8	50	48	79

There were a total of 48 court-order services for the fiscal year, which is just short of the target.

O  
SBP 2. # of mediations provided

FY15 Target	Q1		Q2		Q3		Q4	FY15 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70	39	100	28	100	35	140	130	232

There were 130 mediations held this fiscal year. This is below the annual target. The number held in the 4th quarter decreased from the 3rd. Mediations are court ordered and therefore it is difficult to accurately predict the volume. Overall the total number of mediations held increased by 65% from the prior fiscal year.

# JUVENILE COURT SERVICES

## 5. Court Services

### 5.2 Court Appointed Special Advocate Activity

**R SBP** 1. % of dependent youth will receive CASA volunteer services

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
15.00%			10.86%	15.00%	0.00%		10.84%	10.85%

The number of dependencies continues to grow faster than our ability to provide additional CASAs. We continue to look for additional opportunities for community outreach that will assist in our effort to bring more advocates into the program.

**R SBP** 2. % increase in total number of CASA volunteers

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
15.00%			0.00%	15.00%	0.00%		2.60%	1.30%

During this reporting period we had 7 advocates leave the program while 10 recruits and 1 new staff person attended the academy. Retention of advocates average 2.5 years. Our unit is strategizing ways to increase our retention levels by having more one on one meetings, trainings and recognition events.

**R SBP** 3. % of CASA youth in which their ethnic background has been identified and confirmed will receive a CASA volunteer of same identified ethnic background

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70.00%			35.29%	70.00%	0.00%		57.30%	44.71%

This has long been a challenge to identify the ethnic background of our CASA children. Information received to determine identity sometimes takes months, long after assignment of a CASA advocate has been made. Measures are being developed to increase this reporting information with local DCS.

**O SBP** 1. # of dependent youth receiving CASA volunteer services

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
96			77	96	0	0	127	204

We have achieved our goal of providing a CASA advocate to 93 dependent children this reporting period. As our CASA numbers increase we will be able to consistently meet this goal.

**O SBP** 2. # of youth screened for CASA

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
446			382	446	0	0	668	1,050

We met our goal. We have trained two seasoned advocates and a new staff person to help with the screenings to insure they are done efficiently and in a timely manner.

**O SBP** 3. # of CASA youth appointed CASA volunteers with the same ethnic background

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
55			42	55	0		51	93

We have validated that 51 youth and CASA advocates have the same ethnic background. This is close to reaching our goal and feel that our success rate will continue to increase as we work more closely with DCS to identify the ethnic background of the youth we serve.