



**CORRECTIONAL HEALTH SERVICES  
STRATEGIC BUSINESS PLAN  
FY 2014-2015**

**COUNTY VISION**

Pinal County Government provides progressive and proactive leadership in the areas of economic development, state-of-the-art technologies, growth management, and public services to promote healthy and safe communities.

**COUNTY MISSION**

Pinal County Government protects and enhances its citizens' quality of life by providing public services in an ethical, efficient, and responsible manner delivered by a motivated, skilled, and courteous workforce.

**DEPARTMENT MISSION**

The mission of Pinal County Correctional Health Services is to ensure that the populations of the Pinal County Adult Detention and the Youth Justice Center facilities have access to efficient, timely, and cost-effective medical, dental, and mental health care and treatment by qualified medical personnel.

**SUMMARY OF MAJOR SERVICES PROVIDED:**

Correctional Health Services provides a level of health care mandated by statute, case law (*Estelle v. Gamble-1976*) and the current industry standard of correctional health care.

The following is a list of major programs:

- Health Services
- Mental Health Program
- Nursing
- Dental
- Health Education
- Outside Specialty Services
- Quality Assurance

## **Issue Statements**

### **Issue #1: Detention Population Chronic Care Management**

The correctional population suffers a high rate of chronic or serious disease. The Bureau of Justice Statistics reports 44% of state inmates suffer from medical conditions like those listed below. Also, over half of state inmates with serious medical conditions reported being homeless at some point during the previous year. Transient populations are generally unable to manage their conditions well, therefore CHS makes it a priority to identify individuals with chronic diseases at intake and track them while in custody. In accordance with the CHS mission chronic care management is provided in order to:

- Decrease morbidity and mortality as a result of chronic diseases;
- Reduce the cost of treatment through prevention and early intervention;
- Promote stable and increasing health for patients suffering from:
  - Cardiac problems
  - Hypertension
  - Diabetes
  - HIV Infection
  - Pulmonary, respiratory: Chronic Obstructive Pulmonary Disease (COPD), Asthma
  - Seizures
  - Coronary Artery diseases (CAD)
  - Cancer
  - Hepatitis C
  - Leukemia

### **Issue #2: Mental Health**

The Bureau of Justice Statistics reports that 64% of jail inmates have a mental health problem. Correctional Health Services routinely screens all patients at intake for mental health problems and makes the appropriate referral to mental health professionals. CHS works closely with detention staff to ensure patient and staff safety while the patient is in custody. Additionally, staff proactively case manage and work with community partners to create discharge plans for patients when they are released.

- Proper identification of mental health patients at intake is crucial to increasing staff and patient safety and health.
- Proper tracking and treatment of mental health patients while in custody ensures the patients' health and wellbeing.
- Proactive case management and discharge planning promote safety for Pinal County residents and mental health patients.

### **Issue #3: Quality Care – Intake and follow-up processes and procedures**

Because patients come to detention settings with varied health concerns it is important that everyone receives a comprehensive medical and mental health appraisal at intake in order to identify concerns. Subsequent follow-up must also be a priority for patients remaining in the detention setting.

#### **Issue #4: Improved Partnership & Collaboration**

Correctional Health Services operates in close partnership with the Pinal County Sheriff's Office and the Pinal County Youth Justice Center. Through this collaboration patient physical and mental health issues are addressed. It is important to collaborate on policies, procedures, and day-to-day routines so that efficient and timely care is provided. Excellent communication between CHS and detention staff also promotes safety, reduced liability, and efficient use of county resources.

#### **Issue #5: Pharmaceutical management**

Correctional Health Services, in partnership with a contract pharmacy, administers a large volume of over-the-counter and prescription pharmaceuticals for the benefit of patients. Ensuring accountability and proper procedures are in place for the ordering, reordering, refilling, and administering of prescriptions is essential to providing quality care.

### **2-5 YEAR STRATEGIC GOALS**

#### **Strategic Goal #1: Efficient Chronic Care Management (Issue #1)**

Patients identified as suffering from a chronic or serious disease shall be provided ongoing care and monitoring of their condition while in the detention setting.

- Through 2016, 90% of patients with identified chronic care conditions, who remain in the detention facility for greater than three months, will maintain fair or good control of their chronic conditions. These health indicators are established by industry standards such as the National Commission of Correctional Health Care and are assessed by a licensed medical provider in the facility.

Healthy indicators for chronic care Conditions are:

- Cardiac/HTN (poor, fair, good control)
- HTN + Diabetes (poor, fair, good control)
- Diabetes (poor, fair, good control)
- HIV Infection (poor, fair, good control)
- Pulmonary/Respiratory, COPD/Asthma (poor, fair, good control)
- Seizure (poor, fair, good control)

(Initial visit expected to be within the guideline range of poor control, 3 month or less follow up visit within the guidelines of fair or good control while incarcerated)

#### **Strategic Goal 2#: Mental Health (Issue #2)**

Patients in need of mental health services will receive efficient, quality care from qualified health care professionals, as evidenced by:

- Through 2016, 80% of patients with an identified mental health condition and who remain in the detention facility for greater than three months, will maintain or improve their mental health status as determined by psychiatric evaluation, treatment and follow-up.

### **Strategic Goal #3: Quality Care (Issue #3)**

Individuals detained at Adult and Youth detention facilities will receive baseline physical and mental health screenings upon entry to the facility as evidenced by:

- Through 2016, 95% of the adult population will receive an Intake Health Screening upon being booked into the facility.
- Through 2016, 95% of the youth population will receive a comprehensive health appraisal within 7 days of the start of detention.

### **Strategic Goal #4: Improved Partnership & Collaboration (Issue #4)**

Pinal County Sheriff's Office, Youth Justice Center and Correctional Health Services will benefit from an improved collaborative relationship and more effective communication. Through 2016, Correctional Health Services will seek out, facilitate, and participate in meetings with detention management and staff at both the adult and juvenile facilities.

### **Strategic Goal #5: Pharmaceutical management (Issue #5)**

Through 2016 policies and procedures will be reviewed and revised which increase accountability, promote efficiency and cost-effectiveness, and ensure quality care for CHS patients.

### **ANNUAL PERFORMANCE MEASURES:**

- 1.) 85% of patients with chronic disease, who have been in the facility for greater than three months, will maintain fair or good control of their conditions as assessed by a licensed nurse practitioner.
- 2.) 80% of patients with an identified mental health condition, who have been in the facility for greater than three months, will maintain or improve their mental health as assessed by psychiatric evaluation.
- 3.) 95% of adults booked into the Adult Detention facility will receive a comprehensive physical and mental health Intake Health Screening.
- 4.) 95% of the youth population detained in the Youth Justice Center will receive a comprehensive health appraisal within seven days of intake.
- 5.) Each month CHS staff will attend a minimum of four collaborative meetings with detention staff.
- 6.) Through FY 2014-2015 the efficiency of ordering, reordering, refilling and administering pharmaceuticals will be reviewed and new policies, procedures, and activities adopted to ensure accountability and high quality patient care.

**REVENUE BY FUND:**

<b>Programs/Activities</b>	<b>Cost Center</b>	<b>Total Budget</b>
General Fund	3540240	\$3,771,899
Fee Revenue*- Adult Detention	3540240	\$1300.00
General Fund	3540250	\$278,329
<b>General Fund Total</b>		<b>\$4,051,528.00</b>

\* Correctional Health Services' does not obtain revenue except per Arizona Revised Statute §31-161.

**EXPENDITURES BY FUND:**

<b>Programs/Activities</b>	<b># of Full Time Employees</b>	<b># of Part Time Employees</b>	<b>Cost Center</b>	<b>Total Budget</b>
General Fund- Adult Detention	28	0	3540240	\$3,773,199.00
General Fund-Juvenile Detention	2	0	3540250	278,329.00
<b>General Fund Total</b>				<b>\$4,051,528.00</b>