

Pinal County Performance Management

Annual Report - FY 2014-2015

ADULT PROBATION

1. Community Justice

1.1 Supervision Activity

^R_{SBP} 1. % of probationers will successfully complete their probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
66.00%	71.50%	66.00%	66.48%	66.00%	62.07%	66.00%	71.36%	68.23%

At 68.23% successful completion for FY '15, we have successfully reached our target percentage for the first time since Performance Management has been in Pinal County. FY'09 60.85%, FY'10 61.32%, FY'11 63.33%, FY'12 64.03%, FY '13 56.41, FY'14 56.82%. This is an accomplishment that should not be taken lightly. Pinal County APD field Staff should be proud of this statistic. The implementation of evidence based practices can be seen in everyday dealings with probationers, and for the first time there is a number to reflect that hard work!

^R_{SBP} 2. % of probationers will not be committed to prison during their probation term

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
72.00%	62.80%	72.00%	63.59%	72.00%	61.93%	62.00%	58.29%	61.56%

Because of errors in reporting of data that has been prevalent in this statistic for a number of years, our target percentage set at the beginning of FY'15 was unrealistic, and we came in well below our target. The reporting of this data has been fixed for the entire FY'15 and the target percentage for FY'16 will be reduced to 65%. As seen in the above performance measure relating to successful completion of probation, our Department is continuing its efforts to effect positive behavior change in our clients and reduce the number of probationers sent to prison.

^R_{SBP} 3. % of probationers will be arrested within 90 days of the issue date of their warrant

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
77.00%	92.13%	77.00%	89.91%	77.00%	79.67%	85.00%	88.79%	87.58%

We continue to exceed our target in this area. Though we have exceeded this target every year, the keeping of this statistic is relevant. It also shows continued cooperation between Pinal APD and law enforcement agencies, as well as the planning and execution of duties our officers complete when filing a warrant.

^O_{SBP} 1. # of probationers supervised

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,600	1,576	1,600	1,670	1,600	1,725	1,750	1,850	1,850

At the end of the fiscal year, we are 250 clients higher than our expected output measure at the beginning of the year, and added 180 net clients over the last two quarters. As our demands have increased, our staffing has not.

^O_{SBP} 2. # of probation violation warrants filed

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
500	127	500	99	500	133	500	115	474

Though we were slightly below our expected output for the year, with the increase in number of probationers supervised over the final two quarters, an increase in petitions filed is expected in FY '16.

ADULT PROBATION

1. Community Justice

1.2 Intensive Probation Supervision Activity

R
SBP 1. % of IPS probationers will successfully complete the Intensive Probation Supervision Program

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	61.54%	60.00%	54.55%	60.00%	42.86%	55.00%	25.00%	43.08%

During the final quarter of FY '15, there were 20 exits from IPS and only five of those were successful. That brought, what started as a promising percentage in the first two quarters to well below our target. The IPS teams in the county have been seriously effected by staff turnover and this is may be a reason our number suffered in the final 2 quarters.

O
SBP 1. # of probationers provided supervision services on the Intensive Probation Supervision

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
150	64	150	6	150	32	125	25	127

We were below our projected out of those supervised on IPS.

1.3 Specialty Courts Activity

R
SBP 1. % of exiting program participants will successfully complete the Domestic Violence Court Program

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	87.50%	60.00%	33.33%	60.00%	66.67%	60.00%	72.73%	70.27%

With a strong showing in the 4th quarter the DV program exceeded its target for the year by 10%. Changes to the program that included the elimination of the program in the Eloy Justice Court and bringing the contact standards to more reasonable levels, based on offender risk, may have attributed to the success rate. More data is needed to indicate that as a causal effect however.

R
SBP 2. % of exiting program participants will successfully complete the Drug Court Program

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50.00%	57.14%	50.00%	28.57%	50.00%	18.18%	40.00%	60.00%	42.86%

During the final quarter, the AJ Drug Court had no participants who graduated from the program and no individuals who were removed from the program unsuccessfully.

During this quarter, the Casa Grande Drug Court had 6 participants who graduated the program, and there was 1 participant who was removed from the program unsuccessfully.

For the year the AJ Drug Court success rate was 8 out of 13 or 61.5%.

The CG Drug Court's success rate was 10 out of 26 or 38.4%.

Some of the difference in success rate can be attributed to the sheer number of participants in the program.

However with a strong 4th quarter the CG Drug Court brought the overall percentage to a below target average but better than anticipated after the 3rd quarter.

O
SBP 1. # of Domestic Violence Court participants who were provided enhanced probation services (supervision and treatment)

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
148	73	148	18	148	14	123	7	112

We fell below our anticipated number of clients this year. Program changes were a key factor in this.

O
SBP 2. # of Drug Court participants who were provided enhanced probation services (supervision and treatment)

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
110	41	110	14	80	12	80	4	71

We fell well below our anticipated output. It appears that a more focused effort on bringing more clients to Drug Court may be needed.

ADULT PROBATION

1. Community Justice

1.4 Treatment and Education Activity

R
SBP 1. % of probationers will be referred to treatment within 30 days of identification of need

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
99.00%	97.44%	98.00%	98.84%	99.00%	99.12%	99.00%	99.08%	98.66%

This year, we ended with 98.66% of probationers being referred to treatment services within 30 days of the identification of need, which is just short of our annual target of 99%. However, the last two quarters both exceeded this target.

R
SBP 2. % of probationers will successfully complete treatment

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	75.00%	75.00%	83.33%	75.00%	78.16%	75.00%	75.53%	78.02%

During FY14/15 we ended with just over 75% of probationers successfully completing treatment services, which can be at least partially attributed to the continued use of evidence based practices in the supervision of probationers.

R
SBP 3. % of probationers in Moral Reconciliation Therapy will successfully complete the program

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	80.00%	80.00%	28.57%	60.00%	23.08%	50.00%	33.33%	39.13%

We ended the year with just over 39% of probationers successfully completing the Moral Reconciliation Therapy groups, and although this is below our projected annual target, we had no baseline data on which to base this. The most frequent reasons for unsuccessful discharges from the program include non-attendance, and violation of probation terms.

O
SBP 1. # of treatment referrals made

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
700	234	850	258	850	226	920	325	1,043

This year we exceeded our annual target with 1,043 treatment referrals being made, compared to 933 for the previous year. This number is expected to rise with the increasing number of new cases being assigned to probation.

O
SBP 2. # of participants in Moral Reconciliation Therapy

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
65	35	60	18	75	21	85	11	85

During the first year of collecting data for the Moral Reconciliation Therapy program, we exceeded our original target of 65 and provided MRT services to 85 probationers.

ADULT PROBATION

1. Community Justice

1.5 Community Restoration Activity

R
SBP 1. % of probationers will make a payment toward their victim(s) restitution during the reporting period

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	59.13%	60.00%	60.94%	60.00%	57.84%	60.00%	62.31%	60.00%

We met our target, right on the number for this goal. Next year's SBP increases this target 5%

R
SBP 2. % of probationers will complete financial restitution to their victim(s) by the termination of their probation

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	43.48%	60.00%	62.07%	60.00%	44.44%	55.00%	90.00%	60.00%

With a strong May and June where 15 out of 15 probationers who terminated from probation and owed restitution completed and paid, we met our target this year.

This is the first time we have met our goal in this measure and we are up from FY' 14 54.79% and FY '13 58.45%.

R
SBP 3. % of probationers will perform court-ordered community service work during the reporting period

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	62.89%	60.00%	65.90%	60.00%	64.37%	64.00%	62.38%	63.84%

This goal was met this year at 63.84%. Up from FY'14 (62.77%) and FY '13 (53.64%)

O
SBP 1. # of probationers ordered to make monthly restitution payments during the reporting period

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
200	181	200	163	200	156	150	168	168

As the number of cases grows the number of cases that owe restitution will also increase.

O
SBP 2. # of probationers ordered to complete community service work during the reporting period

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
225	227	225	239	225	267	275	299	299

As the number of cases grows the number of cases that require community service will also increase.

ADULT PROBATION

2. Court Services

2.1 Court Report Activity

^R
SBP 1. % of presentence reports filed with the court within 2 business days prior to the hearing date without a continuance requested by the Adult Probation Department

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	100.00%	99.00%	100.00%	99.00%	99.46%	99.00%	100.00%	99.86%

All reports were filed within the required time frames during this quarter. Only 2 continuances were filed in the FY14-15.

^O
SBP 1. # of presentence investigations/reports provided to the court

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
550	277	900	381	1,000	367	1,450	380	1,405

During this quarter, we see a continued trend in the volume of presentence reports being ordered by the Court. During this quarter last fiscal year, we prepared only 184 reports, and have more than doubled that amount to 380 this quarter. At the end of FY 14-15 we have completed 1405 reports. This more than doubles last FY total of 641 reports. The year end estimate had been increased to 1450 reports taking into consideration the trend from Q1 to Q3.

^O
SBP 2. # of Early Disposition Reports provided to the court

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,600	388	1,600	483	1,700	536	2,000	668	2,075

Early Disposition Court reports continue to increase. This quarter's number reflects an increase from the third quarter of FY14/15 from 536 to 668 EDC reports completed. With the addition of another EDC Calendar, the annual target had been updated to project 2000 total reports completed by the end of FY 14/15. This is 400 more reports than our projection of 1600 at the beginning of FY 14/15. At the end of FY 14/15 we have completed 2075 EDC reports.

ADULT PROBATION

2. Court Services

2.2 Pretrial Services Activity

R
SBP 1. % of supervised defendants will not be charged with a new offense during pretrial supervision

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	94.00%	87.00%	95.08%	90.00%	92.63%	90.00%	90.82%	92.76%

The number of supervised defendants not being charged with a new offense during pretrial supervision has consistently remained at 90% or above for this fiscal year. Because we had no baseline number prior to this year, we chose 80%, but are pleased to see that the number is solidly above that estimate. Some of this number can be attributed to the relatively short amount of time a person is actually on pretrial supervision; however, it does reflect positively on the decision made by the court to release these defendants.

R
SBP 2. % of supervised pretrial defendants will not fail to appear for scheduled court hearings

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	78.00%	83.00%	80.33%	80.00%	82.11%	80.00%	86.73%	82.57%

The number of defendants who do not fail to appear for scheduled court hearings has increased during the last quarter, but the year combined has not quite met the original annual target. The year end estimate had previously been adjusted to 80%, based on the numbers, which had been improving each quarter during the year. Again, there was no previous baseline for this statistic, and it does not appear that the original target is unrealistic, based on the continuous increase each quarter.

R
SBP 3. % of defendants who successfully complete pretrial services

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	68.00%	75.00%	77.05%	75.00%	77.89%	75.00%	79.59%	76.64%

The percentage of defendant who successfully complete pretrial services has been increasing each quarter, with the final quarter just missing the annual target we had established. Again, we had no real baseline prior to this measure being created, but it appears that we are on track to meet the target of 80% in future quarters.

O
SBP 1. # of criminal histories reviewed for new criminal activity

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
140	128	450	52	450	164	500	336	680

We have well exceeded our estimated annual target of 140 criminal histories reviewed on pretrial defendants. It is anticipated that this number will remain high as we make it a priority to determine if defendants are committing new crimes while on pretrial supervision.

O
SBP 2. # of defendants provided pretrial services supervision on a monthly basis

	Q1		Q2		Q3		Q4	FY15 YTD
FY15 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70	83	80	83	80	89	80	67	322

Each quarter this year has been a snapshot of the number of defendants on pretrial supervision at the end of that quarter. During the next fiscal year, we will be changing the measurement, to accurately reflect the number of defendants who are coming and going from pretrial supervision.