

# Pinal County Performance Management

## Annual Report - FY 2013-2014

### PUBLIC HEALTH

#### ACM HHS

**S**  
**SBP** Increase licensed Outpatient Treatment Clinics (from 46 to 51) by 2013

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
|             | OT     |             | OT     |             | OT     |             | OT     | OT       |

This goal was achieved in 2012. Please refer to past PCPM Online reports or current ADHS Primary Care Area Profiles for more information.

**S**  
**SBP** Increase Primary Care Physicians by 7% (from 42 to 45) by 2013

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
|             | OT     |             | OT     |             | OT     |             | OT     | OT       |

This goal was achieved in 2012. Please refer to past PCPM Online reports or current ADHS Primary Care Area Profiles for more information.

#### Childhood Immunizations

**O**  
**SBP** 80% childhood immunization achieved and sustained through 2016

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
| 80          | 89     | 80          | 89     | 80          | 87     | 80          | 87     | 87       |

According to the Arizona Department of Health Services (ADHS) bi-annual assessment of Pinal County Public Health Services District childhood immunization rate for completion of the 4:3:1:3:3:1 vaccination series for kids ages 24 to 35 months, Pinal has an immunization coverage rate of 87% as of March 1, 2014.

#### Communicable Diseases

**O**  
**SBP** 95% of all reported cases of infectious diseases will have investigations initiated within recommended time frame

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
| 95          | 100    | 95          | 100    | 95          | 100    | 95          | 100    | 100      |

During FY 2013-2014, the Infectious Disease and Epidemiology Section investigated 4,739 reported suspect cases. All communicable disease reports received were investigated within the CDC's recommended timeframe.

#### Food Safety Program

**S**  
**SBP** 12 food safety education events or more per year

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
|             | OT     |             | OT     |             | OT     |             | OT     | OT       |

There were 7 food safety education group event presentations provided to the community during FY 2013-2014, including 81 participants. Furthermore, the program provided 72 consultations to customers, including food safety education and counseling.

**S**  
**SBP** 95% of food establishment inspections to be completed within the month scheduled

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
|             | OT     |             | OT     |             | OT     |             | OT     | OT       |

The Food Safety Program provided 1,895 "scheduled" routine inspections on 1,024 total permitted food establishments during FY 2013-2014, which does not include pre-operational inspections, re-inspections, smoke free or complaint investigations. It is important to note that the best measure of performance for the food program is not scheduled inspections, but ensuring that each establishment receives the required number of annual routine inspections per risk classification.

# PUBLIC HEALTH

## Nutrition Services

<sup>O</sup>  
SBP Provide WIC Services to 8,800 (100%) eligible Pinal County residents per month by 2016

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
| 8,800       | 8,121  | 8,150       | 7,967  | 8,150       | 7,742  | 8,150       | 8,061  | 8,061    |

During the month of June, the WIC program exceeded the contracted client caseload of 8,150. However, the last quarter (April-June 2014) the WIC program saw 8,061 clients per month on average. Throughout FY 2013-2014, overall the WIC program served 95,734 clients total.

<sup>S</sup>  
SBP Serve 400 participants with Diabetes education county-wide by 2016

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
|             | OT     |             | OT     |             | OT     |             | NOT    | NOT      |

During FY 2013-2014, Diabetes Education classes were provided to 56 participants. To serve more Pinal County residents who are affected by diabetes and/or chronic diseases, in the upcoming fiscal year Chronic Disease Self-Management classes will be offered in addition to Diabetes Education in Pinal County Public Health Clinics.

## Public Health Preparedness

<sup>O</sup>  
SBP 90% or greater Cities Readiness Initiative preparedness level score will be maintained through 2016

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
| 90          | 99     | 90          | 99     | 90          | 99     | 90          | 100    | 100      |

In 2014, Pinal County Public Health received a LTAR score of 100 out of 100.

## Substance Abuse Education

<sup>S</sup>  
SBP 100% substance abuse prevention classes provided to participating School Health Liaison schools that request this service through 2016

|             | Q1     |             | Q2     |             | Q3     |             | Q4     | FY14 YTD |
|-------------|--------|-------------|--------|-------------|--------|-------------|--------|----------|
| FY14 Target | Actual | YE Estimate | Actual | YE Estimate | Actual | YE Estimate | Actual | Actual   |
|             | OT     |             | OT     |             | OT     |             | OT     | OT       |

Substance abuses prevention classes were provided to all schools participating in the SHLP that requested the curriculum.