



CORRECTIONAL HEALTH SERVICES
STRATEGIC BUSINESS PLAN
FY 2013-2014

COUNTY VISION

Pinal County Government provides progressive and proactive leadership in the areas of economic development, state-of-the-art technologies, growth management, and public services to promote healthy and safe communities.

COUNTY MISSION

Pinal County Government protects and enhances its citizens' quality of life by providing public services in an ethical, efficient, and responsible manner delivered by a motivated, skilled, and courteous workforce.

DEPARTMENT MISSION

The mission of Pinal County Correctional Health Services is to deliver an appropriate standard of patient care with professionalism, integrity and commitment. Through the provision of basic health services, Correctional Health Services is committed to providing health care education to assist individuals in maintaining their medical and mental health needs. Patient health services are delivered in a dignified and respectful manner.

SUMMARY OF MAJOR SERVICES PROVIDED:

Correctional Health Services provides a level of health care mandated by statute and/or *Estelle v. Gamble* (1976) and the current standard practice of patient care.

The following is a list of major programs:

- Health Services
- Mental Health Program
- Nursing
- Dental
- Health Education
- Outside Specialty Services
- Quality Assurance

Issue Statements

Issue 1: Inmate Population Chronic Care Management

The increasing number of inmate population in Pinal County with chronic care medical health conditions will, if not addressed, result in:

- Increased risk of death due to lack of monitoring chronic medical health conditions.
- Increased cost to taxpayers to treat inmates/detainees.
- Unstable, chronic health conditions. The National Commission on Correctional Health Care Guidelines (NCCHC) include:

- Cardiac/HTN (poor, fair, good control)
- HTN + Diabetes (poor, fair, good control)
- Diabetes (poor, fair, good control)
- HIV Infection (poor, fair, good control)
- Pulmonary/Respiratory, COPD/Asthma (poor, fair, good control)

Issue 2: Mental Health

The increased numbers of detainees with a mental health condition at Pinal County Adult Detention Center coupled with continuing limited internal/external resources and insufficient Mental Health training for staff will, if not addressed, result in:

- Individuals being released without interventions or referrals which could result in increased safety risks for the individual and/or Pinal County residents.
- Decreased safety for staff and inmates/detainees.
- Reactive versus proactive Mental Healthcare Management provided to inmates/detainees.

Issue 3: Quality Care

The increasing numbers of detainees with non-chronic health conditions , which include Cancer, Hyperthyroidism, Hypothyroidism, Gastro-Intestinal, Endocrine diseases other than Diabetes, and Muscle Skeletal, requiring maintenance and continuity of care at Pinal County Adult Detention Center and Youth Justice Center will, if not addressed, result in:

- Increased risk for poor health.
- Increased cost of outside specialty health services.
- Increased cost to taxpayers.

Issue 4: Improved Partnership, Collaboration

The ongoing collaboration between Pinal County Sheriff’s Office, Youth Justice Center and Correctional Health Services, along with the need for understanding each department’s mission and operational requirements, will, if not addressed, result in:

- Compromised delivery of patient health service.
- Increased liability.
- Decreased safety.
- Ineffective communication.
- Inefficient use of resources.

2-5 YEAR STRATEGIC GOALS

Strategic Goal 1: Efficient Chronic Care Management (Issue 1)

All inmates/detainees requiring monitoring of chronic health conditions from Correctional Health Services will receive care in a facility that allows for efficient health service delivery and chronic care management, as evidenced by:

- Fiscal Year 2014-2015, 90% of inmates with identified chronic care conditions will maintain health indicators established by the governing medical communities, i.e. National Commission of Correctional Health Care.

Healthy indicators for chronic care Conditions are:

- Cardiac/HTN (poor, fair, good control)
- HTN + Diabetes (poor, fair, good control)
- Diabetes (poor, fair, good control)
- HIV Infection (poor, fair, good control)
- Pulmonary/Respiratory, COPD/Asthma (poor, fair, good control)
- Seizure (poor, fair, good control)

(Initial visit expected to be within the guideline range of poor control, 3 month or less follow up visit within the guidelines of fair or good control while incarcerated)

Strategic Goal 2: Mental Health (Issue 2)

Inmates/detainees in need of mental health services will receive efficient, quality care from qualified health care professionals, as evidenced by:

- Fiscal Year 2015-2016, 80% of individuals with an identified mental health condition will maintain or improve their mental health status as determined by a psychiatric evaluation.

Strategic Goal 3: Quality Care (Issue 3)

Individuals detained at Adult and Youth detention facilities will receive baseline health screenings as evidenced by:

- By Fiscal Year 2014 – 2015, 90% of adult population will receive the 14 day health appraisal within 14 days of the start of incarceration.
- By Fiscal Year 2014 – 2015, 90% of youth population will receive the 7 day health appraisal within 7 days of the start of incarceration.

Strategic Goal 4: Improved Partnership, Collaboration (Issue 4)

Pinal County Sheriff's Office, Youth Justice Center and Correctional Health Services will benefit from an improved collaborative relationship and more effective communication, as evidenced by:

- By Fiscal Year 2014 – 2015, 85% of Collaborative meetings between the Adult Detention Center and Correctional Health Services will take place as scheduled.

ANNUAL PERFORMANCE MEASURES:

Result Measure is a measure of the impact or benefit the customer, in this case inmates/detainees, experiences as a consequence of receiving the services of the activity; expressed as a percentage or rate. It is the number identified /number of good, fair control	Annual Target Fiscal Year (FY) 2013/14	Strategic Goal Target
% Of measured individuals identified with a chronic health condition, will be maintained by either being in Good or Fair control by the Chronic Care Program.	85%	90% by FY 2014/15
% Of individuals identified with mental health conditions by the Mental Health Program will maintain or improve their mental health condition.	80%	85% by FY 2015/16
% Of Adult population will receive the 14-Day Health Appraisals.	90%	90% by FY2014/15
% Of Juvenile population will receive the 7-Day Health Appraisals.	90%	90% by FY 2014/15
% Of collaborated meetings between the Pinal County Adult Detention Center, Youth Justice Center and Correctional Health Services.	80%	85% by FY 2014/15

REVENUE BY FUND:

Programs/Activities	Cost Center	Total Budget
General Fund- Adult Detention	3540240	\$3000.00
General Fund-Juvenile Detention	3540250	\$0
General Fund Total		\$3000.00

* Correctional Health Services’ does not obtain revenue except per Arizona Revised Statute 31-161. Because most of the inmate population are either considered to be Chronic Care, mentally ill or on medications that coincide with Chronic Care or Mental Illness, mental health, or which is a service they do not pay for, or indigent, Correctional Health Services does not obtain much revenue.

EXPENDITURES BY FUND:

Programs/Activities	# of Full Time Employees	# of Part Time Employees	Cost Center	Total Budget
General Fund- Adult Detention	29	0	3540240	3,719,974.00
General Fund-Juvenile Detention	2	0	3540250	265,528.00
General Fund Total				\$3,985,502.00