

Pinal County Performance Management

Annual Report - FY 2013-2014

PUBLIC DEFENDER

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SBP

Percentage of case file reviews which reflect appropriate client contact, legal analysis and documentation.

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	47.37%	85.00%	55.26%	85.00%	72.55%		62.50%	62.18%

This quarter we had a 62.5% overall successful file documentation on the following categories: Adult Felony, Adult Misdemeanor, Juvenile, Early Disposition Court and Mental Health. This is down 10.5% from last quarter.

Unfortunately we have not been able to sustain our level of improvement. Reminding the lawyers of the need to document client contact and legal analysis for the files helped us improve last quarter however, due to increased case loads and the retirement of one attorney we have struggle to keep up our documentation. Of those files that did pass this quarter, the file reviews revealed good end results in many cases. Our office continues to struggle with client contact for our in custody defendants for several reasons. As mentioned previously, we continue to experience difficulty with the jail's video visitation system.