

Pinal County Performance Management

Annual Report - FY 2013-2014

ADULT PROBATION

1. Community Justice

1.1 Supervision Activity

R
SBP 1. % of probationers that will successfully complete probation

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
66.00%	58.85%	66.00%	51.12%	66.00%	56.13%	66.00%	61.24%	56.82%

We did not reach our target this year. We were under target every quarter this year with the second quarter at 51.12% being our most unsuccessful quarter. We ended this year at 56.82% which is slightly above FY2012-2013 56.41%. It appears we are getting a number of individuals being placed on probation that are not amenable to probation supervision and we are recognizing that much faster due to our assessment. Once these assessed individuals, that did not comply with the program they helped create with probation staff, are brought back before the court, they are sometimes removed from probation. We filed less Petitions to revoke Probation in FY2014 (457) than FY2013 (598) and supervised less individuals 2013 (1641) than 2014 (1560). However, we stayed the same in probationers that were not committed to prison during their probation term with 67.47% in FY2013 and 67.83% in FY2014. We will continue to utilize all tools available to insure individuals placed on probation are afforded every opportunity to change negative behavior and successfully complete probation.

R
SBP 2. % of probationers that will not be committed to prison during their probation term

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
72.00%	71.19%	72.00%	56.50%	72.00%	71.96%	72.00%	71.77%	67.83%

We failed to reach our target this year. We ended FY 2014 (67.83%) basically the same as FY 2013 (67.47%). In examining the breakdown by quarters the second quarter came in at 56.50%. This brought our yearly numbers down in this measure much the same as FY 2013 where a low first quarter was too much to overcome. In quarters 1, 3, and 4 in FY 2014 we were at 71%. In reviewing the last 3 years low numbers in 1 out of the 4 quarters has stopped us from hitting our target. Due to the use of Evidence Based Practices, early termination from probation, full termination, and individuals being reinstated to probation subsequent to probation revocation proceedings we are continuing to hold the line on probationers being committed to prison.

R
SBP 3. % of probationers arrested within 90 days of the issue date of their warrant

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
77.00%	89.03%	77.00%	84.03%	77.00%	86.49%	77.00%	88.18%	87.07%

We are above target this year. We adjusted the annual target upward last year and we may need to adjust it again subsequent to review. We continue to have a high success rate. This can be attributed to our officers making arrests on some probationers prior to the warrant being issued by the court as well as cooperation between probation and law enforcement agencies.

O
SBP 1. # of probationers supervised

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,825	1,605	1,825	1,571	1,825	1,567	1,825	1,560	1,560

We did not meet our target this year. We went from 1780 probationers supervised FY2011-2012, to 1641 FY2012-2013, to 1560 FY2013-2014. We continue to trend downward.

O
SBP 2. # of probation violation warrants filed

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
600	134	600	107	600	117	600	99	457

We did not meet our target this year. We have seen our violation warrants filed drop from 609 FY2011-2012, to 598 FY2012-2013- to 457 FY2013-2014. This may be due to having a drop in the number of individuals on probation as well as the use of evidence based practices.

ADULT PROBATION

1. Community Justice

1.2 Intensive Probation Supervision Activity

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SBP 1. % of IPS probationers that successfully complete the Intensive Probation Supervision Program

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	42.86%	60.00%	43.75%	60.00%	38.46%	60.00%	50.00%	44.44%

We failed to meet our target this year. We did not hit our target in any of the four quarters. We had a high of 50.00% in the fourth quarter and a low of 38.46% in the third quarter. In FY2013-2014 we implemented "Project Safe" utilizing the IPS probationers to see if immediate consequence for probation violations as opposed to filing of a Petition to Revoke probation would help our IPS probationers be more successful. Intensive probation is for high risk offenders. This program requires the most restrictive conditions on clients. Individuals sentenced to IPS must perform and many are not amenable to the restrictive conditions. It does appear at times some individuals sentenced to the IPS program are more appropriate for other programs where they could be successful or incarceration.

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SBP 1. # of probationers provided supervision services on the Intensive Probation Supervision

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
150	107	150	20	150	20	150	76	223

We met our target this year. We have seen an increase on probationers being provided supervision services since FY2011-2012.

ADULT PROBATION

1. Community Justice

1.3 Specialty Courts Activity

R
SBP 1. % of exiting program participants that successfully complete the Domestic Violence Court Program

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70.00%	71.43%	70.00%	37.50%	70.00%	44.44%	70.00%	100.00%	62.50%

We failed to meet our target this year. The decrease from last year may be due to changes in the Domestic Violence Court Program, the court not operating in the Apache Junction Justice Court, and decisions of the charging authority. The program has been reviewed and training will be administered on changes in the program that will allow all the Justice Courts in Pinal County to be able to participate. We anticipate that the use of a screening tool coupled with other program changes will allow our officers to be able to better assess potential program participants placing them at an appropriate level to be successful.

R
SBP 2. % of exiting program participants that successfully complete the Drug Court Program

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
53.00%	37.50%	44.00%	0.00%	30.00%	45.45%	50.00%	33.33%	25.00%

We came in significantly under our annual target. The second quarter had the lowest successful completion rate for the year at zero percent which impacts our overall rate. However, there was a marked improvement in the 3rd and 4th quarter.

The Casa Grande Drug Court continues to receive referrals into the program. However, the participants have long term substance abuse which can increase the length of time in the program and/or can negatively impact the number of successful completions from the program.

Additionally, the Florence Drug Court continues to face the challenges of building the program due to the number of eligible referrals in their geographic location as well as resources to address the needs of the participants. Therefore, the decision was made to relocate the program to Apache Junction beginning July 1, 2014, and it is anticipated that the eligible pool of participants will increase as well as the program will be able to meet the treatment needs of the individuals.

Consequently, since it will take participants approximately a year to complete the program we may not see successful completions for some time. During this period, some clients will likely be exiting the program unsuccessfully, thus lowering our total successful completion rate.

O
SBP 1. # of Domestic Violence Court participants that were provided enhanced probation services (supervision and treatment)

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
232	124	232	8	232	6	232	7	145

We failed to meet our target in this measure. This was due in part to not operating in the Apache Junction Justice Court and retooling of the domestic violence program. The program has been adjusted to include the Justice Courts in Pinal County. We expect by opening the program up to more courts, utilizing a consistent screening tool, and gaining prosecutor buy in we will see an increase in participants.

O
SBP 2. # of Drug Court participants that were provided enhanced probation services (supervision and treatment)

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60	44	60	8	70	7	70	9	68

We exceeded our annual target this year and it is anticipated that the program will continue to reflect increased numbers due to the program being relocated to Apache Junction.

ADULT PROBATION

1. Community Justice

1.4 Treatment and Education Activity

R
SBP 1. % of probationers referred to treatment within 30 days of identification of need

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	99.59%	98.00%	98.28%	98.00%	100.00%	98.00%	99.59%	99.36%

Overall this fiscal year, 99% of treatment referrals were made within 30 days of the identification of need. This can largely be attributed to the new centralization of the treatment referral process.

R
SBP 2. % of probationers that successfully complete treatment

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	66.67%	75.00%	66.67%	75.00%	80.37%	75.00%	80.77%	73.26%

This quarter we hit our goal of 80% of probationers completing treatment successfully. However, over the course of the fiscal year, we averaged a successful completion rate of 73.3%. This can partly be attributed to the changeover to a centralized referral process several months into the year, as the success rate seems to have risen since that point.

O
SBP 1. # of treatment referrals made

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,200	242	950	232	950	223	920	241	938

This year we exceeded our year end-estimate of 920 with 933 treatment referrals being made. These numbers appear to be fairly consistent with the last year, and we anticipate this number may start to rise with the expansion of AHCCCS.

ADULT PROBATION

1. Community Justice

1.5 Community Restoration Activity

R
SBP 1. % of probationers that make a payment toward their victim(s) restitution during the reporting period

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	61.42%	60.00%	60.55%	60.00%	62.86%	60.00%	64.85%	62.26%

We met our target in this measure this year. Our target was adjusted to 60%. We have seen an upward trend in this measure going from 51.16%FY2012 to 54.95%FY2013, to 62.26% in FY2014. We are trending upward due to supervisors encouraging staff to have clients pay their payments thereby making the victim whole.

R
SBP 2. % of probationers that complete financial restitution to their victim(s) by the termination of their probation

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
62.00%	59.38%	62.00%	43.18%	62.00%	58.06%	62.00%	61.54%	54.79%

We failed to meet our target in this measure this year. We ended the year with 54.79% of the probationers that complete financial restitution to their victim by the termination of their probation. This is down from 58.45% in FY 2013. While the job market continues to be down our supervisors continue to stress to the officers the importance of utilizing all tools at hand to get the restitution paid and the victims made whole.

R
SBP 3. % of probationers that perform court-ordered community service work during the reporting period

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50.00%	57.75%	50.00%	61.06%		65.75%	50.00%	67.05%	62.77%

We exceeded our target this year at 62.77%. In 2013 we ended the year at 53.64% so we are trending upward in this measure. This increase in performance may be attributed to our supervisors concentrating on and reminding staff to have clients participate in community service work and projects through out the period. We will continue to stress the importance of clients performing these hours to supervisors and clients and expect to improve our performance.

O
SBP 1. # of probationers ordered to make monthly restitution payments during the reporting period

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
257	238	257	214	257	190	257	171	171

We did not meet our target in this measure. Since our probation population is down and payments are ordered based on sentencings our probationers ordered to make monthly restitution payments will continue to fluctuate.

O
SBP 2. # of probationers ordered to complete community work service during the reporting period

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
305	208	305	201	305	194	305	202	202

We did not meet our target in this measure. Since our probation population is down and community work service is ordered based on sentencings our probationers ordered to complete community work service hours will continue to fluctuate.

ADULT PROBATION

2. Court Services

1.1 Court Report Activity

^R
SBP 1. % of presentence reports filed with the court within 2 business days prior to the hearing date without a continuance requested by the Adult Probation Department

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	100.00%		100.00%	99.00%	100.00%	99.00%	100.00%	100.00%

All reports were filed within the required time frames during this quarter.

^O
SBP 1. # of presentence investigations/reports provided to the court

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
800	150	600	152	600	155	600	184	641

During the first three quarters of this fiscal year, our numbers remained fairly consistent in the low 150s. This quarter, however, we have seen a small spike in the number of presentence reports prepared, with a jump to 184. It appears that this may actually be the beginning of a trend of increased reports, as early indicators show that the courts have begun ordering more reports in recent months.

^O
SBP 2. # of Early Disposition Reports provided to the court

FY14 Target	Q1		Q2		Q3		Q4	FY14 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
2,000	339	1,500	360	1,400	415	1,600	386	1,500

This quarter's number reflects an increase from the last quarter of FY14 and is an increase in numbers (272) we were seeing at this time last year. The start of the year was slow but picked up in February and March, 2014. We had a big month in May, 2014 with 153 reports completed. Still, every month fluctuates.

ADULT PROBATION

2. Court Services

1.2 Pretrial Services Activity

R
SBP 1. % of applicable arrests that have a release report completed for the court prior to the Initial Appearance hearing time

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
89.00%	79.24%	85.00%	85.09%	85.00%	78.70%	80.00%	74.34%	79.18%

This number represents a slight decline from last quarter, primarily due to being short staffed. We had a staff member leave in May and some changes were made within the unit, requiring additional training for an established officer who was transferred in during this quarter. With only two officers preparing reports during a seven day week, there have been challenges with completing them all prior to the court hearings. As additional staff is hired to fill the unit, these difficulties should fade and the number of reports prepared should see an increase.

R
SBP 2. % of Pretrial Release Reports completed for the Initial Appearance Court that contain assessment results (full reports)

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
55.00%	59.13%	55.00%	67.74%	65.00%	49.85%	59.00%	84.89%	65.42%

This number represents a substantial increase in the percentage of reports that contain assessment results. This can primarily be attributed to the use of the new assessment tool that is being piloted by several courts in Arizona, including ours. Due to time constraints and being short staffed, some information was still provided to the court even on days where completing an assessment was not feasible.

R
SBP 3. % of defendants that successfully complete Pretrial Services

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	89.66%	80.00%	74.36%	80.00%	84.00%	80.00%	88.46%	85.50%

This number represents a return to where our numbers should be. Our supervision officer resigned at the beginning of the third quarter and the numbers went down significantly during the transition of getting another person assigned to those duties. The expectations of supervision in pretrial are being closely reviewed and revised. It is anticipated that successful completions should stay at a high level during the next fiscal year, as well.

O
SBP 1. # of reports completed for the Initial Appearance Court

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
2,800	668	2,700	685	2,700	676	2,700	675	2,704

It appears that we were almost right on target for the revised year end estimate of 2700 reports.

O
SBP 2. # of defendants provided Pretrial Services supervision services

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
250	129	250	47	300	45	270	23	244

With a lower number than anticipated this quarter, we are just under our target of 250 defendants being provided supervision services. It appears that the change in the assessment tool may be having an impact on the number of defendants being placed under pretrial supervision.

D
SBP 1. # of probable cause bookings that require completion of a Pretrial Release Report

	Q1		Q2		Q3		Q4	FY14 YTD
FY14 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
3,000	843	3,000	805	3,000	859	3,300	908	3,415

We exceeded our annual target of 3000 with 3415 bookings. This is only a target number, as there are normal fluctuations in the amount of arrests that occur, although we were relatively close in our most recent year-end estimate.