Pinal County Performance Management

Annual Report - FY 2012-2013

RECORDER

Accounting

Daily Financial Reports

R SBP 100% Daily Financial reports completed within 2 business days.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	98.39%	100.00%	100.00%	100.00%	100.00%	99.60%

Early Voting

Early Voting Ballot Distribution

R SBP 99% of ballots for early voting distributed to the voter error free.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
99.00%	100.00%	99.00%	100.00%	99.00%	100.00%	99.00%	100.00%	100.00%

Totals listed are for the May jurisidictional election that included the general elections for the city of Apache Junction and town of Superior. 164517 early ballots were distributed from July 2012 through June 2013.

Recording Process

Document Recording Process

R SBP 85% Recorded Documents processed (data entry verified, doc.imaged, filmed, doc ret'd to owner) within 2 weeks

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
95.00%	99.68%	85.00%	99.65%	85.00%	100.00%	95.00%	100.00%	99.83%

Recorded Data and Imaging Internet Service

R SBP 98% of current recorded document data and images available on website within 2 business days

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	0.00%		0.00%		0.00%		0.00%	0.00%

Data for this measure was unavailable.

Voter Registration

Confirmation Process for Voter Registration Listing

R SBP 98% of voter registration forms received before each electon close of registration date processed accurately within 3 business days.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	100.00%	98.00%	100.00%	98.00%	100.00%	98.00%	100.00%	100.00%

RECORDER

Voter Registration

Intergovernmental Agreements (IGA's)

R SBP 98% of Intergovernmental Agreements (IGA's) processed 90 days prior to election

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	100.00%	98.00%	100.00%	98.00%	0.00%	0.00%	100.00%	100.00%

Voter Identification Cards

R SBP 100% of Voter Identification Cards distributed within 10 business days of receipt of registration form or 45 days of voting district change.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	100.00%	100.00%	100.00%

Voter Outreach Projects

O SBP Voter Outreach projects will increase to 24 services throughout the year.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
24	12	24	7	24	27	24	8	54

Voter Registration Forms Processing

R SBP 98% of voter registration forms received before each electon close of registration date processed accurately within 3 business days.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
99.00%	100.00%	99.00%	100.00%	99.00%	100.00%	99.00%	100.00%	100.00%

Voter Services CD Production

R SBP !00% of Voter Services Quarterly CD's provided within 5 business days from close of business day of current quarter.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

TREASURER

R
SBP

% of 2011 Tax Bills will be calculated and delivered using the new Treasurer Web based system.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%								

R
SBP

% of tax lien certificates will be processed electronically

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%								

R
SBP

% of tax lien property transactions closed within 3 business days.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%								

R
SBP

%of tax bills will be delivered via email by 2012.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
2.50%								

Banking and Accounting

R
SBP

By 2013, 10% increase in the number of departments and districts utilizing Desk Top Deposit.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
10.00%	-92.68%		8.61%	10.00%	14.69%	10.00%	22.58%	-17.60%

The actual numerator and denominatior figures do not reflect accurately the increase in users. The total number of eligible users has been decreased during the year upon review as some of the previous list included departments that did not make physical deposits and as such should not be counted.. Based on this correction, the total number of eligible departments is 114. At the end of 2011-2012 there were 12 departments using desktop deposit. At the end of 2012-2013 there were 21 departments on board; an increase of 75% from the previous year and overall 18.42% of available users who use desktop deposit.

R
SBP

By 2013, 10% increase in the number of deposits made electronically via Desk Top Deposit.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
10.00%							22.34%	22.34%

For FY 2012-2013 there were 10,795 receipts posted in TROCS. This included departmental receipts for interest, received wires and credit card postings. Of this 10,795 18.25% (1,971) were posted via desktop deposits receipts. Last year the total of desktop deposits was 1,752; this year's count of 1,971 is a 12.5% increase from the previous year.