

Pinal County Performance Management

Annual Report

FY 2012-2013

PLANNING & DEVELOPMENT

Strategic Goal 1: Continue to Improve Development Review Process

R
SBP % of Plan Reviews fulfilling all Planning and Development requirements by 3rd review.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	100.00%	75.00%	100.00%	75.00%	100.00%	75.00%	85.71%	92.86%

There was a total of 13 out of 14 site plans approved by Planning and Development at or before 3rd review in FY12/13. There was one site plans submitted this quarter that was not approved by 3rd review. We have met our goal.

R
SBP % of planning cases will have a turnaround time of four months or less from the time of complete submittal to a Planning Commission hearing.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	71.43%	60.00%	100.00%	60.00%	75.00%	60.00%	84.21%	81.25%

This quarter 6 of 6 cases were heard by the Planning Commission within four months. YTD 16 of 19 (84%) cases have met this goal. We have accomplished our goal.

R
SBP % of Site Plan Reviews delivered to applicant within the time frame guideline (1st review in 29 days, 2nd review in 29 days, 3rd review in 19 days, 4th review in 13 days).

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
90.00%	100.00%	90.00%	100.00%	90.00%	100.00%	90.00%	100.00%	100.00%

All approved site plans met the review time frames during FY12/13. We continue to have site plans in review and are on track to continue to meet the review timeframes. We have accomplished our goal.

R
SBP % of Subdivision Final Plat reviews will have turnaround times of eight months or less of logged time from Final Plat submission to Board of Supervisors approval.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50.00%	100.00%	50.00%	100.00%	50.00%	100.00%	50.00%	100.00%	100.00%

There was ten final plats sent to the Board of Supervisors this fiscal year and all were completed within eight months.

R
SBP %of Subdivision Tentative Plat reviews will have turnaround times of four months or less (from the time of complete submittal to Planning Commission hearing).

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	0.00%	80.00%	100.00%	80.00%	0.00%	80.00%	100.00%	100.00%

There was one tentative plat sent to the Planning Commission this fiscal year and it was completed within four months.

Strategic Goal 2: Timely, Accurate, Accessible Services

R
SBP By 2014, the residents of Pinal County will experience timely, accurate, and accessible services through new services for our customers

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
25.00%	0.00%	25.00%	0.00%	25.00%	0.00%	25.00%	0.00%	0.00%

We continue to work with information technology to complete these on line services. We are on track to meet this goal.

PLANNING & DEVELOPMENT

Strategic Goal 3: Timely Code Compliance

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SBP % of code compliance enforcement actions proactively initiated by Planning and Development Department Staff.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
45.00%	71.35%	45.00%	74.96%	45.00%	56.75%	45.00%	77.72%	74.00%

There were 987 cases that were proactively initiated by staff this year, out of a total of 1,270 initiated. We have exceeded this goal during the 2012-2013 fiscal year.

R
SBP % of code violations in Areas of Concern come into voluntary compliance within a 6 month time frame.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70.00%	97.01%	70.00%	97.81%	70.00%	68.70%	70.00%	92.97%	93.12%

There were cases that voluntarily came into compliance within a 6 month time frame during the 2012-2013 fiscal year, this target was exceeded.

R
SBP % of code violations per year come into compliance within a 12 month time period.

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
65.00%	75.82%	65.00%	74.79%	65.00%	89.09%	65.00%	79.35%	79.34%

This year there were 5012 cases that came into compliance in a 12 month time period out of a total of 6317 cases. We have exceeded this goal.