



## STRATEGIC BUSINESS PLAN FY 2012/2013

### COUNTY VISION

Pinal County Government provides progressive and proactive leadership in the areas of economic development, state-of-the-art technologies, growth management, and public services to promote healthy and safe communities.

### COUNTY MISSION

Pinal County Government protects and enhances its citizens' quality of life by providing public services in an ethical, efficient, and responsible manner delivered by a motivated, skilled, and courteous workforce.

### DEPARTMENT MISSION

The mission of Pinal County Correctional Health Services is to provide routine, emergency, and selective specialty care, disease and health care management services to youth and adult inmate populations so they can maintain good health while incarcerated and have the tools necessary to manage their health care issues upon release.

### SUMMARY OF MAJOR SERVICES PROVIDED:

Correctional Health Services provides a level of health care mandated by statute and/or Estelle v. Gamble (1976). The following is a list of major programs:

- Health Services
  - Doctor/Nurse Practitioner
  - Nursing
  - Mental Health
  - Dental

### Quality Assurance

Discharge Planning

### Issue Statements

#### Issue 1: Inmate Population chronic Care Management

The increasing inmate population in Pinal County with chronic care medical health conditions will, if not addressed, result in:

- Decline in the quality of care provided to detainees
- Increased cost to taxpayers to treat detainees

#### Issue 2: Mental Health

The increase in the mental health population in Pinal county, coupled with continuing limited internal/external resources and insufficient mental Health training for staff will, if not addresses, continue to result in:

- Inmates released without interventions or referrals
- Decreased safety for staff and other detainees

- Reactive mental healthcare management provided to detainees

**Issue 3: Collaboration**

The ongoing collaboration between the Pinal County Sheriff’s Office and Correctional health Services, and the need of understanding each department’s mission and operational requirements, will, if not addressed, result in:

- Compromised health service delivery
- Increased liability
- Decreased safety
- Ineffective communication
- Inefficient use of resources

**2-5 YEAR STRATEGIC GOALS**

**Strategic Goal 1- Efficient Chronic Care Management (issue 1)**

All inmates requiring medical services from correctional Health will receive care in a facility that allows for efficient service delivery and chronic care management, as evidenced by:

- By 2013, 90% of inmates with identified chronic care conditions will maintain health indicators\*\* established by the governing medical communities (i.e.-National commission of Correctional Health Care)

\*\* Healthy indicators for chronic care Conditions are:

1. Cardiac/HTN ( poor, fair, good control)
2. HTN + Diabetes ( poor, fair, good control)
3. Diabetes ( poor, fair, good control)
4. HIV Infection ( poor, fair, good control)
5. Pulmonary/Respiratory: COPD/Asthma (poor, fair, good control)
6. Seizure ( poor, fair, good control)

(Initial visit expected to be within the guideline range of poor control, 3 month or less follow up visit within the guidelines of fair or good control while incarcerated)

**Strategic goal 2 – Quality Care (issue 2)**

- Correctional health patients will consistently receive efficient, quality care from competent staff, as evidenced by:

By 2013, 95% of adult population who are incarcerated for 14 days will receive the 14 day health Assessment

By 2013 95% of youth population will receive their 7 day health assessment within 7 day of the start of incarceration

By 2014, 75% of individuals with an identified mental health condition will maintain or improve their mental health status as determined by a psychiatric evaluation

**Strategic goal 3- Improved Partnership (Collaboration) (issue 3)**

Pinal County Sheriff’s Office and Correctional Health Staff will benefit from an improved collaborative relationship and more effective communication, as evidenced by:

- By 2013 75% of Pinal County Sheriff’s Office meetings will be attended by Medical Staff.

**ANNUAL PERFORMANCE MEASURES:**

<b>Result Measure</b>	<b>Annual Target FYI 2013</b>	<b>Strategic Goal Target</b>
<b>% Of measured individuals identified with chronic medical conditions, monitored by the Chronic Care program.</b>	<b>85%</b>	<b>95% by FY 2014</b>
<b>% Of Adult population will receive the 14-Day Health Assessment.</b>	<b>95%</b>	<b>100%</b>
<b>% Of Juvenile population will receive 7-Day Health Assessment.</b>	<b>95%</b>	<b>100%</b>
<b>% Of individuals identified with mental health conditions, monitored by the Mental Health program that maintain or improve their mental health condition.</b>	<b>75%</b>	<b>80% by FY 2014</b>
<b>% Of Detention meetings at the Pinal County Jail attended by medical staff</b>	<b>75%</b>	<b>85%</b>

**REVENUE BY FUND:(Please note: delete unused or unneeded tables when SBP is complete)**

<b>Programs/Activities</b>	<b>Cost Center</b>	<b>Total Budget</b>
General Fund-Juvenile	3540250	\$0
General Fund-Adult	3540240	\$2,000.00
<b>General Fund Total</b>		<b>\$2,000.00</b>

**EXPENDITURES BY FUND:**

<b>Programs/Activities</b>	<b># of Full Time Employees</b>	<b># of Part Time Employees</b>	<b>Cost Center</b>	<b>Total Budget</b>
General Fund- Adult Detention	29	0	3540240	\$3,856,057.00
General Fund-Juvenile Detention	2	0	3540250	\$134,054.00
<b>General Fund Total</b>				<b>\$3,990,111.00</b>