

Pinal County Performance Management

Annual Report

FY 2012-2013

ADULT PROBATION

1. Community Justice

1.1 Supervision Activity

R SBP 1. % of probationers that will successfully complete probation

FY13 Target	Q1		Q2		Q3		Q4	FY13 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
66.00%	57.89%	66.00%	61.57%	66.00%	55.76%	66.00%	49.29%	56.41%

We did not reach our target this year. We were under our target every quarter this year with the fourth quarter at 49.29% being our most unsuccessful quarter. We ended FY 2012 at 64.03%. This year we are at 56.14%. We have trended upward in this measure since FY2009 with FY2013 being the first year we have experienced a downward spike. There are a number of reasons this may have occurred. It appears we are getting a number of individuals being placed on probation that are not amenable to probation supervision and we are recognizing that much faster due to our assessment. Once these assessed individuals, that did not comply with the program they helped create with probation staff, are brought back before the court, they are sometimes removed from probation. We filed less Petitions to Revoke Probation in FY2013 (598) than FY 2012 (609) and supervised less individuals 2012(1780) than FY2013 (1640). However, in FY 2013 67.47% of probationers were not committed to prison during their probation term as opposed to 66.81% in FY 2012. We will continue to utilize all tools available to insure individuals placed on probation are afforded every opportunity to change their behavior and successfully complete probation.

R SBP 2. % of probationers that will not be committed to prison during their probation term

FY13 Target	Q1		Q2		Q3		Q4	FY13 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
72.00%	54.00%	72.00%	75.10%	72.00%	70.86%	72.00%	69.67%	67.47%

We failed to reach our target this year. However, we did increase from 66.81% in FY2012 to 67.47% in FY2013. In examining the breakdown by quarter, the first quarter came in at 54.00%. This quarter brought our yearly numbers down. In examining the subsequent three quarters, we remained in the 69.67% to 75.10% range which is well within our target range. In reviewing FY2012 and FY2013 low numbers the first quarter has stopped us from hitting our target both years. Due to the use of Evidence Based Practices, early termination from probation, full termination, and individuals being reinstated to probation subsequent to probation revocation proceedings we are continuing to see a drop in probationers being committed to prison.

R SBP 3. % of probationers arrested within 90 days of the issue date of their warrant

FY13 Target	Q1		Q2		Q3		Q4	FY13 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
77.00%	84.66%	77.00%	75.82%	0.00%	86.21%	77.00%	81.51%	81.83%

Despite a low second quarter we ended the year at 81.83%. This is slightly below last year but still above our 2013 target. We adjusted the annual target upward last year and may need to adjust it again subsequent to review. We continue to have a high success rate due to the cooperation between probation and law enforcement agencies.

O SBP 1. # of probationers supervised

FY13 Target	Q1		Q2		Q3		Q4	FY13 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,825	1,766	1,825	1,763	1,825	1,688	1,825	1,641	1,641

We are below our estimate. This is a normal fluctuation in the demand for probation services.

O SBP 2. # of probation violation warrants filed

FY13 Target	Q1		Q2		Q3		Q4	FY13 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
550	166	550	133	550	150	550	149	598

We exceeded our annual target this year. Our target was raised from 2012 so we were above target for 2013 at 598 warrants which is a drop from 2012 when we had 609 warrants. Bench warrants are requested by officers when individuals on probation do not comply with their court ordered conditions of probation or commit a new offense. While Evidence Based Practices has set practices in place to correct negative behavior, protection of the community is paramount so we will continue to see fluctuation in the number of probation violation warrants.

ADULT PROBATION

1. Community Justice

1.2 Intensive Probation Supervision Activity

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^{SBP} 1. % of IPS probationers that successfully complete the Intensive Probation Supervision Program

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	15.38%	60.00%	53.33%	60.00%	50.00%	60.00%	50.00%	44.12%

We failed to meet our target this year. While we did not hit our target during any of the four quarters we had a high of 53.33% in the second quarter with a low of 15.38% in the first quarter. Intensive probation is for high risk offenders. This program requires the most restrictive conditions on clients. Individuals sentenced to IPS must perform and many are not amenable to the restrictive conditions. It does appear at times some individuals sentenced to the IPS program are more appropriate for other programs where they could be successful or incarceration.

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^{SBP} 1. # of probationers provided supervision services on the Intensive Probation Supervision

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
150	78		18	150	85	150	21	202

1.3 Specialty Courts Activity

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^{SBP} 1. % of exiting program participants that successfully complete the Domestic Violence Court Program

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
70.00%	45.45%	70.00%	85.19%	70.00%	88.89%	70.00%	66.67%	71.76%

We were above our target this year at 71.76% which was up considerably from FY2012 at 59.84%. The increase from last year may be due to change in probation staff, more appropriate individuals being placed in to the Domestic Violence Court Program, and changes in the way the court address Domestic Violence. During 2013 this program was operated in three separate jurisdictions by more than three judges which does not always lend to consistency. This program is also influenced by decisions of the charging authority. However, we did experience a slow down in cases submitted through the Apache Junction Justice Court which altered the number of individuals involved in the Domestic Violence Court Program. We will continue to review this program to better serve the community.

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^{SBP} 2. % of exiting program participants that successfully complete the Drug Court Program

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
53.00%	66.67%	53.00%	50.00%		0.00%	50.00%	25.00%	30.30%

We are significantly under our target of 53%. In July, we expanded our Drug Court Program. Since it will be some time for an individual in that area to progress through the program, it was anticipated we would see a decline in the success rate until the newly expanded area has been in existence for a period of time.

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^{SBP} 1. # of Domestic Violence Court participants that were provided enhanced probation services (supervision and treatment)

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
232	150	232	35	232	16	232	17	218

^O
^{SBP} 2. # of Drug Court participants that were provided enhanced probation services (supervision and treatment)

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60	23	60	11		12	56	12	58

We are slightly under our target which can be attributed to the Florence Drug Court increasing the numbers on to the program slower than previously anticipated.

ADULT PROBATION

1. Community Justice

1.4 Treatment and Education Activity

R
SBP 1. % of probationers referred to treatment within 30 days of identification of need

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	97.94%	98.00%	97.22%		99.57%	98.00%	98.80%	98.40%

We met our annual target in this area. The officers continue to assess the individual case and make referrals to the treatment agencies upon the identification of the need for services.

R
SBP 2. % of probationers that successfully complete treatment

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	76.23%	75.00%	68.32%		71.58%	75.00%	71.13%	71.96%

We are slightly under our target for this measure. This could be attributed to those individuals who were unable to receive funding to help pay for treatment and were unable to pay the costs themselves so they would drop out of services. However, the annual % of successful completions has increased from 68.46% to 71.96% which is a 3.5% increase during this year.

O
SBP 1. # of treatment referrals made

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,200	243	1,200	216		230	925	251	940

We are significantly below the annual target. Several factors contribute to the decrease in number. We have had a slight decrease in the number placed on probation and since the referrals are made based on the needs of the individual it will continue to fluctuate.

ADULT PROBATION

1. Community Justice

1.5 Community Restoration Activity

R
SBP 1. % of probationers that make a payment toward their victim(s) restitution during the reporting period

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
60.00%	56.91%	60.00%	54.01%	60.00%	56.86%	60.00%	52.22%	54.95%

We failed to meet our target in this measure this year. Our target had been adjusted to 60% and we ended the year(FY2013) at 54.95%. However, we are up from last year where we ended at (FY2012) 51.75%. We do appear to be trending up in this measure which is due to supervisors encouraging staff to have clients pay their payments. We will continue to utilize supervisor oversight, banking programs, and restitution court to make sure individual on probation pay thier restitution as directed by the court. This will help make the victim whole.

R
SBP 2. % of probationers that complete financial restitution to their victim(s) by the termination of their probation

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
62.00%	74.47%	62.00%	52.94%	62.00%	50.00%	62.00%	48.39%	58.45%

We failed to meet our target in this measure this year. In looking at the year by quarters our best quarter was the first quarter at 74.47%. We trended downward the remaining three quarters at 52.94%, 50.00%, and 48.39% for a FY2013 at 58.45%. Despite a downward trending final three quarters in FY2013 we were still above FY 2012(55.33%) in this measure. It appears while we did not meet our target we did improve our performance from last year. While the job market continues to be down our supervisors continue to stress to the officers the importance of utilizing all tools, such as banking programs and restitution court, to insure restitution is paid and victims are made whole.

R
SBP 3. % of probationers that perform court-ordered community service work during the reporting period

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
50.00%	47.74%	50.00%	54.27%	50.00%	54.83%	50.00%	58.35%	53.64%

We exceeded our target this year. In 2012 we ended up at 49.14%. In 2013 we ended at 53.64% which is a 5.50% increase from 2012. Our performance during this period has moved in an upward trend every quarter from 47.74% in the first quarter to 58.35% in the fourth quarter. This increase in performance may be attributed to our supervisors concentrating on and reminding staff to have clients participate in community service work and community service work projects through out the period. We will continue to stress the importance of clients performing these hours to supervisors and clients and expect to improve our performance.

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SBP 1. # of probationers ordered to make monthly restitution payments during the reporting period

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
257	245	257	259	257	250	257	258	258

target was met..

O
SBP 2. # of probationers ordered to complete community work service during the reporting period

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
305	295	305	267	305	261	305	253	253

We did not meet our target this period. In 2012 our target was 400 and we ended the year at 265. This year the annual target was adjusted to 305 to reflect last years shortcoming and we ended this year at 253. The number of probationers ordered to complete community service work during the last two reporting periods has trended downward. We will continue to monitor this measure and make the necessary adjustments.

ADULT PROBATION

2. Court Services

1.1 Court Report Activity

R
SBP 1. % of presentence reports filed with the court within 2 business days prior to the hearing date without a continuance requested by the Adult Probation Department

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
98.00%	100.00%	98.00%	100.00%	99.00%	100.00%	99.00%	100.00%	100.00%

We have achieved 100% of on time filings for this fiscal year. In most cases, these reports were filed well in advance of the two day deadline.

O
SBP 1. # of presentence investigations/reports provided to the court

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
800	149	600	128	550	175	600	130	582

Our fourth quarter numbers are comparable to the second quarter; however, our overall numbers remain very low, with a total of only 582 reports for the year. While some of this can be attributed to cases being handled in Early Disposition Court, it also seems the Court is not requiring as many presentence reports. We have seen many cases go straight from a plea hearing and proceed with sentencing, without a report being ordered.

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SBP 2. # of Early Disposition Reports provided to the court

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
2,000	497	2,000	415	1,900	351	1,600	272	1,535

The number of criminal history reports being prepared for Early Disposition Court has declined dramatically over the last two quarters. It seems that some of this change may be attributed to the structural changes within the prosecutor's office, as less cases have been filed during this calendar year, as compared to recent years. Our overall number of reports for the year is 1535, which is significantly below our target of 2000.

1.2 Pretrial Services Activity

R
SBP 1. % of applicable arrests that have a release report completed for the court prior to the Initial Appearance hearing time

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
89.00%	90.52%	89.00%	90.36%	89.00%	83.36%	85.00%	78.28%	85.35%

In FY2013, the rate of reports provided to the IA Court was 85.35%. This was 3.65 points below our projected target for this measure, but a 1.26 point improvement over FY2012. The general trend of our performance during the year was negative, with a marked decline in the 3rd and 4th Quarters.

At the end of the 4th quarter, staff schedules were re-aligned to provide more coverage during the day by starting one officer earlier in the morning and the second officer early in the afternoon. Additionally, a rotation was created to assign a staff member from the presentence unit to assist with writing summary reports. Since the change, we have tracked an increase in performance. We will continue to track these changes to evaluate its impact on performance.

R
SBP 2. % of Pretrial Release Reports completed for the Initial Appearance Court that contain assessment results (full reports)

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
55.00%	18.30%	29.00%	24.00%	22.00%	18.46%	20.00%	27.90%	22.14%

In FY2013, the rate of reports containing evaluations was 22.14%. This was 22.86 points below our projected target for this measure, and a 14.62 point decline over FY2012. The general trend of our performance during the year was mixed, with an overall improvement of 10 points by the 4th Quarter.

During the 4th quarter, staff schedules were re-aligned to provide more coverage during the day by starting one officer earlier in the morning and the second officer early in the afternoon. Additionally, a rotation was created to assign a staff member from the presentence unit to assist with writing summary reports. Since the change, we have tracked an increase in performance. We will continue to track these changes to evaluate its impact on performance.

R
SBP 3. % of defendants that successfully complete Pretrial Services

ADULT PROBATION

2. Court Services

1.2 Pretrial Services Activity

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
80.00%	78.41%	80.00%	87.10%	80.00%	88.24%	82.00%	94.74%	85.38%

In FY2013, the rate of successful discharges was 85.38%. This was 5.38 points above our projected target for this measure and a .59 point improvement over FY2012. The general trend of the performance during the year was upward, with a strong performance of 94.74% in the 4th Quarter. While defendant behavior is difficult to directly impact, our unit has continued to emphasize communication to effectively influence this performance measure. We have begun to provide electronic notification of upcoming court hearing one business day prior to the hearing and are continuing to emphasize verification of a defendant's knowledge of their upcoming hearing during contacts with clients.

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SBP 1. # of reports completed for the Initial Appearance Court

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
2,800	716	2,856	600	2,632	596	2,550	663	2,575

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SBP 2. # of defendants provided Pretrial Services supervision services

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
250	164	404	77	404	27	241	57	325

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SBP 1. # of probable cause bookings that require completion of a Pretrial Release Report

	Q1		Q2		Q3		Q4	FY13 YTD
FY13 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
3,000	791	3,164	654	2,890	715	2,890	847	3,007