Pinal County Performance Management

Annual Report

FY 2011-2012

CORRECTIONAL HEALTH

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SBP

% of Adult population will receive the 14 Day Health Assessment

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	112.95%	100.00%	65.54%	84.00%	43.13%	78.00%	27.87%	35.58%

Correctional Health Services had challenges during the fiscal year. Staff shortages created problems getting 14 days health assessments completed. On average CHS was short 4 nurses every month. Because other acute issues occured, the 14 day assessments suffered. CHS finally got to be full staffed for the first time all year the end of June. It is hoped that CHs continues to be fully staffed the next fiscal year. CHS ended up at 23.58% the fiscal year. The Current Year End Estimate was 59%.

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SBP

% of individuals identified with mental health condition(s), monitored by the Mental Health Program that maintains or improves their mental health conditon.

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	95.71%	96.00%	90.91%	92.00%	86.59%	91.00%	78.08%	84.55%

Just prior to fiscal year 2011, Correctional Health Services took a large cut in staff by the County due to budget concerns. Because of this the Director of Nursing and the Director of Correctional Health Service positions were cut. Pinal County Performance Management (PCPM) was completed by the individuals in these positions. There was no management to pass information to other staff to complete the PCPM. Staff was still training through October 2011 to understand how to complete the documentation.
One quarters worth of documentation was missing in the PCPM because after the 15th of each month the program locks and data is no longer able to be put in the system. This happened for three months. If all the documentation was put in the Pinal county Performance Management system for those three months, July, 97%, August 95%, October 82% and June, the actual would be 91% for the year. Because CHS included those 4 months of data in the June 2012 PCPM is so that we could have all the months in the system. This is why the actual is 354.79%. The report should be accurate.
Many programs to assist mental health have been cut by the State of Arizona. Because of this, CHS has seen an increase of mentally ill patients in the jail. This is evidenced by the amount of psychiatric medication that is being dispensed as well as the amount of Seriously Mentally Ill patients in the jail. They average 15 to 20 a month. This is a jump from 5 to 10 a month previously. Currently CHS has one nurse and one counselor on site. CHS also has a contracted psychiatrist who comes to the jail one time a week and a Nurse Practitioner two times a week.
The mental health staff have been pivotal in providing services in conjunction at times with medication to maintain or improve patient mental health conditions. CHS also provides discharge planning for the SMI population and others who are in need of assistance when they are discharged.
For the next fiscal year, CHS will put more focus on mental health due to the increasing mental health population in the jail.

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SBP

% of Juvenile population will receive 7 Day Health Assessment

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	59.02%	63.00%	80.00%	80.00%	87.71%	84.02%

Just prior to fiscal year 2011, Correctional Health Services took a large cut in staff by the County due to budget concerns. Because of this the Director of Nursing and the Director of Correctional Health Service positions were cut. Pinal County Performance Management (PCPM) was completed by the individuals in these positions. There was no management to pass information to other staff to complete the PCPM at the juvenile facility.
Once management was able to get on track it was found that the nursing staff at the juvenile facility was not tracking the information appropriately. They had not been trained. There was only one nurse who kept the statistics and her job had been cut in 2011. That being said, one quarters worth of documentation was missing, and most of the year's statistics were wrong anyway so the numbers are skewed and are not accurate even though the actual number of 87.62% surpassed the Current year End Estimate of 73%. Management worked with the two nurses who take turns working at the juvenile facility and created a better format to keep statistics in order to obtain correct data the next fiscal year.

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SBP

% of measured individuals identified with chronic medical conditions, monitored by the Chronic Care Program.

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
85.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.64%	99.72%

Correctional Health Services (CHS) is required by Jail Standards, to have a Chronic Care Program. This program is run by the medical Director in conjunction with the Nurse Practitioner. Patients at the jail are required to be seen every 30, 60, and 90 days for chronic care conditions. Chronic care conditions are conditions that seek to enable people with functional limitations to regain or maintain the highest level of independence and functioning possible. Chronic care typically provides both medical care and non-medical assistance.
Correctional Health Services was missing one quarter, or three months worth of documentation. This was due to Staff not getting the information in before the system locked on the 15th of the month. Reasons for the missing data was due to statistics not getting to CHS on time. The statistics were being done by IT. CHS is being trained to monitor the statistics so that there is no waiting time. The missing 3 months of data were documented at the end of the fiscal year in the month of June making the actual percentage 99.69%. CHS surpassed the Current Year End Estimate of 97%. CHS will strive for this the next fiscal year.