

Pinal County Performance Management

Annual Report

FY 2011-2012

BUILDING AND SAFETY

R
SBP # of building inspections completed within 1 business day of request

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

We averaged approximately 1,056 inspections per month for Fiscal Year 2011-12, up from 970 per month in Fiscal Year 2010-11. Total of all inspections performed for the year is 12,672 which is up 8% from the total number of inspections (11,650) performed in FY 2010-11. An attempt to benchmark inspection numbers with neighboring counties was made, however inspection numbers are not being reported to us at this time.

Daily Average Inspections performed: 55
Daily Average per Pinal Co. Building Inspector: 7

R
SBP # of building inspectors and plans examiners that have obtained certification in the plumbing, mechanical, electrical or fire code

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	33.33%	100.00%	41.67%	100.00%	41.67%	58.00%	41.67%	39.58%

5/9 Inspection staff obtained certifications in the plumbing, mechanical, electrical or fire code. 0/3 Plans Examiners have obtained certifications in the same disciplines. The cost of the initial exam is paid for by the County, however if the employee does not pass the exam, the retake exam fee is paid for by the employee. Due to personal financial constraints, some employees were not able to afford the cost of retaking the exam which has had a significant negative impact on our annual target.

NOTE: Obtainment of certifications is not mandated in the State of Arizona as it may be in other parts of the country. This program was created by Pinal County to promote professionalism and excellence in application of the building codes for the built environment.

R
SBP # of Commercial permits issued within 1 business day of completed multi-departmental Site Plan Review process

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

12 commercial permits were issued in Fiscal Year 2011-12. The Site Plan Review process has a concurrent 90 day plan review turn around time for all Development Services departments from the time of plan submittal to building permit issuance. Each commercial project that is submitted is different and the completion time for each review will also differ.

R
SBP # of Residential permits issued within assigned completion dates

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

806 permits for new single family residences (SFR) were issued in Fiscal year 2011-12. 340 permits for residential additions/alterations were also issued in the Fiscal Year 2011-12, up from 328 in 2010-11. Total SFR permits issued in FY 2011-12 is up 13% from FY 2010-11, which totaled 711. The month of June 2012 saw the highest number of permits issued for SFRs since August of 2009. The majority of these permits are for standard plan SFRs in subdivisions, not custom homes. Of the 806 SFR permits issued in FY 2011-12, only 65 were for custom homes.

Housing market studies credit the slight upswing in new housing activity to the absorption of foreclosures on the market. NOTE: The estimated completion date (ECD) /turn around time for plan reviews for custom single family residences is 20 business days. A standard plan single family residence permit is generally permitted in 5 days or less. The ECD for residential additions/alterations is 10 business days.

R
SBP # of specified Building Safety Employees (1 plans examiner & 1 building inspector) will have obtained certification in energy related codes

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	50.00%	0.00%	0.00%

No certifications were obtained in energy related codes in Fiscal Year 2011-12. The cost of the initial exam is paid for by the County, however if the employee does not pass the exam, the retake exam fee is paid for by the employee. Due to personal financial constraints, some employees were not able to afford the cost of retaking the exam which has had a significant negative impact on our annual target.

NOTE: Obtainment of certifications is not mandated in the State of Arizona as it may be in other parts of the country. This program was created by Pinal County to promote professionalism and excellence in application of the building codes for the built environment.

O
SBP Commercial permits issued

	Q1	Q2	Q3	Q4	FY12 YTD
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BUILDING AND SAFETY

FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
25	1	25	2	10	6	15	3	12

12 commercial permits issued in FY 2011-12.

SBP Employees completed required certifications

FY12 Target	Q1		Q2		Q3		Q4	FY12 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
11	4	10	1	10	0	7	0	5

Jared, John F., Chris V. and Jim have completed the M,P,E certifications. Jim also obtained his Fire certification. Angie, Darren, Nate, Bryan, Kelly, Ron, Tony, John D. did not obtain MPE certifications. In addition, 1 inspector and 1 PE were unable to obtain Energy related certifications.

SBP Inspections completed

FY12 Target	Q1		Q2		Q3		Q4	FY12 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
15,000	2,974	15,000	2,607	12,000	3,284	12,000	3,807	12,672

12,672 inspections completed in FY 2011-12

SBP Residential permits issued

FY12 Target	Q1		Q2		Q3		Q4	FY12 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
1,232	221	1,232	235	900	321	1,000	369	1,146

369 permits for SFRs and residential additions/alterations for the 4th quarter. 806 permits for SFRs issued in FY 2011-12. 1,146 residential permits (inclusive of SFRs and additions/alterations) were issued in FY 2011-12.