

Pinal County Performance Management

Annual Report

FY 2011-2012

AIR QUALITY

Compliance

Complaint Response

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SBP Complaint Response

FY12 Target	Q1		Q2		Q3		Q4	FY12 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	97.96%	95.00%	97.78%	96.00%	98.59%	98.00%	98.04%	98.15%

Air Quality inspectors responded to 50 out of 51 complaints received in the 4th quarter within 3 business days. The remaining complaint was responded to within 5 business days.

For FY11-12, we responded to 98%, or 212 out of 216, of our complaints within 3 business days.

While we did not make our goal of 100%, we will continue to emphasize timely customer service and answer complaints as quickly as current staffing levels allow. Complaint response personnel will continue to track the time it takes to make initial follow up on each issue and schedule follow ups as quickly as possible.

Monitoring

Monitoring Operations

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SBP % Healthy Days PM10

FY12 Target	Q1		Q2		Q3		Q4	FY12 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
99.70%	83.99%	84.00%	95.01%	84.00%	98.74%	84.00%	91.68%	92.55%

This measure tracks County compliance with the Federal National Ambient Air Quality Standard for Particulate Matter less than 10 micrometers in diameter, also called the PM10 NAAQS. Compliance with the standard is demonstrated when the daily ambient concentration of PM10 is less than 150 µg/m³. Failure to meet the standard can result in a non-attainment designation by the EPA and more stringent emission regulations for PM10. Daily measurements are made at locations in Central and Western portions of the county with EPA approved equipment. Additional information describing the air monitoring network can be found on the Pinal County Web Site at: www.pinalcountyaz.gov/Departments/AirQuality/Documents/Monitoring%20Network/2010%20Network%20Plan.pdf

During the Quarter ending in June 2012, 584 of a possible 637 monitoring days at the 7 sites were considered healthy for PM10. This equates to 92% healthy days. Of the 52 unhealthy days, 32 were recorded at the Cowtown site one was recorded at the Stanfield site which was under low wind conditions. The remaining 19 unhealthy days were the result of wind blown dust. These events have been flagged as exceptional events under EPA's policy and are awaiting concurrence by that agency.

For FY11-12, 2311 out of 2496 monitoring days at the 7 sites were considered healthy for PM10. This equates to 93% healthy days. In June of 2012 the USEPA officially designated a portion of western Pinal County as nonattainment for PM10. Pinal County Air Quality and the Arizona Department of Environmental Quality are currently working on the required State Implementation Plan (SIP) that will ultimately result in measures designed to reduce PM10 concentrations.

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SBP Data Collection Rate

FY12 Target	Q1		Q2		Q3		Q4	FY12 YTD
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
75.00%	97.44%	85.00%	99.04%	87.00%	99.01%	87.00%	97.97%	98.33%

During the Quarter ending June 2012, the data collection rate was 98%. Loss of data during the quarter was due to routine instrument checks and shelter temperature out of operating range.

The FY11-12 annual data collection rate was 98%. Monitoring staff will continue to emphasize the collection of timely and quality assured data. The EPA requires a minimum of 75% data recovery.

AIR QUALITY

Permitting

Permitting Timeframes

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SBP % of New/Revision Permit Application final actions within the applicant-requested timeframe

	Q1		Q2		Q3		Q4	FY12 YTD
FY12 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	Actual
100.00%	0.00%	100.00%	0.00%	100.00%	100.00%	100.00%	0.00%	100.00%

During the fourth quarter we completed 28 permitting transactions. Only 2 of them were new permits, but the applicants did not request specific timeframes since they already held a previous permit (ADEQ or other) which covered them until our permit was issued. All the other permitting transactions were either renewals or minor modifications which can operate while the permit is being drafted and permitting timeframes are not critical.

Other than during the third quarter, during FY11-12 no applicant requested a specific timeframe for their respective permit.

Indications of a 0.00% 'actual' reflect time periods where no permit applicant requested a permit more quickly than allowed under ADEQ's licensing time frames.

For the year, all new permits and major revisions were issued within the more restrictive of the applicant's requested time line or the default of ADEQ's equivalent licensing time frame.