

Pinal County - Managing For Results

Annual Report

FY 2010-2011

RECORDER

Recording Program

Recorded Document Activity

KR % of customer payments by an alternate payment method

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate						
50.00%	0.00%	5.00%	70.94%	73.00%	69.44%	63.00%	68.40%	63.00%	69.06%	63.00%

We have exceeded our goal of 50% to 63% of our customers are using alternative payment methods when recording or obtaining voter and/or services. We began taking credit card payments in October 2010, which enabled us to meet our customers demands for ease of paying for services offered by the Recorder's Office. The Recorder's office has processed \$886,467 in recordings and other services using an alternate payment method, this total does not include checks and cash payments.

KR % of the recording process completed within 2 weeks of being recorded.

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
85.00%	97.72%	85.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.38%	100.00%

Each of the recorders offices are responsible for the recordings that are presented in their respective offices, asking for assistance as needed through electronic means of document sharing allow all recordings to be completed timely as set by this measure. During this first quarter of reporting we exceeded the goal at 95%. We experienced short staff during these days. Since this time this goal/measure has been closely monitored to ensure documents are through the process and each month we have acheived 100% compliance. This was accomplished, by all staff members monitoring the work and asking for help from the other offices that has allowed us to exceed the prescribed measurements.

Voter Services Program

Early Voting Activity

KR ballots for early voting distributed to the voter error free

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate						
99.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

100% of early ballots distributed were voter error free. There were 117230 ballots distributed to voters this fiscal year.

Voter Registration Activity

KR % of Voter Identification cards distributed within 10 days of receipt of registration forms

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate						
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

For the year, 43031 identification cards were distributed, usually on a weekly basis. All met the CYEE of 100%.