

# Pinal County - Managing For Results

## Annual Report

### FY 2010-2011

#### PLANNING & DEVELOPMENT

##### Compliance Team Program

###### Permitting Activity

KR % of customers accessing online permit status information

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate						
0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Due to budget constraints this project continues to be delayed. The online services are still at the forefront of delivering excellent customer service.

KR % of Special Event Permits (SEP) issued within 60 working days or less.

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate						
90.00%	100.00%	90.00%	100.00%	90.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%

21 out of 21 Special Event Permits were issued within 60 working days or less this year. Special Events continue to be serviced in an efficient and streamlined manner.

###### Zoning Compliance Team Activity

KR % of code compliance enforcement actions proactively initiated by the planning department.

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate						
65.00%	78.52%	65.00%	84.05%	65.00%	58.06%	65.00%	12.96%	68.57%	69.16%	68.57%

Out of 1270 compliance cases opened this fiscal year, 1,270 were proactively enforced. Although the number of proactive cases decreased during the reduction in force, this goal was still met.

##### Land Use Planning Program

###### Land Use Planning Activity

KR % of zoning applications will meet 95% of the factors in the Pinal County Comprehensive Plan Scorecard

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
100.00%*	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%

This year 11 of 12 cases met to requisite criteria

##### Specific Site Plan Program

###### Specific Site Plan Activity

KR % Site Plan Reviews delivered to applicant within the time frame guideline

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
90.00%	58.33%	90.00%	130.77%	90.00%	66.67%	90.00%	64.29%	90.00%	75.36%	90.00%

There were sixteen out of seventeen Specific Site Plan Reviews approved this year that met the 90 day turnaround time. This is a new measurement with data being collected. We are currently working on a parallel review process to streamline reviews. The challenges could be negotiation solutions between applicants and county staff that could affect approval time.

**PLANNING & DEVELOPMENT**

**Subdivision / Minor land Division / Addressing Program**

Subdivision / Minor Land Division / Addressing Activity

KR % of final plats reviewed will have a turnaround time of 8 months or less.

	Q1		Q2		Q3		Q4		FY11 YTD	
FY11 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
50.00%	0.00%	50.00%	0.00%	50.00%	100.00%	50.00%	66.67%	50.00%	75.00%	50.00%

There were four final plats sent to the Board of Supervisors for approval this fiscal year. All but one was completed within eight months. A total of 320 lots have been recorded this fiscal year.