

Pinal County - Managing For Results

Annual Report

FY 2009-2010

PUBLIC DEFENDER

Civil Representation Program

Mental Health Representation

KR 85% of file reviews that show appropriate legal analysis client contact and documentation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
85.00%	88.89%		95.00%	90.00%	100.00%	90.00%	100.00%	100.00%	96.15%	100.00%

We are not funded for a position for an attorney to represent our clients who have been petitioned for involuntary mental health treatment. Our mental health case load has nearly doubled in the last two years. This area is now a full time job. The attorney who has been representing these clients has done a superb job of representing these clients and providing documentation of her work.

Criminal Representation Program

Adult Felony

KR 85% of file reviews that show appropriate legal analysis, client contacts and documentation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
85.00%	58.54%		54.39%	85.00%	69.79%	85.00%	71.91%	85.00%	63.25%	85.00%

For the number of cases being assigned to the lawyers in this office, we should have ten more lawyers than we do at this time. The lawyers in this office are all working very long hours, including nights and weekends just to keep up and are unable to provide the documentation we envisioned when we wrote our plan.

Adult Misdemeanor

KR 85% of client file reviews show appropriate legal analysis, client contact and documentation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
85.00%	64.00%		48.98%	85.00%	85.29%	85.00%	66.67%	85.00%	64.34%	85.00%

The percentage of cases which contain sufficient documentation is much less that we would like it to be. This is the direct result of our burdensome case loads, which are greatly in excess of what they should be. The number of cases being handled by the Office of the Public Defender necessitates the lawyers in this office are all working very long hours, including nights and weekends just to keep up and are unable to provide the documentation we envisioned when we wrote our plan.

We have no lawyers or support staff positions for representation of people charged with misdemeanors, although we handle all eight Justice Courts in Pinal County. The number of misdemeanor cases assigned to the Public Defender would indicate that we should have 2.5 lawyers who handle misdemeanor caseloads. The cases are handled by Adult Felony Lawyers who must fit these cases into their already hectic schedules.

Juvenile Court

KR 85% of client file reviews that show appropriate legal analysis, client contacts and documentation

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
85.00%	71.43%		40.43%	85.00%	45.45%	85.00%	66.23%	85.00%	50.51%	85.00%

The percentage of cases which contain sufficient documentation is much less that we would like it to be. The same is true of client visitation of our in custody clients. This is the direct result of our burdensome case loads, which are greatly in excess of what they should be. For the number of cases being assigned to the lawyers in this office, we should have ten more lawyers than we do at this time. The lawyers in this office are all working very long hours, including nights and weekends just to keep up and are unable to provide the documentation we envisioned when we wrote our plan.

We are also inadequately staffed for the number of Juvenile Delinquency cases we handle. The Supreme Court Standards dictate that we should have 5 full time lawyer positions to handle the number of cases assigned to us. With only three lawyers handling Juvenile Cases, we are significantly understaffed. Each lawyer has handled nearly twice the number of cases authorized by the Supreme Court.

PUBLIC DEFENDER

Specialty Court Program

Mental Health Diversion Court

KR 85% of client who continue mental health treatment for one year after graduation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
85.00%	0.00%		0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

This court has not been implemented and is not expected to be implemented within the next year.

Team Based Post Conviction Court

KR 80% of Adult Drug Court graduates that are not convicted of felony drug related charges within two years of graduation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
80.00%	0.00%				0.00%	80.00%	0.00%	0.00%	0.00%	0.00%

Although we have established a measure which we think will accurately evaluate the benefit and cost effectiveness of these intensive post-conviction specialty courts, we do not have the ability to track this measure. The information regarding the recidivism rate of successful graduates of these programs is available only to probation and law enforcement. We do not believe that simpler measures used by other departments which measure success by rate of successful completion of the program provide the necessary information needed to evaluate the success or failure of these programs. Although there is some data at the national level which strongly indicates that similar programs do reduce recidivism rates, Pinal County does not have such data. Without information regarding the recidivism rate of those who successfully complete the programs, we are unable to measure our success.

KR 80% of Domestic Violence Court graduates who are not convicted of felony domestic violence related charges within two years of graduation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
80.00%					0.00%	80.00%	0.00%	0.00%	0.00%	0.00%

Although we have established a measure which we think will accurately evaluate the benefit and cost effectiveness of these intensive post-conviction specialty courts, we do not have the ability to track this measure. The information regarding the recidivism rate of successful graduates of these programs is available only to probation and law enforcement. We do not believe that simpler measures used by other departments which measure success by rate of successful completion of the program provide the necessary information needed to evaluate the success or failure of these programs. Although there is some data at the national level which strongly indicates that similar programs do reduce recidivism rates, Pinal County does not have such data. Without information regarding the recidivism rate of those who successfully complete the programs, we are unable to measure our success.

KR 80% of Juvenile Drug Court graduates who are not found guilty of a drug related felony within two years of graduation.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
80.00%					0.00%	80.00%	0.00%	0.00%	0.00%	0.00%

Although we have established a measure which we think will accurately evaluate the benefit and cost effectiveness of these intensive post-conviction specialty courts, we do not have the ability to track this measure. The information regarding the recidivism rate of successful graduates of these programs is available only to probation and law enforcement. We do not believe that simpler measures used by other departments which measure success by rate of successful completion of the program provide the necessary information needed to evaluate the success or failure of these programs. Although there is some data at the national level which strongly indicates that similar programs do reduce recidivism rates, Pinal County does not have such data. Without information regarding the recidivism rate of those who successfully complete the programs, we are unable to measure our success.

Administrative

Department Director

KR % of applicable Key Results achieved

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
100.00%	0.00%		0.00%				0.00%	0.00%	0.00%	0.00%

PUBLIC DEFENDER

Administrative

Department Director

KR % of surveyed customers who say they are satisfied or very satisfied with the services provided by the department

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
75.00%					100.00%	75.00%	0.00%	75.00%	100.00%	75.00%

Financial Services

KR % of non-construction payment authorizations (purchase orders) entered into the system within three business days of receipt of goods

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
90.00%	0.00%		94.74%	90.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%

This fiscal year 100% of non construction payment authorizations were entered within three business days of receipt for ten out of twelve months.

Human Resources

KR % of all annual employee appraisals will be submitted to Human Resources by the end of January due date.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
98.00%	0.00%		0.00%		0.00%		0.00%	0.00%	0.00%	0.00%

Records Management

KR % of record series managed in compliance with legal and policy requirements as determined by the Arizona State Library of Archives.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
100.00%	0.00%	100.00%	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

The Office of the Public Defender uses a destruction/retention schedule that complies with the requirements of the State Bar of Arizona and the Library of Archives.

Training

KR % of training dollars spent that directly align to County or Department strategic goals.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
85.00%	0.00%		100.00%	85.00%	100.00%	85.00%	100.00%	100.00%	100.00%	100.00%

The Office of the Public Defender receives grant money to provide Continuing Legal Education. Each lawyer is required by the State Bar of Arizona to complete 15 hours per year of CLE. All of the money spent on Continuing Legal Education directly aligns to our strategic goals.

Vehicle Management

KR % of department vehicles operated more than 10,000 miles per year

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
95.00%	0.00%		0.00%	95.00%	0.00%	95.00%	0.00%	0.00%	0.00%	0.00%

We have four vehicles assigned to this department. These vehicles are primarily used to travel back and forth to court.

PUBLIC DEFENDER

Administrative

Vehicle Management

^{KR} % of department vehicles with preventative maintenance performed as scheduled

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
95.00%	0.00%		16.67%	95.00%	16.67%	95.00%	0.00%	100.00%	16.67%	100.00%

All four vehicles received preventative maintenance when required.