

# Pinal County - Managing For Results

## Annual Report

### FY 2009-2010

#### JUSTICE OF THE PEACE - MARICOPA

##### Administrative

###### Financial Services

KR % of non-construction payment authorizations (purchase orders) entered into the system within three business days of receipt of goods

FY10 Target	Q1		Q2		Q3		Q4		FY10 YTD	
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
90.00%							100.00%		100.00%	

##### Information and Data Sharing Program

###### Information and Data Sharing Activity

KR % of financial reports completed on or before the date due.

FY10 Target	Q1		Q2		Q3		Q4		FY10 YTD	
	Actual	YE Estimate	Actual	YE Estimate						
100.00%	100.00%	100.00%	100.00%	8.00%	100.00%	8.00%	100.00%	8.00%	100.00%	8.00%

This Fiscal Year all reports were completed and submitted well within the scheduled time frame to the Pinal County Treasurer and the State Supreme Court. After analyzing this measurement, it has been determined that this is not an effective result measurement. Although these financial reports are significant to our internal court customers, it does not hold the same importance to our external court users and county residents. The court will work to create a new result measurement that holds a value to all court users.

##### Justice Court Program

###### Customer Service Activity

KR % of surveyed court users that agree or strongly agree that they were able to complete their court business in a reasonable amount of time

FY10 Target	Q1		Q2		Q3		Q4		FY10 YTD	
	Actual	YE Estimate	Actual	YE Estimate						
0.00%	0.00%	80.00%	0.00%	80.00%	0.00%	80.00%	0.00%	0.00%	0.00%	0.00%

With the notably increase in our caseload, and the absence of one employee on FMLA and the hiring and training of 2 other clerks, we were unable to spare the personnel necessary to perform the survey. We should conclude the survey by the end of 2010.

###### Judicial Activity

KR % of DUI cases resolved within 180 days

FY10 Target	Q1		Q2		Q3		Q4		FY10 YTD	
	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
60.00%	100.00%	60.00%	75.00%	60.00%	100.00%	60.00%	100.00%	60.00%	92.86%	60.00%

The justice courts in Pinal County monitors the disposition of DUI cases pursuant to Arizona Supreme Court Administrative Order 2007-94 which sets the goal of adjudicating 93% of all misdemeanor DUI cases within 180 days. Our annual goal was positioned at 60% in order to begin the structure of this program. While we were able to consistently meet our goal, we found that our biggest obstacle was the reentering of DUI cases from warrant status. We believe this DUI program benefits the court users by reducing the amount of time spent in court, away from work and family obligation. Holding offenders accountable in a timely manner promotes a safer community