

Pinal County - Managing For Results

Annual Report

FY 2009-2010

JUSTICE OF THE PEACE - APACHE JUNCTION

Information and Data Sharing Program

Information and Data Sharing Activity

KR % of financial reports completed before the date due

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

All of the financial reports required by the County Treasurer and the state Supreme Court were submitted timely. After reviewing this measurement for the year, it has been determined not to be an effective result measure. While these financial reports are important to our internal court customers, it does not hold the same value to our external court users and county residents. As a result, the court will work to create a new result measurement that is a value to all court users.

Justice Court Program

Customer Service Activity

KR % of surveyed court users that agree or strongly agree that they were able to complete their court business in a reasonable amount of time

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
*	81.56%	80.00%	0.00%	80.00%	0.00%	80.00%	0.00%	0.00%	81.56%	0.00%

Our caseload has increased substantially and we have been down one employee due to FMLA therefore, we have not been able to spare the personnel necessary to conduct the survey. We should complete the survey by the end of 2010.

Judicial Activity

KR % of DUI cases resolved within 180 days

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
80.00%	87.50%	80.00%	84.62%	70.00%	92.00%	85.00%	90.70%	85.00%	89.02%	85.00%

The justice courts in Pinal County monitor disposition of DUI cases pursuant to Arizona Supreme Court Administrative Order 2007-94 which sets the goal of adjudicating 93% of all misdemeanor DUI cases within 180 days. This court set a annual goal of 80% as we needed to develop policies and procedures to implement the program. While the court did not achieve the desired results set by the Supreme Court, we were able to exceed our expectations by 4%. We will continue to improve DUI case processing until we meet the Supreme Court's goal. We believe this benefits the court users by reducing the amount of time spent in court, away from work and family obligation. Holding offenders accountable in a timely manner promotes a safer community.