

Pinal County - Managing For Results

Annual Report

FY 2009-2010

JUSTICE OF THE PEACE - FLORENCE

Information and Data Sharing Program

Information and Data Sharing Activity

KR % of financial reports completed on or before the date due

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	8.00%	100.00%	8.00%

All of the financial reports required by the County Treasurer and the state Supreme Court were submitted timely. After reviewing this measurement for the year, it has been determined not to be an effective result measure. While these financial reports are important to our internal court customers, it does not hold the same value to our external court users and county residents. As a result, the court will work to create a new result measurement that is a value to all court users.

Justice Court Program

Customer Service Activity

KR % of surveyed court users that agree or strongly agree that they were able to complete their court business in a reasonable amount of time

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
80.00%	0.00%	80.00%	0.00%	80.00%	81.82%	80.00%	0.00%	80.00%	81.82%	80.00%

This is an annual survey that is scheduled to be completed by May of each year. We had a total of 33 surveys completed with 81% that agree/strongly agree that their court business was completed in a reasonable amount of time. These surveys were concluded during Arraignments, Pre-Trial Conferences, Trials, Eviction Actions and Civil hearings.

Judicial Activity

KR % of DUI cases resolved within 180 days

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
70.00%	100.00%	70.00%	100.00%	40.00%	85.71%	40.00%	92.86%	40.00%	93.33%	40.00%

The justice courts in Pinal County monitor disposition of DUI cases pursuant to Arizona Supreme Court Administrative Order 2007-94 which sets the goal of adjudicating 93% of all misdemeanor DUI cases within 180 days. This court set a annual goal of 70% as we needed to develop policies and procedures to implement the program. While the court did not achieve the desired results set by the Supreme Court, we were able to exceed our expectations by 4%. We will continue to improve DUI case processing until we meet the Supreme Court's goal. We believe this benefits the court users by reducing the amount of time spent in court, away from work and family obligation. Holding offenders accountable in a timely manner promotes a safer community.

Administrative

Department Director

KR % of applicable Key Results achieved

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
100.00%										

KR % of surveyed customers who say they are satisfied or very satisfied with the services provided by the department

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
75.00%										

JUSTICE OF THE PEACE - FLORENCE

Administrative

Financial Services

KR % of non-construction payment authorizations (purchase orders) entered into the system within three business days of receipt of goods

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate	Actual	YE Estimate
90.00%							200.00%		200.00%	

Human Resources

KR % of all annual employee appraisals will be submitted to Human Resources by the end of January due date.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
98.00%										

Records Management

KR % of record series managed in compliance with legal and policy requirements as determined by the Arizona State Library of Archives.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
100.00%										

Training

KR % of training dollars spent that directly align to County or Department strategic goals.

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
85.00%										

Vehicle Management

KR % of department vehicles operated more than 10,000 miles per year

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
95.00%										

KR % of department vehicles with preventative maintenance performed as scheduled

	Q1		Q2		Q3		Q4		FY10 YTD	
FY10 Target	Actual	YE Estimate	Actual	YE Estimate						
95.00%										