

44
45 The Pinal County Superior Court and LJ courts are responsible to provide services identified in
46 this plan to all LEP persons. The following list shows the foreign languages that are most
47 frequently used in this court’s geographic area at this time.

- 48
49 1. Spanish
50 2. Mandarin & Fuzhou¹
51 3. Vietnamese
52 4. Farsi

53
54 This information is based on data collected from statistics kept at the Interpreter’s Office and is
55 based upon the last 2 years of data collected on use of Language Interpreters in this
56 jurisdiction.

57
58 American Sign Language (ASL) which would occupy the 2nd place of languages most used in this
59 county is not included in the above list as the requirements to provide ASL interpreters is not
60 only a language access issue but foremost an issue covered under the ADA (Americans with
61 Disabilities Act).

62
63 Pinal County is a rural county with an ethnically and linguistically diverse population. The
64 2013 census estimated an overall population of 389,350, and a 2014 estimate of 401,918 of
65 which 29 percent is of Hispanic origin, and 1.9% are of Asian descent. While many are
66 English speakers, some have no or little command of the English language.

67
68
69 **III. Language Assistance Resources**

70 **A. Interpreters Used in the Courtroom**

71 **1. Providing Interpreters in the Courtroom**

72
73 In the Pinal County Superior Court, the Justice of the Peace and the covered Municipal Courts,
74 Conciliation Court, Juvenile Court Services and Adult Probation, court interpreters will be
75 provided at no cost to ALL LEP persons including witnesses, litigants, victims, parents,
76 guardians, and family members of minors as well as any other person whose presence or
77 participation is necessary or appropriate as determined by the judicial officer.

78

¹ Some of these numbers may only represent one party going through the court system but in an event which triggers repeated need for an interpreter for that particular language.

79 The court employs well-qualified professional interpreting staff under the supervision of a
80 certified interpreter. Services provided are not only interpretation but also translation of
81 documents and transcription/translation services. It is the policy of this court that an interpreter
82 be utilized at all hearings where such services are necessary.
83 Currently, no service gaps have been identified in the provision of interpreter services, neither in
84 the Superior Court nor in the Justice of the Peace precincts. Court staff is aware of our services
85 and is proactive in procuring our services, setting appointments and ensuring court events are
86 adequately staffed with interpreters. Court ordered services are staffed as well upon the service
87 provider's request, as well as attorney-client visits, diversion, mediation, probation interviews
88 etc. Justice court hearings are staffed on a weekly basis with an in-person interpreter. For ad-
89 hoc matters, telephone interpreting is used to notify the parties of another court date and/or to
90 dispose of a matter at that time via a telephonic hearing.

91
92 It is the responsibility of the private attorney, Public Defender or County Attorney to provide
93 quality interpretation and translation services for witness interviews, pre-trial transcriptions and
94 translations and attorney/client communications during out of court proceedings.

95

96 **2. Determining the Need for an Interpreter in the Courtroom**

97

98 The Pinal County Superior Court, the Justice of the Peace precincts and the Municipal Courts
99 included in this LAP plan may determine whether an LEP court customer has limited English
100 proficiency. Identification of language needs at the earliest point of contact is highly
101 recommended. The need for a court interpreter may be identified prior to a court proceeding by
102 the LEP person or on the LEP person's behalf by counter staff, self-help center staff, family
103 court services, or outside justice partners such as attorneys, juvenile or adult probation officers,
104 CPS staff, Detention center employees, mediation services staff and the interested party either
105 directly or indirectly through third parties.

106 Once a party has been identified, the integrated case management software AJACS has a method
107 to flag parties requiring an interpreter in the person management tab. Court staff and interpreter's
108 staff are utilizing this method for identifying LEP needs.

109

110 Signage throughout the court buildings indicating interpreter services are available may also help
111 to identify LEP individuals. The Pinal County Superior Court displays a sign at the entrance
112 showing the location of the Court Interpreter's office. The interpreter's office displays the "I
113 speak" cards, and Court Security and Clerk's counter staff will direct LEP persons toward the
114 interpreter's office which is readily accessible to the public or available via telephone.

115

116 The need for an interpreter also may be made known in the courtroom at the time of the
117 proceeding. In a case where the court is mandated to provide an interpreter, but one is not
118 available at the time of the proceeding, even after the court has made all reasonable efforts to

119 locate one, as previously outlined in this plan, the case will be postponed and continued to a
120 date when an interpreter can be provided.

121
122 Agencies and attorneys coming before the courts are aware of the services provided by the
123 Court Interpreter Staff in the Superior and Justice Courts and make full use of these services.

124
125

126
127

3. AOC Interpretation Resources

128
129 Court Interpreter Registry and Listserv

130 The AOC maintains a statewide roster of individuals who indicate they have interpreting
131 experience and have expressed interest in working in the courts. The court will determine the
132 competence of the persons listed. This roster is available to court staff on the Internet at
133 <http://www.interpreters.courts.az.gov>.

134

135 The Pinal County Superior Court Interpreters office, through many years of collaboration with
136 other courts and on its own initiative, has created a directory of available interpreters throughout
137 the state and beyond, to insure prompt coverage of any language need at the earliest time
138 possible. This list is available to court staff and attorneys upon request.

139

140 Additionally, AOC created a statewide listserv to allow courts to communicate via email on
141 court interpreter-related matters. The listserv is an excellent resource to locate referrals for
142 specific language needs. Access codes and instructions to join the listserv may be obtained from
143 the AOC Language Access contact person.

144

145 Video Remote Interpreting (VRI)

146 The AOC has installed video conferencing equipment at the State Courts building that will allow
147 courts with compatible technology to remotely conference an interpreter from the Phoenix
148 metro area or from another court jurisdiction into their court to improve resource allocation
149 and reduce time and costs associated with interpreter travel. Contact the AOC LAP contact for
150 more information on VRI connectivity and checklist for court proceedings most appropriate for
151 video.

152

153

154

155

B. Language Services Outside the Courtroom

156

157 The Pinal County Superior Court, the Justice of the Peace precincts and the included Municipal
158 courts are responsible for taking reasonable steps to ensure that LEP individuals have meaningful
159 access to all court services and programs outside the courtroom. Court services and programs
160 include but are not limited to self-help centers, clerk offices, intake officers, cashiers, and records

161 room.

162

163 The court also is responsible for taking reasonable steps to ensure that LEP individuals have
164 meaningful access to all court-ordered services and programs. Court-ordered services and
165 programs include but are not limited to Conciliation, mediation, arbitration, treatment or
166 educational programs provided by a court employee or a private vendor under contract with the
167 court. Contracts with vendors that provide direct services to court users must include the
168 requirement that the vendor provide language services including interpreters, for all LEP
169 individuals.

170

171 To facilitate communication between LEP individuals and court staff, the Pinal County Superior
172 Court uses the following resources to the degree that resources are available:

173

- 174 • Staff court interpreters and independent interpreter contractors;
- 175 • Bilingual employees are employed in key positions at the clerk's counter, the jury
176 commissioner's department and Juvenile/Adult Probation. Departments with no access to
177 bilingual staff at any given moment will contact the interpreter's office for assistance, and
178 if no one is available, will utilize the Language Line for assistance.
- 179 • "I Speak" cards are readily available to identify the individual's primary language;
- 180 • Written information at the Law Library/Self Help Center is available in Spanish on how
181 to access and navigate the court;
- 182 • Telephonic interpreter services, (from contract interpreters or the Language Line); and,
- 183 • A court public phone line with key instructions provided in Spanish to request court
184 services.
- 185 • Bilingual Kiosk (Spanish/English) in the Clerk of the Court area to assist parties at the
186 Clerk of the Court.
- 187 • Multilingual sign at the front information desk indicating court interpreter office location
188 as well as "I speak" cards and language ID posters located at the court interpreter's
189 office.

190

191 To provide linguistically accessible services for LEP individuals, the Pinal County Superior
192 Court provides the following:

193

- 194 • Self-help center services that include bilingual self-help center staff, telephonic language
195 assistance in Spanish and via email.
- 196 • Written informational and educational materials and instructions in Spanish for court
197 forms.
- 198 • A network of providers of translation services for languages other than Spanish who are
199 able to translate key documents into the LEP's language upon counsel's request or court
200 order.
- 201 • Immediately available over-the-phone language services via Language Line.

202

203 The Justice and Municipal Courts provide most court forms in Spanish, and those who do not

204 have those forms available at this time are suggested to have those forms available by the end of
205 2015 to be fully compliant. The Superior Court Interpreters office and the covered Municipal
206 Courts will collaborate in this effort.

207
208 **C. Court appointed or supervised personnel**

209
210 The Pinal County Superior Court, the Justice of the Peace precincts and the included
211 Municipal courts also shall ensure that court appointed or supervised personnel,
212 including but not limited to child advocates, guardians ad litem, court psychologists and
213 doctors provide language services, including interpreters as part of their service delivery
214 system to LEP individuals.

215
216
217
218 **D. Translated Forms and Documents**

219
220 The Arizona courts understand the importance of translating forms and documents so that LEP
221 individuals have greater access to the courts' services. The Pinal County Superior Court
222 currently uses forms and instructional materials translated into Spanish

- 223
224
- 225 • The Pinal County Superior Court has translated the following VITAL documents into
226 Spanish: There are a variety of forms available at the Pinal Justice courts which have
227 been translated into Spanish, such as plea agreements, rights advisement, waiver of
228 counsel, financial affidavit, forms for use by the Conciliation Court and Dependency
229 court coordinators. This is an ongoing effort as forms change and the interpreter's office
230 is available to assist in rendering forms for court use into the required language(s).
 - 231 • Patrons in need of bilingual forms are also being directed to the Supreme court's website
232 at www.azcourts.gov/elcentrodeautoservicio/FormulariosdeAutoservicio.aspx
 - 233
 - 234 • Forms regularly utilized by Juvenile and Adult Probation, Victim Services, Conciliation
235 Court Services and other court departments have been translated into Spanish and are too
236 numerous to list here. All court departments are aware to enlist the services of the court
237 interpreters to update these translations and provide translations of newly required
238 materials. This is an ongoing effort as forms change and the interpreter's office is
239 available to assist in rendering forms for court use into the required language(s).
 - 240
 - 241 • A network of providers of translation services for languages other than Spanish who are
242 able to translate key documents into the LEP's language upon counsel's request and court
243 order.
 - 244 • Minute entries, consent decrees, court orders and police reports, findings, orders,
245 correspondence and other documents are regularly translated into Spanish as requested by
246 court, counsel or the affected parties.

247
248 Interpreters at court hearings are expected to provide sight translations of court documents and
249 correspondence associated with the case. Some frequently used forms have also been translated
250 for the Justice of the Peace Precincts and are available and being used at these facilities.
251 The court interpreter department is available to translate any forms, materials, evidence, minute
252 entries etc. into Spanish or any other language requested. Currently, all minute entries with
253 judgments / orders in matters involving a Spanish speaker are routed to the office to be translated
254 and sent on to the parties. Translations are then filed with the Clerks' Office.
255
256

257 **E. WEBSITES/ONLINE ACCESS**

258
259 If a court operates an Internet website, it should ensure the website is accessible to LEP persons
260 and will include, at a minimum:
261
262 • A notice about the availability of language services written in Spanish and posted
263 on the home page.
264 • A hyperlink to the Arizona Supreme Courts' Spanish translated webpages at
265 <http://www.azcourts.gov/elcentrodeautoservicio/FormalriosdeAutoservicio.aspx>.
266

267 Interpreters at court hearings are expected to provide sight translations of court documents and
268 correspondence associated with the case.
269

270 **IV. Court Staff and Volunteer Recruitment**

271 **A. Recruitment of Bilingual Staff for Language Access**

272 The Pinal County Superior Court is an equal opportunity employer and recruits and hires
273 bilingual staff to serve its LEP constituents. Primary examples include but are not limited to:
274

- 275 • Court interpreters to serve as permanent employees of the court;
- 276 • Contract interpreters on a per-diem basis to supplement interpreter staff when needed;
- 277 • Bilingual staff to serve at public counters and or self-help centers; and
- 278 • Bilingual staff available on call to assist with contacts from LEP individuals, as needed.

279 280 **B. Recruitment of Volunteers for Language Access**

281 The Pinal County Superior Court at this time does not have a volunteer program for Language
282 Access. However, interested parties are encouraged to observe court proceedings accompanying
283 a staff interpreter to become informed about the career opportunity as staff time permits.
284 Requests are to be made to the Chief Interpreter (Language Access Coordinator), who will assign
285 interested parties to available staff for observation.
286

287 **V. Judicial and Staff Training**
288

289 The Pinal County Superior Court is committed to providing language access training
290 opportunities for all judicial officers and staff members. Training and learning opportunities
291 currently offered will be expanded or continued as needed. Those opportunities include:
292

- 293 • Diversity Training;
- 294 • AOC's Language Access in the Courtroom Training DVD;
- 295 • Cultural competency training;
- 296 • Staff attendance specific for Spanish interpreters, provided by the court in partnership
297 with local colleges and institutions to offer these classes on site and free to employees on
298 court time, or through tuition reimbursement;
- 299 • New employee orientation training; and,
- 300 • Judicial officer orientation on the use of court interpreters and language competency.
- 301 • The Pinal County Interpreters office has developed training materials on the Use of Court
302 Interpreters for Attorneys and Judges and can be contacted for training requests regarding
303 Language Access and Working with Interpreters.
304

305
306 **VI. Public Outreach and Education**

307 To communicate with the court's LEP constituents on various legal issues of importance to the
308 community and to make them aware of services available to all language speakers, the Pinal
309 County Superior Court will provide community outreach and education when the opportunity
310 arises to address public groups through meetings or press releases.
311

312 **VII. Formal Complaint Process**
313

314 If an LEP court customer believes meaningful access to the courts was not provided to them,
315 they may choose to file a complaint with the Court Administrator. Complaint forms in 4
316 languages and English are attached to this Language Access plan and were provided by the
317 AOC.

- 318 ○ Forms posted on the court's website at www.cospinalcountyaz.gov as
319 well as the court interpreter's website.
- 320 ○ [Hard copy forms](#) available at public counters.
321

322 **VIII. Public Notification and Evaluation of LAP**
323

324 **A. LAP Approval and Notification**

325 The Pinal County Superior Court's LAP is subject to approval by the presiding judge and court
326 executive officer. Upon approval, please forward a copy to the AOC Court Services Division.

327 Any revisions to the plan will be submitted to the presiding judge and court executive officer for
328 approval, and then forwarded to the AOC. Copies of Pinal County Superior Court's LAP will be
329 provided to the public on request. The policy will be posted on the courts' website.
330

331 **B. Annual Evaluation of the LAP**

332 The Pinal County Superior Court will routinely assess whether changes to the LAP are needed.
333 The plan may be changed or updated at any time but reviewed not less frequently than once a
334 year.
335

336 Each year in June, the court's Chief Interpreter/Language Access Coordinator in conjunction
337 with the Court Administrator will review the effectiveness of the court's LAP and update it as
338 necessary. The evaluation will include identification of any problem areas and development of
339 corrective action strategies. Elements of the evaluation will include :

- 340
- 341 * Number of LEP persons requesting court interpreters/ language assistance
 - 342 • Assessment of current language needs to determine if additional services or translated
 - 343 materials should be provided;
 - 344 • Solicitation and review of feedback from LEP communities within the county;
 - 345 • Assessment of whether court staff adequately understand LEP policies and procedures
 - 346 and how to carry them out;
 - 347 • Review of feedback from court employee training sessions; and,
 - 348 • Customer satisfaction feedback as indicated on the access and fairness survey, if
 - 349 administered by the court during this time period.
 - 350 • Review any language access complaints received during this time period.
- 351
352

353 **C. Trial Court Language Access Plan Coordinator:**

354 Sabine Michael
355 Senior Court Interpreter/Law Librarian
356 Superior Court in Pinal County
357 P.O. Box 1140
358 Florence, AZ 85132
359 Email: SMichael@courts.az.gov
360 Phone: (520) 866-5421
361

362 **D. AOC Language Access Contact:**

363 Amy Wood
364 [Court Services](#) Division
365 [Administrative Office of the Courts](#)
366 1501 W. Washington Street, Suite 410

367 Phoenix, AZ 85007
368 (602) 452-3337, Awood@courts.az.gov
369

370 **E. LAP Effective date: July 1st, 2015**

371 **F. Approved by:**

372
373 Presiding Judge: **Hon. Stephen F. McCarville** Date: [7/1/2015]

374
375 Administrative Director: **Todd Zweig** Date: [7/1/2015]
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PINAL COUNTY SUPERIOR COURT
(Court Name)

Language Access to Court Services Complaint Form

The court may be required to provide interpreters at no cost for court users, including litigants, victims, and witnesses who do not speak English as their primary language and who have a limited ability to read, speak, write or understand English. If you believe you have not been provided effective language assistance for any court or probation proceeding or other service provided by the court, please complete this form and return it to: Court Administrator, P.O. Box 1748, Florence, AZ 85132
(Address of Court)

*The submission of a complaint will NOT affect the outcome of any court matter.
The court will address your concerns within a reasonable time not exceeding 30 days after submission of this form.*

THIS FORM IS AVAILABLE IN OTHER LANGUAGES UPON REQUEST.

PLEASE COMPLETE:

Today's Date: _____

First Name: _____ Last Name: _____

Address: _____ City/State/Zip: _____ / ____ / _____

Home Telephone: (____) _____ - _____ Mobile Phone: (____) _____ - _____

Email Address: _____

Primary Language: _____

Date of Incident: _____

What problem did you have with language assistance?

- The court did not provide an interpreter
- The interpreter did not interpret correctly or did not speak my language
- Other- please describe:

Section 601 of Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d states that "No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

PINAL COUNTY SUPERIOR COURT
(Miembro del Tribunal)

FORMULARIO DE QUEJA
Servicios de Traducción e Interpretación

Para garantizar la participación en las diligencias y los servicios judiciales, se le proveerá un intérprete sin costo alguno a las personas tales como iligantes, víctimas, ofendidos y testigos que no hablen el inglés como idioma principal o a aquellos que no sepan escribir, leer, entender o hablar el inglés. Si Ud. cree que no le han facilitado servicios de interpretación en el tribunal, o para gozar de los servicios de régimen a prueba, por favor, llene este formulario y envíelo a: Court Administrator, P.O.Box 1748
Florence, AZ 85132

*Ninguna causa pendiente se verá afectada por haber sometido una queja.
Este tribunal tratará de abordar su queja en un plazo de 30 días después de haberla sometido.*

PUEDEN OBTENER ESTE FORMULARIO EN OTROS IDIOMAS SI LO SOLICITA

LLENE LOS ESPACIOS EN BLANCO:

Fecha: _____

Nombre: _____ Apellido(s): _____

Dirección: _____ Ciudad/Estado/C.P.: _____ / ____ / _____

Teléfono: (____) _____ - _____ Celular: (____) _____ - _____

Comeo electrónico: _____

Idioma principal: _____

¿En qué fecha sucedió el incidente? _____

Explique cuál fue el problema:

- El tribunal no me proporcionó un intérprete
- El intérprete no interpretó de manera adecuada o no hablaba mi idioma.
- Otro motivo; anote los detalles:

La Sección 601 del Título VI de la Ley de Derechos Civiles de 1964, 42 U.S.C. 2000d reza lo siguiente: "A ninguna persona presente en los Estados Unidos se le privará del derecho de participar, ni se le negarán beneficios, ni estará sujeta a la discriminación debido a su raza, etnia u origen, de ningún programa o actividad que reciba fondos federales."

1. Annual Arizona Complaint Form

Page 1 of 1

ADDCMGF1ES

PINAL COUNTY SUPERIOR COURT
(法庭名称)

对法庭所提供其他语言(非英语)翻译服务不满意投诉表格

法庭有义务为当事人、受害者和证人等不说英语为第一语言的民众,或者在阅读、口讲、书写或理解英语能力有限的民众,提供免费翻译服务。如果你认为你在任何法庭事务或缓刑诉讼过程中,未曾接受到有效的语言协助,请填写此投诉表格并提交(下面法庭地址):

Court Administrator, P. O. Box 1748, Florence, AZ 85132
(法庭地址)

提交此投诉表格,于任何正在法庭处理的事务,对其结果不具任何影响
法庭将于此表格提交后一段合理的时间,但不会超过 30 天,处理你的顾虑

此表格可按要求于其他语言提供

请填写:

今天日期: _____

名: _____ 姓: _____

地址: _____ 城市/州/邮编 _____ / ____ / _____

住宅电话号码: (____) _____ - _____ 移动电话号码: (____) _____ - _____

电子邮件: _____

第一语言: _____

事故日期: _____

你遇到了些什么有关语言辅助的问题?

- 法庭没有提供翻译员
- 翻译员的翻译不正确或不讲我的语言
- 其他,请说明:

PINAL COUNTY SUPERIOR COURT

(اسم المحكمة)

الوصول إلى خدمات اللغة لدى المحكمة نموذج الشكوى

قد يطلب من المحكمة توفير المترجمين الفوريين دون أية تكلفة للمتحدثين خدمات المحكمة ، بما في ذلك المتقدمين والمضامين والشهود الذين لا يتكلمون اللغة الإنجليزية كالأمة ، والذين لديهم قدرة محدودة على القراءة أو الكتابة أو فهم اللغة الإنجليزية . إذا كنت تعتقد أنك لم تتلقى مساعدة لغوية فعالة لأية إجراءات المحكمة أو إجراءات المرافعة أو خدمة أخرى تقدمها المحكمة ، يرجى ملء هذا النموذج وإعادته إلى :

Court Administrator, P. O. Box 1748, Florence, AZ 85132

(عنوان المحكمة)

وتقديم شكوى إن يؤثر على نتائج مسألة لدى المحكمة .

فإن المحكمة تعالج الشكاوى الخاصة بك في غضون فترة زمنية معقولة لا تتجاوز ثلاثين يوماً بعد تقديم هذا النموذج :
هذا النموذج متوفر في لغات أخرى عند الطلب

يرجى الاتصال :

تاريخ اليوم : _____

اسم العائلة : _____ الاسم الأول : _____

الحيثية / المدينة / الدولة / الرمز البريدي : _____ العنوان : _____

الهاتف المحمول : (_____) _____ - _____ هاتف المنزل : (_____) _____

عنوان البريد الإلكتروني : _____

اللغة الأساسية : _____

تاريخ الحادث : _____

ما هي المشكلة التي واجهتها بمساعدة اللغة ؟

المحكمة لم توفر مترجم

لم يتكلم المترجم بشكل صحيح أو لم يتكلم لغتي

غيره - يرجى الوصف

PINAL COUNTY SUPERIOR COURT
(Tên Tòa Án)

Mẫu Đơn Khiếu Nại về Việc Tiếp Cận Ngôn Ngữ cho Dịch Vụ Tòa Án

Tòa án có thể được yêu cầu phải cung cấp các thông dịch viên miễn phí cho những người sử dụng dịch vụ của tòa án (những người tham gia phiên tòa), bao gồm các đương sự, nạn nhân và nhân chứng không nói Tiếng Anh như là ngôn ngữ chính của họ và là những người bị hạn chế khả năng nghe, nói, đọc, viết hoặc hiểu Tiếng Anh. Nếu quý vị tin rằng quý vị chưa được cung cấp dịch vụ hỗ trợ ngôn ngữ hiệu quả ở bất kỳ thủ tục tố tụng nào của tòa án, quản chế hoặc dịch vụ khác được tòa án cung cấp, vui lòng hoàn thành đơn này và gửi lại cho: Court Administrator, P. O. Box 1748, Florence, AZ 85132

(Địa Chỉ của Tòa Án)

Việc nộp đơn khiếu nại sẽ KHÔNG ảnh hưởng đến kết quả của bất kỳ vấn đề nào được giải quyết tại tòa án. Tòa án sẽ giải quyết các vấn đề quan ngại của quý vị trong khoảng thời gian hợp lý không quá 30 ngày sau khi nộp đơn này.

ĐƠN NÀY ĐƯỢC CUNG CẤP BẰNG CÁC NGÔN NGỮ KHÁC THEO YÊU CẦU.

VUI LÒNG ĐIỀN ĐẦY ĐÚ THÔNG TIN:

Ngày Hôm Nay: _____

Tên: _____ Họ: _____

Địa Chỉ: _____ Thành Phố/Tiểu Bang/Zip: _____ / _____ / _____

Số Điện Thoại Nhà: (____) _____ - _____ Số Điện Thoại Di Động: (____) _____ - _____

Địa Chỉ Email: _____

Ngôn Ngữ Chính: _____

Ngày Xảy Ra Sự Việc: _____

Quý vị gặp vấn đề gì với việc hỗ trợ ngôn ngữ?

- Tòa án không cung cấp thông dịch viên
- Thông dịch viên không thông dịch chính xác hoặc không nói ngôn ngữ của tôi
- Vấn đề Khác - vui lòng nêu rõ:

Mục 601 của Tiêu Đề VI, Đạo Luật Dân Quyền năm 1964, 42 U.S.C. 2000d quy định: "Không người nào ở Hoa Kỳ không được tham gia, bị từ chối quyền lợi, hoặc bị phân biệt đối xử theo bất kỳ chương trình hoặc hoạt động nào nhận hỗ trợ tài chính từ liên bang trên cơ sở chủng tộc, màu da hoặc nguồn gốc quốc gia."

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